

Video transcription

UI Avangrid: Will Coleman

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I feel I'm fortunate that I found something I really like to do, never thought about doing something else once I got into the line department, that was it for me.

It's some of the excitement of if you get called in for an emergency, there's the initial scramble that then turns into productivity, and the lights come back on and it's very satisfying to do that.

It's a two-edged sword because the life of a line worker requires that, you know, you're responding to outages whenever they happen, and disasters, storms don't have a timetable. And so, if the power is going to come back on, and if these disasters are going to be addressed, it's by you.

So, I say that the families have to be special people. They have to get somewhat used to you having to take off either in the middle of the night or on the weekends, sometimes holidays, but there is a pride that comes along with it. So your children may go to school and when asked what their parent does, father does, mother does, what have you, you know, they'll make the pictures of the bucket truck and people instantly recognise that, "oh, your parent works on power lines – that's awesome!" There's a big pride that comes with it.

It's a good profession. It's a craft, it's a trade, it's a good trade. And I love the fact that the UI company has been in this area, has always figured prominently – when we had our headquarters in New Haven and now our headquarters here in Orange, right off the highway – so every time someone drives up and down this corridor, they can see the UI Avangrid logo and see that we're still in the community trying to help out.



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