



Iberdrola today

The utility of the future

Purpose and values

Main activities

Company performance

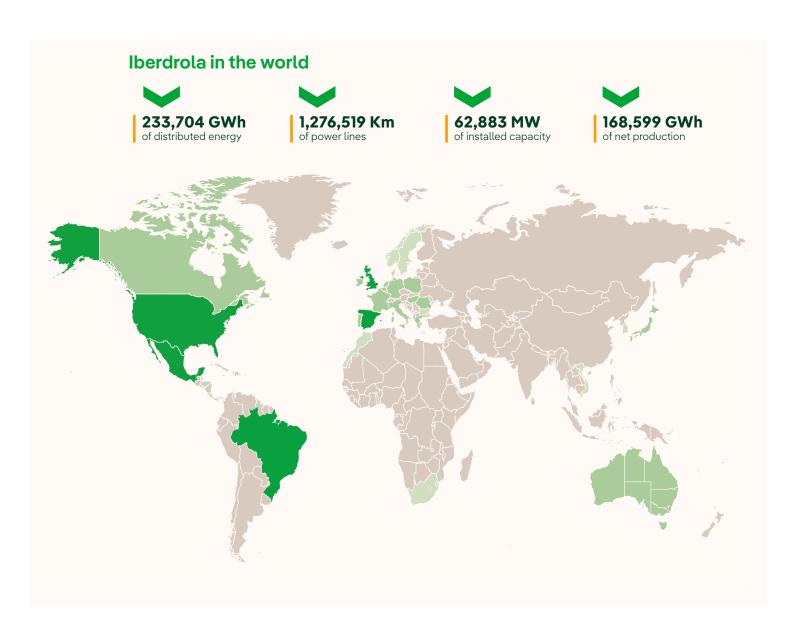
International presence



The utility of the future

After more than 180 years of history, the Iberdrola group today is a **global energy leader, the world's leading** wind energy producer, and one of **the largest electricity companies by market capitalisation. Iberdrola has accelerated** the energy transition by two decades in order to combat climate change and provide a sustainable and competitive business model that creates value in the places where the company operates.

The group supplies energy to almost 100 million people in dozens of countries, employs more than 42,000 people and has assets in excess of \leq 150,000 million⁽¹⁾.





Our capital

The IRRC's six capitals⁽²⁾ are sources of value creation for the company, which engages in its activities through the appropriate management thereof.

Social dividend as an increase in the value of our capital

The strategy defined by the company transforms this capital to create value for all its Stakeholders. The social dividend created by Iberdrola's strategy and business model translates into an increase in the value of its capital, which in turn feeds back into the value creation cycle, thus effectively linking the operations of the company's businesses and capital.

Key performance indicators 2023



€11,382 million gross investment €4,803 million net profit



€ 18,111 million

of purchases from suppliers

2,873 MW in renewables startup ⁽³⁾





€384 million

of investment in Innovation



42,276 employees



43% of women in the Board of Directors



77 g CO₂/kWh emissions

81 % of emission-free installed capacity





€52 million of contributions to society **36 million** consumers

⁽³⁾ Reaching a total of 3,250 MW after corporate adjustments during 2023



⁽²⁾ According to the International Integrated Reporting Framework (IIRC) methodology, the 6 capitals are: financial, manufactured, intellectual, human, social and relationship, and natural.



Key milestones of 2023



January



Iberdrola signs an alliance with Norges Bank Investment Management to invest in 1,265MW of new renewable capacity (wind and solar) in Spain. Designed to accelerate the country's decarbonisation process, it will generate enough electricity to meet the needs of more than 700,000 homes every year.



Iberdrola launches a €1,000 million green hybrid bond issue.



Neoenergia installs solar energy systems for self-consumption at the Oncology Hospital and at the Association for the Support of Disabled Children in Pernambuco, which will allow the centres to save between 23% and 36% of their annual energy consumption.



Through its PERSEO start-up programme, Iberdrola is supporting Europe's first industrial-scale wind turbine blade recycling plant in Spain.



February



For the sixth consecutive year, Iberdrola is included in the Bloomberg Gender Equality Index as one of the best companies in the world in terms of gender equality.



Iberdrola is awarded its first floating solar power project in France. With a total capacity of 25 MW, the plant will be built on the abandoned site of an active, flooded gravel pit and will supply green electricity to around 10,000 households in Alsace.



The European Investment Bank (EIB) and Iberdrola sign €150 million loan to accelerate Italy's energy transition through the development of new renewable energy plants



March



Iberdrola and the Asturian business group Exiom join forces to become leaders in the manufacture of photovoltaic solar panels with the installation of the first large-scale photovoltaic construction plant in Spain and one of the first industrial-scale plants in Europe.



Iberdrola and BP sign a strategic alliance to accelerate the energy transition to sustainable mobility, investing €1,000 million in a network of 11,700 fast and ultra-fast charging points in Spain and Portugal.



Avangrid commences the startup of Lund Hill, the largest solar PV power plant in Washington State and the largest commercial-scale PV facility of the company in operation to



The Ethisphere Institute includes Iberdrola in the 2023 World's Most Ethical Companies ranking for the tenth consecutive time and Avangrid for the fifth time.



Iberdrola is the first company to obtain AENOR's Renewable Hydrogen Certificate, which covers the process of hydrogen generation, storage and marketing, and extends to the company's management system.



Iberdrola Mexico wins the Sustainable Development Goals (SDGs) Best Practice Award for its Impulso STEM programme, promoting the study of science and technology careers among young people in Oaxaca.



April



Iberdrola presents its Climate Transition Plan to the United Nations to achieve zero net emissions by 2040, based on a realistic, ambitious and responsible approach.



Neoenergia signs a strategic alliance with GIC, Singapore's sovereign wealth fund, for the development of transmission networks in Brazil for R\$2,400 million (€456 million).



Iberdrola upholds its commitment to Mexico as a leader in the country's energy transition, signing an agreement to sell more than 8,400 MW of combined cycle power plants for US\$6,000 million.





May



Iberdrola's Baltic Eagle offshore wind project in Germany is the first to receive AENOR certification for its Health and Safety Management system during the construction phase.



Avangrid commissions the Pachwáywit Fields solar PV plant in the United States, with an installed capacity of 205 MW and 470,000 panels, making it the largest in Oregon.



i-DE exceeds 130,000 self-consumption installations connected to the grid. They provide the system with a combined total of more than 1,500 megawatts (MW) of green generation, fully integrated into the low- and medium-voltage grids, preventing the emission of more than 500 tonnes of $\rm CO_2$ into the atmosphere.







Iberdrola continues to evolve its brand, creating a more sustainable, digital, accessible and modern brand that reflects the reality of a sustainable and innovative company.



Iberdrola sets a new record in Spain with 7 million photovoltaic modules installed.



June



Iberdrola signs two new long-term Power Purchase Agreements (PPAs) with Holcim Group and German steel producer Stahl Holding Saar (SHS) for the supply of clean energy from the Baltic Eagle offshore wind farm, in addition to the PPA signed in April with steel producer Salzgitter Flachstahl GmbH.



Iberdrola and Trammo enter into Europe's largest contract for the procurement of 100,000 tonnes of green ammonia, to begin in 2026. Iberdrola will build the first green ammonia plant for this purpose, which will entail an investment of €750 million.



Iberdrola signs a €1,000 million loan with the EIB to accelerate Europe's energy transition through financing the construction of a significant portfolio of photovoltaic and wind power plants in Spain, Portugal and Germany, with a total installed capacity of 2.2 GW.



Iberdrola activates the pumping capacity of the Valparaíso hydroelectric plant, contributing to the optimal management of Spain's renewable energy production.



Iberdrola and Birdlife sign a three-year strategic alliance to work together to promote the use of renewable energy that strengthens the contribution to biodiversity.



July



ScottishPower Renewables launches meteorological and oceanographic studies for the 2,000MW MachairWind offshore wind farm off the west coast of Scotland.



Iberdrola launches a hybrid green bond issue in the total amount of €850 million, with the strong support of investors.



Iberdrola Deutschland successfully marks the completion of the installation of Germany's first industrial-scale solar power system for self-consumption. The system will be used by Dutch paint manufacturer AkzoNobel and will prevent the emission of 125 tonnes of CO₂ per year.



Iberdrola and the Spanish business association for the development and promotion of electric mobility (AEDIVE) sign an agreement to form an alliance for the electrification of heavyduty road transport in Spain.



Iberdrola signs a new €500 million secured green loan with Citi



August



Avangrid completes the first offshore substation in the United States to collect energy generated by the 62 wind turbines of the Vineyard Wind I wind farm, the first project of its kind in the United States.



Iberdrola Australia successfully completes start-up of the Flyers Creek wind farm substation, which has an installed capacity of 145 megawatts (MW) and will meet the annual electricity needs of 80.000 Australian homes.



Neoenergia signs its first bilateral green loan with the Japanese bank Mitsubishi UFJ Financial Group (MUFG) for R\$150 million (€28 million).



Avangrid begins construction of its first solar power plant in Texas, with an installed capacity of 320 MW, which will deliver clean, renewable energy to Meta, the parent company of Facebook and Instagram, under a long-term power purchase agreement (PPA).



Iberdrola launches Carbon2Nature with the mission to develop projects involving high-impact nature-based solutions that reduce the overall carbon footprint, improve biodiversity and promote a sustainable economy.



September



Iberdrola begins the startup of its first photovoltaic project in Salamanca, with a capacity of 50 megawatts.



Iberdrola completes the construction of the first hybrid wind and solar photovoltaic plant in Spain, with a 74 MW photovoltaic plant for the hybridisation of the 69 MW BaCa (Ballestas and Casetona) wind complex. The project has a strong local component, thus contributing to the revitalisation of the economy and employment in the community.



Iberdrola Greece inaugurates two wind farms with an installed capacity of 37.8 MW and 18 MW, respectively, bringing the country's renewable energy capacity to 420 MW.





October



Iberdrola strengthens its position as having the most widespread public charging network in Spain, with more than 5,000 charging points.



Iberdrola is awarded three sites in Germany for the construction of three wind farms with a potential total capacity of between 170 and 200 megawatts (MW).



Iberdrola signs a long-term clean energy supply agreement (PPA) with TMD Friction Services, the world's largest manufacturer of brake materials. The electricity will come from the Windanker offshore wind farm, which the group is developing in German waters in the Baltic Sea and which is currently in the planning stage, and will cover more than 50% of TMD's total needs beginning in 2027.



Avangrid, as one of the country's leading utilities with the most ambitious carbon reduction targets, becomes a member of the 2030 Club of the Smart Electric Power Alliance.



November



Iberdrola is the only major electricity company to have passed audit of the National Market and Competition Commission (CNMC) on customer service in Spain, according to a regulatory report on transparency and practices in the communication of pricing changes in electricity supply agreements.



Iberdrola and Masdar strengthen their offshore wind alliance with a €1,600 million investment in the 476 MW Baltic Eagle offshore wind farm in the Baltic Sea.



Iberdrola installs the largest solar community in Spain at the Nexum Retail Park in Fuenlabrada (Madrid). This self-consumption initiative will enable 1,100 families living up to two kilometres from the park to access 100% renewable energy and save up to 40% of their consumption, without needing to have their own installations or to make investments.



Iberdrola gathers nearly 100 executives of international companies in Madrid for the presentation of the Global Supplier of the Year Awards 2023, a recognition that highlights its fundamental role in the creation of jobs, wealth and energy transition.



Iberdrola inaugurates a pioneering innovation and training centre in Castilla y León (Spain), in the town of Muelas del Pan in Zamora. More than 800 people a year will be trained in the classrooms of these state-of-the-art facilities, contributing to the sustainable economic regeneration of the area.



At the UK Global Investment Summit, Iberdrola announces its commitment to the United Kingdom as one of its main markets, after setting out its investment roadmap from 2024 to 2028, totalling £12,000 million (approximately €14,000 million).



December



Iberdrola and Masdar expand their partnership to co-invest €15,000 million in offshore wind and green hydrogen in Germany, the United Kingdom and the United States.



Installation completed for all wind turbines at the Saint-Brieuc offshore wind farm in France, which has also been named Project of the Year by the International Federation of Consulting Engineers (FIDC).



Iberdrola receives the Environmental Impact Statement (EIS) for the construction of the first hybrid photovoltaic and hydroelectric plant in Spain, with a capacity of 86 MW. This project takes advantage of the storage capacity of the hydropower plant.



Successful completion of the Baltic Eagle offshore wind farm transition pieces and cable installation.



Iberdrola signs the largest credit facility in its history for €5,300 million with 33 banks, linking the cost to the achievement of two sustainability goals: reducing emissions by 2030 (scopes 1, 2 and 3) and increasing the proportion of women in key positions.



Purpose and values

Iberdrola's corporate purpose, which is in line with the Sustainable Development Goals of the 2030 Agenda of the United Nations, mirrors the main social trends and addresses major economic, social and environmental challenges, reflecting the expectations of Stakeholders and defining Iberdrola's role as an agent of social change and transformation in the energy sector. It is expressed as follows:

To continue building together each day a healthier, more accessible energy model, based on electricity.

This purpose guides the company towards the creation of shared value, the social dividend and best practices in ESG (environmental, social and governance), and expresses:

- The Iberdrola group's commitment to the well-being of people and the preservation of the planet.
- The Iberdrola group's commitment to a real and comprehensive energy transition, based on the decarbonisation and electrification of the energy sector and of the economy as a whole, which contributes to the Sustainable Development Goals (SDGs) particularly the fight against climate change and generates new opportunities for economic and social development.

- → The conviction that a more electricity-based energy model which abandons the use of fossil fuels and mainstreams the use of renewable energy sources, efficient energy storage, smart grids and the digital transformation is also healthier for the population, whose well-being depends on the environmental quality of their surroundings.
- The aspiration for the new energy model to also be more accessible to all, and to favour inclusiveness, equality, equity and social development.
- The intent to promote this new model in collaboration with all agents involved and with society as a whole to ensure the availability of local energies that contribute to security of supply.

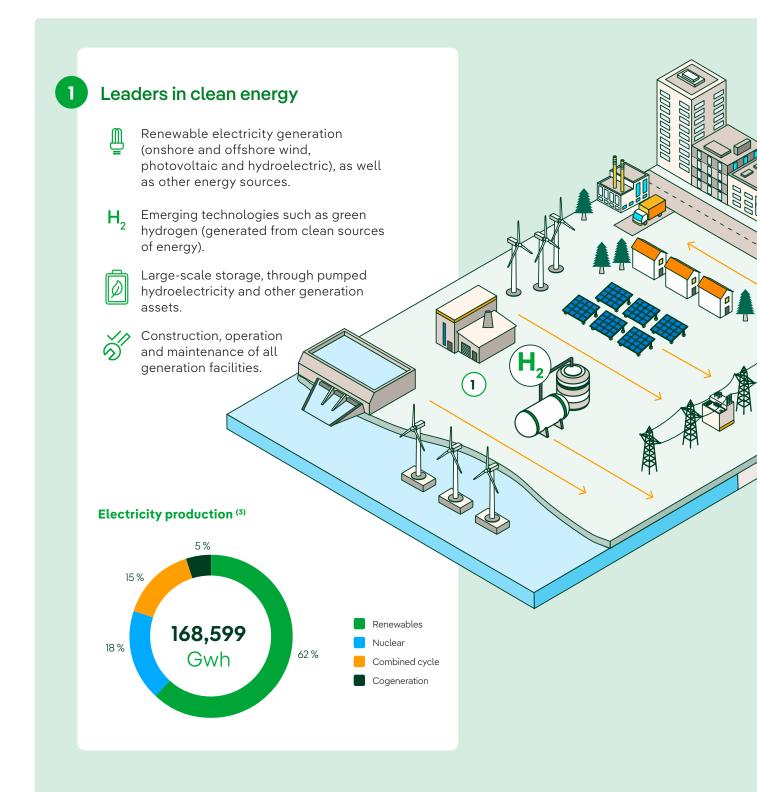
To attain this Purpose, the Iberdrola group has condensed its corporate values into the following three concepts:

- **Sustainable energy:** the group seeks to always be a model of inspiration, creating economic, social and environmental value in all of its surroundings, and with the future in mind.
- ¬ Integrating force: the group works with strength and responsibility, combining talents, for a Purpose that is to be achieved by all and for all.
- **Driving force:** the Iberdrola group brings about small and large changes in order to make people's lives easier, always seeking to improve, and to do so efficiently and with high self-imposed standards.





Main activities



⁽³⁾ Percentages are over owned production, which amounts 128,668 GWh.





Solutions and service for our customers

Supply of energy to end-user.

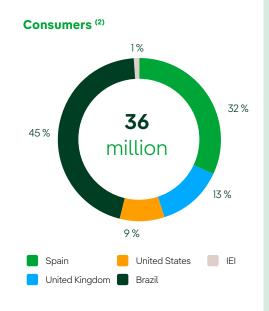
Energy products and services for our customers: with intelligent and innovative (Smart) solutions in the following areas:

Residential

with services like energy storage, heat pumps, self-consumption, electric mobility, solar, etc.

Industrial

offering comprehensive management of energy facilities and supplies, like Green H2, industrial heat, etc.



World reference in smart grids



Electricity transmission and distribution.

4

Building, operating and maintaining lines, substations, transformer stations and other infrastructure to bring electricity from production centres to end users and to incorporate distributed generation.

Electric networks (2)

4,635

High- to medium-voltage transformer substations

1,056,349 km

Km of overhead distribution lines

19,626 km

Km of overhead transmission lines

203 km

km of undersea transmission lines

1,687,750

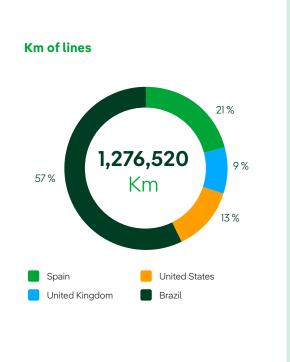
Medium- to low-voltage distribution transformers

199,164 km

km of underground distribution lines

1,177 km

km of underground transmission lines







Main products and services

The main product that Iberdrola makes available to its customers is electricity through a broad array of technologies, services and solutions in the areas of:

- Electricity generation from renewable sources: wind (onshore and offshore), hydroelectric, photovoltaic, etc.
- ¬ Transmission and distribution of electricity and gas.
- Storage at large scale (GWh) through pumped hydroelectricity, at medium scale (MWh) in grids and generation assets through batteries, and at small scale (kWh) at the end-user level.
- New technologies, such as green hydrogen produced from renewable electricity.
- ¬ Electricity and gas supply.
- Energy services for our customers: with intelligent and innovative (Smart) solutions in the following areas:
 - Residential, with services like energy storage, heat pumps, self-consumption, electric mobility, solar, etc.
 - Industrial: offering comprehensive management of energy facilities and supplies, like Green H2, Industrial Heat, etc.
- Purchase/sale of electricity and gas on wholesale markets.
- Digitalisation: implemented within its assets to improve the quality, efficiency and safety of electricity supply.

At year-end 2023, the group companies, as a whole, supplied energy to a total of 35.9 million users. Of this total, 31.8 million are electricity users, and the rest are gas users (4.1 million users). 86.1% of users are residential.



The "Iberdrola" brand

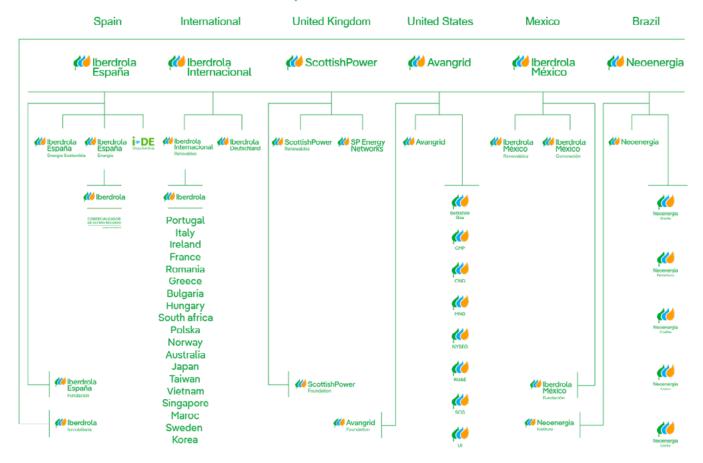
The <u>"Iberdrola" brand</u> is a reflection of its corporate Purpose and Values (see the <u>"Purpose and values"</u> section of this chapter <u>"About Iberdrola"</u>) and is based on the company's strategy, which gives it credibility and strength. The brand attempts to convey the Company's commitment to the sustainable creation of value for all of its Stakeholders, contributing to the development of the communities in which we do business and to the well-being of people, providing

high-quality service that is environmentally friendly, efficient and innovative.

In 2023 our brand is evolving to better reflect our commitment to the planet and our commitment to digitalisation. This is why our brand identity is more sustainable, with a logo designed to reduce energy consumption by 50%. An identity that maintains our essence by reinforcing the association with the values of sustainability.

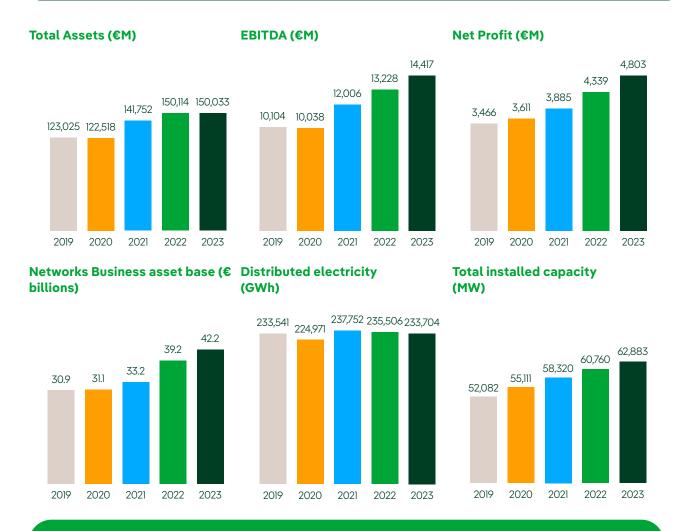
The architecture in 2023 is as follows:



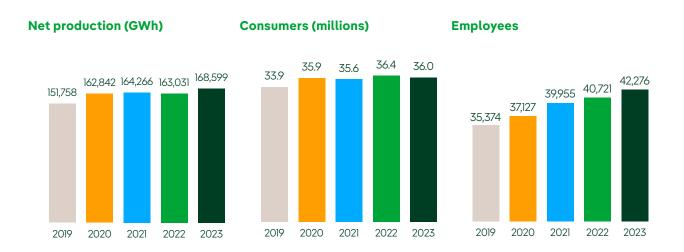




Company performance



At year-end 2023, the Iberdrola group had 62,883 MW of total installed capacity, of which 42,187 is renewable.

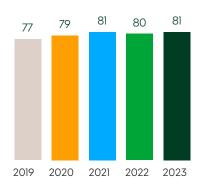


Approximately 80% of own production is associated with emission-free technologies.

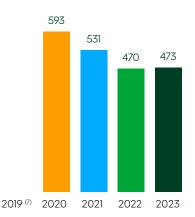


81% of total own installed capacity is associated with emission-free technologies.

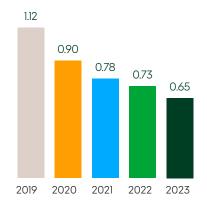
Own emission-free installed capacity (%)



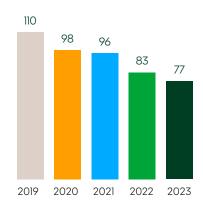
Water use vs. overall production (m³ / GWh) ⁽⁶⁾



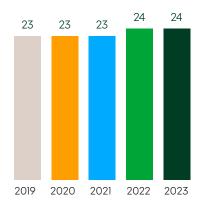
Rate of recordable work-related injuries (own personnel) (8)



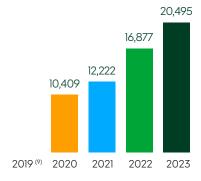
Own specific CO₂ emissions (t / GWh) (5)



Gender diversity (% women in workforce)



Number of volunteers



⁽⁵⁾ In the course of the year, it was found that the emissions reported by a combined cycle power plant in Mexico were incorrectly allocated. This affected the Specific CO_2 emissions (t/GWh) indicator (GRI 305-1), although the total emissions value of the Group's three Scopes was properly reported. The relevant figures for 2022 have been updated in this report.

⁽⁶⁾ Following an audit conducted in 2023, a material error was detected in the calculation of the water consumed by the Baja California combined cycle power plant in Mexico. The water consumption was much higher than the actual water consumption due to the data provided by a faulty water discharge sensor. The affected figures have been updated for 2022.

^{(7) 2019} data not available.

⁽⁸⁾ Rate of recordable work-related injuries = Number of recordable work-related injuries (except first aid) / Number of hours worked x [200,000].

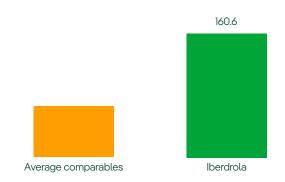
^{(9) 2019} data not available.



Comparative results and recognitions

Comparative results

Growth in market capitalisation 2013-2023 (%)



Ten years ago, Iberdrola, S.A. held third place among comparable companies in terms of capitalisation⁽¹⁰⁾. It is currently in top place.

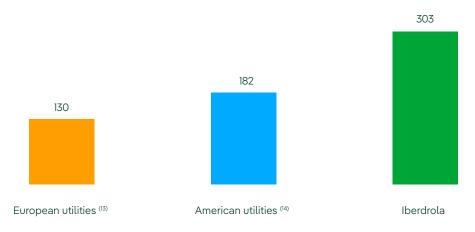
Iberdrola's performance

Iberdrola has increased its assets by more than 62% and its revenues by more than 50% over the last 10 years. It has also improved its EBITDA by more than 100% and its Net Profit by more than 87%, and shareholder remuneration has increased by more than 63%, improving its financial strength.

Iberdrola	31-Dec13	31-Dec23
Assets (€M)	92,411	150,033
Revenues (€M)	32,808	49,335
EBITDA (€M)	7,205	14,417
Net Profit (€M)	2,5712	4,803
Dividends (€/share) (11)	0.308	0.501
Net Debt/EBITDA	3.894	3.320

Share price

Total shareholder return performance 2013-2023 (%) (12)



⁽¹⁰⁾ Comparable companies analysed: Engie, EDP, E. On, Enel, RWE.

⁽¹¹⁾ Dividend paid during the financial year.

⁽¹²⁾ Total shareholder return, including reinvestment of dividends.

⁽¹³⁾ Arithmetic mean of European utilities: Engie, EDP, E. On, Enel, RWE.

⁽¹⁴⁾ Arithmetic mean of US utilities: NextEra Energy, Southern Co, Duke Energy.



Additional information

Installed capacity, output, networks and users

At year-end 2023, the Iberdrola group had 62,883 MW of total installed capacity, of which 42,187 is renewable

	Spa	ain		ited Idom		ted tes	Bra	azil	Me		Mexico		II	EI T		otal
									O	wn	Third	Party				
	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022
Renewables	21,589	19,796	3,002	3,008	8,833	8,701	3,862	4,568	1,232	1,232	103	103	3,566	2,657	42,187	40,065
Onshore wind	6,550	6,209	1,971	1,986	8,045	8,061	1,554	1,394	590	590	103	103	2,072	1,885	20,883	20,228
Offshore wind	0	0	908	908	39	0	0	0	0	0	0	0	846	350	1,793	1,258
Hydroelectric	10,826	10,700	0	0	118	118	2,159	3,031	0	0	0	0	0	0	13,103	13,849
Mini-hydro	244	255	0	0	0	0	0	0	0	0	0	0	0	0	244	255
Solar and other	3,970	2,631	123	114	631	522	149	143	642	642	0	0	648	423	6,164	4,475
Nuclear	3,177	3,177	0	0	0	0	0	0	0	0	0	0	0	0	3,177	3,177
Combined cycle	5,695	5,695	0	0	204	204	533	533	2,617	2,617	7,043	7,043	243	243	16,334	16,334
Cogeneration	347	347	0	0	636	636	0	0	202	202	0	0	0	0	1,185	1,185
Coal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	30,807	29,013	3,002	3,008	9,673	9,541	4,395	5,101	4,051	4,051	7,146	7,146	3,809	2,900	62,883	60,760

81% of total own installed capacity is associated with emission-free technologies.

Net electricity	σστροι	Toy Cili		-	(OVIII)											
	Sp	Spain United Kingdom		United	United States Brazil		Mexico			IEI		Total				
									O	wn	Third	Party				
	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022
Renewables	29,462	23,826	7,459	7,823	20,176	20,188	13,568	14,737	2,633	2,899	210	222	6,041	5,053	79,549	74,747
Onshore wind	10,726	11,744	3,609	4,424	19,019	19,612	4,976	3,843	1,394	1,662	210	222	4,366	3,910	44,301	45,417
Offshore wind	0	0	3,844	3,392	0	0	0	0	0	0	0	0	1,229	1,105	5,073	4,497
Hydroelectric	15,460	9,511	0	0	245	188	8,350	10,803	0	0	0	0	0	0	24,055	20,502
Mini-hydro	402	420	0	0	0	0	0	0	0	0	0	0	0	0	402	420
Solar and other	2,873	2,150	5	7	912	388	243	91	1,239	1,237	0	0	446	38	5,718	3,910
Nuclear	23,784	23,886	0	0	0	0	0	0	0	0	0	0	0	0	23,784	23,886
Combined cycle	6,452	7,082	0	0	6	7	85	14	12,836	14,145	39,721	37,269	60	58	59,161	58,574
Cogeneration	1,565	1,904	0	0	3,144	2,516	0	0	1,397	1,403	0	0	0	0	6,105	5,823
Coal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	61,263	56,698	7,459	7,823	23,326	22,711	13,653	14,751	16,866	18,447	39,931	37,491	6,102	5,112	168,599	163,031

Approximately 80% of own production is associated with emission-free technologies.



In 2023, 62.4% of production was achieved using local sources of energy, as shown in the following table:

2023 production with local energy sources (%)					
Spain	87.7 %				
United Kingdom	100 %				
United States	85.6 %				
Brazil	100 %				
Mexico	9.4 %				
IEI	100 %				
Media	62.4 %				

The group operates about 1.3 million kilometres of electricity transmission and distribution lines.

The table below shows the details by type of line:

Power lines (Km) (15)						
	2023	2022	2021			
Transmission						
Overhead	19,626	19,536	19,489			
Underground	1,177	1,392	1,342			
Undersea ⁽¹⁶⁾	203	n/a	n/a			
Distribution						
Total	21,007	20,928	20,831			
Overhead	1,056,349	1,041,936	1,022,113			
Underground	199,164	201,777	197,193			
Total	1,255,513	1,243,713	1,219,306			
Total	1,276,519	1,264,641	1,240,137			

The information corresponding to the average electricity tariff in the regulated markets is presented below.

Average retail electric rate in regulated markets (local currency/kWh) (17)								
		2023						
	Residential	0.23	\$/KWh					
United States	Industrial	0.16	\$/KWh					
	Commercial	0.20	\$/KWh					
	Residential	0.67	R\$/KWh					
Brazil	Industrial	0.68	R\$/KWh					
	Commercial	0.74	R\$/KWh					

Average retail electric rate for residential customers in regulated markets (local currency)									
		20	23						
United States	500 kW/h	119.3	\$						
United States	1,000 kW/h	218.9	\$						
Duanil	500 kW/h	110.6	R\$						
Brazil	1,000 kW/h	605.7	R\$						

At year-end 2023, the companies of the group, as a whole, handled a total of 35.9 million users (36.1 million in 2022). Of this total, 31.8 million are electricity users, and the rest are gas users (4.1 million users). 86.1 % of users are residential.

⁽¹⁵⁾ The lengths of the lines are calculated per circuit, regardless of the number of circuits carried by each power line. A 5 km double line circuit is considered as 10 km of line.

⁽¹⁶⁾ In 2023, the information on submarine lines will be disaggregated, information reported from the United Kingdom, which in previous years was within the segment of underground lines.

⁽¹⁷⁾ It does not include other markets as they are liberalized markets (Spain, United Kingdom, Mexico and IEI).



		2023	2022	2021
	Residential	8.1	8.2	
Spain	Industrial	0.2	0.2	
	Commercial	1.7	1.8	
	Institutional	0.1	0.1	
Palli	Other	0.0	0.0	
	Total users	10.2	10.4	10
	Users that are producers of electricity	0.2	0.1	
	Residential	2.5	2.7	
	Industrial	0.0	0.1	
	Commercial		0.1	
nite d Vinadem		0.1		
nited Kingdom	Institutional	0.0	0.0	
	Other	0.0	0.0	
	Total users	2.7	2.8	
	Users that are producers of electricity	0.1	0.1	
	Residential	2.0	2.0	
	Industrial	0.0	0.0	
	Commercial	0.3	0.3	
nited States	Institutional	0.0	0.0	
	Other	0.0	0.0	
	Total users	2.3	2.3	
	Users that are producers of electricity	0.0	0.0	
	Residential	14.5	14.2	
	Industrial	0.0	0.0	
	Commercial	1.1	1.1	
razil	Institutional	0.2	0.2	
	Other	0.5	0.5	
	Total users	16.4	16.0	
	Users that are producers of electricity	0.7	0.4	
	Residential	0.0	0.0	
	Industrial	0.0	0.0	
	Commercial	0.0	0.0	
exico ⁽¹⁹⁾	Institutional	0.0	0.0	
	Other	0.0	0.0	
	Total users	0.0	0.0	
	Users that are producers of electricity	0.0	0.0	
	Residential	0.2	0.4	
	Industrial	0.0	0.0	
	Commercial	0.1	0.1	
est of World	Institutional	0.0	0.0	
	Other	0.0	0.0	
	Total users	0.4	0.5	
	Users that are producers of electricity	0.0	0.0	
	Residential	27.4	27.5	
				•
	Industrial	0.3	0.4	
	Commovaial	3.3	3.4	
	Commercial	2 -		
erdrola total	Institutional	0.3	0.3	
perdrola total		0.3 0.5 31.9	0.3 0.5 32.1	

⁽¹⁸⁾ The user data reported for Spain, the United Kingdom, Mexico and the Rest of Europe are provided by the Electricity Production Business and Clients since they correspond to liberalized markets. For the United States and Brazil they are provided by the Network Business since they correspond with regulated markets.

⁽¹⁹⁾ There are 4,574 industrial clients in Mexico



		2023	2022	2021
	Residential	79.5	78.9	79
Spain	Industrial	2.1	2.2	2
	Commercial	17.0	17.8	
	Institutional	1.4	1.1	
	Other	0.0	0.0	(
	Total users	10.2	10.4	10
	Users that are producers of electricity (No.)	155,735	88,841	25,6
	Residential	94.7	94.0	9
	Industrial	1.4	1.8	
	Commercial	3.9	4.2	
nited Kingdom	Institutional	0.0	0.0	
	Other	0.0	0.0	(
	Total users	2.7	2.8	:
	Users that are producers of electricity (No.)	69,485	68,840	69,7
	Residential	88.0	88.0	8
	Industrial	0.2	0.2	
	Commercial	11.7	11.7	
nited States	Institutional	0.0	0.0	
	Other	0.1	0.1	
	Total users	2.3	2.3	
	Users that are producers of electricity (No.)	46,520	40,235	35,5
	Residential	88.9	88.6	8
	Industrial	0.2	0.2	
	Commercial	6.8	6.9	
razil	Institutional	1.0	1.0	
orazii.			1.0	
	Other	3.1	3.2	
	Other Total users	3.1		1
	Total users		3.2 16.0	
		16.4	3.2	114,2
	Total users Users that are producers of electricity (No)	16.4 728,061	3.2 16.0 449,750	114,2
	Total users Users that are producers of electricity (No) Residential Industrial	16.4 728,061 0.0 100.0	3.2 16.0 449,750 0.0 100.0	114, 2
exico	Total users Users that are producers of electricity (No) Residential Industrial Commercial	16.4 728,061 0.0 100.0 0.0	3.2 16.0 449,750 0.0 100.0	114,
exico	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional	16.4 728,061 0.0 100.0 0.0	3.2 16.0 449,750 0.0 100.0 0.0 0.0	114,2
lexico	Total users Users that are producers of electricity (No) Residential Industrial Commercial	16.4 728,061 0.0 100.0 0.0 0.0	3.2 16.0 449,750 0.0 100.0	114,2
exico	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users	16.4 728,061 0.0 100.0 0.0 0.0 0.0	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0	114,:
exico	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.)	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 15	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 0.0	114,
exico	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 15	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 0.0 13 77.3	114,
exico	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 15 67.7 8.0	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 13 77.3 5.3	114,
	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 15 67.7 8.0 22.4	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 13 77.3 5.3 16.7	114,
	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial Institutional	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 15 67.7 8.0 22.4 1.9	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 13 77.3 5.3 16.7 0.7	114,
	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial Institutional Other	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 15 67.7 8.0 22.4 1.9 0.0	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 13 77.3 5.3 16.7 0.7	114,
	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial Institutional Other Total users	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 15 677 8.0 22.4 1.9 0.0 0.4	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 13 77.3 5.3 16.7 0.7 0.0 0.5	114,
	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.)	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 15 677 8.0 22.4 1.9 0.0 0.4 9,022	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 0.0 13 77.3 5.3 16.7 0.7 0.0 0.5 5,823	114,: 9
	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.)	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 15 67.7 8.0 22.4 1.9 0.0 0.4 9,022	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 0.0 13 77.3 5.3 16.7 0.7 0.0 0.5 5,823 85.7	114,
	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 15 67.7 8.0 22.4 1.9 0.0 0.4 9,022 86.1	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 0.0 13 77.3 5.3 16.7 0.7 0.0 0.0 0.5 5,823 85.7	114,5
est of World	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 15 67.7 8.0 22.4 1.9 0.0 0.4 9,022 86.1 1.0	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 0.0 13 77.3 5.3 16.7 0.7 0.0 0.5 5,823 85.7 1.1	114,: 9 4, 8
est of World	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial Institutional	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 0.0 15 67.7 8.0 22.4 1.9 0.0 0.4 9,022 86.1 1.0 10.3	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 0.0 13 77.3 5.3 16.7 0.7 0.0 0.5 5,823 85.7 1.1 10.7 0.9	114,; 5
exico est of World perdrola Total	Total users Users that are producers of electricity (No) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial Institutional Other Total users Users that are producers of electricity (No.) Residential Institutional Other Total users Users that are producers of electricity (No.) Residential Industrial Commercial	16.4 728,061 0.0 100.0 0.0 0.0 0.0 0.0 15 67.7 8.0 22.4 1.9 0.0 0.4 9,022 86.1 1.0	3.2 16.0 449,750 0.0 100.0 0.0 0.0 0.0 0.0 13 77.3 5.3 16.7 0.7 0.0 0.5 5,823 85.7 1.1	114,2 9 4, 8



		2023	2022
	Retail customers		
Snain	Residential customers	57,745,100	62,820,00
	Commercial customers	25,997,070	27,884,00
	Industrial customers		
Spain		31,748,030	34,936,00
	Other retail customers	0	
	Wholesale customers	0	(2.222.22
	Total	57,745,100	62,820,00
	Retail customers	15,880,000	18,482,00
	Residential customers	9,005,000	9,622,00
	Commercial customers	2,579,000	2,700,00
United Kingdom	Industrial customers	4,296,000	6,160,00
	Other retail customers	0	
	Wholesale customers	0	(
	Total	15,880,000	18,482,00
	Retail customers	35,669,755	36,701,79
	Residential customers	15,486,741	14,292,38
	Commercial customers	14,288,149	6,221,02
United States	Industrial customers	5,782,570	107,36
	Other retail customers	112,295	36,701,79
	Wholesale customers	0	
	Total	35,669,755	36,701,79
	Retail customers	73,518,889	72,583,96
	Residential customers	23,888,496	22,749,23
	Commercial customers	15,470,248	14,770,24
Brazil	Industrial customers	20,546,601	21,905,75
	Other retail customers	13,613,544	13,158,73
	Wholesale customers	3,598,547	3,178,26
	Total	77,117,436	75,762,23
	Retail customers	0	19,05
	Residential customers	0	
	Commercial customers	0	(
Mexico	Industrial customers	0	19,05
	Other retail customers	0	
	Wholesale customers (20)	0	37,52
	Total	0	56,57
	Retail customers	11,934,070	10,838,00
	Residential customers	1,593,780	2,387,00
	Commercial customers	10,340,290	8,451,00
Rest of World	Industrial customers	0	0, 101,00
test of Wortu	Other retail customers	0	
	Wholesale customers	0	
	Total		
	Retail customers	11,934,070	10,838,00
			201,244,80
	Residential customers	75,971,087	78,723,26
de a malan. L. d. d. d.	Commercial customers	42,677,687	40,213,62
berdrola total	Industrial customers	62,373,201	69,241,83
	Other retail customers	13,725,839	13,266,09
	Wholesale customers	3,598,547	3,215,78



Users who are producers (No.)			
	2023	2022	2021
Users that are also producers of electricity	1,008,838	653,502	249,286

In Brazil, producing users have increased by more than 300,000 in 2023, driven by distributed generation incentives.

Locations of operation of the Iberdrola group

The group of companies that belong to the Iberdrola group carry out various activities in a large number of countries, and more than 1,300 sites or facilities have been identified.

In order to deal with such a large number of facilities, only those considered to be principal locations of operation have been included, by business and by country, adopting as a basic standard the number of persons performing their activities at a facility, and based thereon:

- In the countries deemed to be at low risk for the violation of human rights, the most important facilities are identified as principal locations of operation, assuming that the personnel at the smaller facilities are part of a functional or hierarchical reporting structure that assures their rights through the tools and procedures established at the organisation.
- In countries with a higher risk the standard is more restrictive: if there are several facilities of different sizes dedicated to similar activities, the largest facilities are included as principal locations of operation, with the smaller ones deemed to be dependent centres with the same basic guarantees; if the number of facilities is low or it is deemed that the risk is higher, such facilities are included as principal locations of operation, regardless of the number of persons working therein.

According to these standards, the principal locations of operation identified in 2023 by business and by country, are reflected in the following tables:

Sygnificant locations of operation 2023 by country						
Spain	47					
United Kingdom	71					
United States	43					
Brazil	67					
Mexico	38					
IEI	40					
Iberdrola total	306					

Significant locations of operation 2023 by business	
Corporate	17
Wholesale and Retail Business	54
Networks Business	115
Renewables Business	120
Iberdrola total	306







International presence

Iberdrola in Spain



Conso hydroelectric power station, Galicia, Spain

Primary Brands



Key figures 2023

30,807 MW Installed capacity

265,337 Km / Power lines

9,894 Employees 21,589 MW Renewable installed capacity

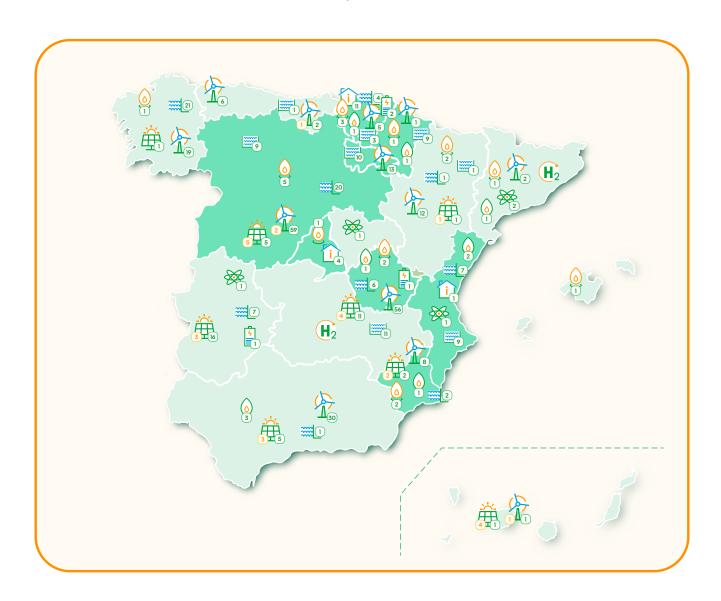
87,866 GWh Distributed energy

2,324 M€ Gross investments 61,263 GWh Net production

11.4 Million consumers (18)

3,482 €M Direct tax contribution







214 Onshore wind 6,550 MW



42 Solar photovoltaic plants 3,951 MW



Hydroelectric(19) + mini-hydro plants 11,070 MW



H₂ Green hydrogen



Batteries 19 MW



10 Combined cycle gas plants 5,695 MW



19 Cogeneration plants 347 MW



Nuclear power plants 3,177 MW

Projects under construction (20)









Main offices



Electricity distribution



Area of influence

⁽¹⁹⁾ The data on hydroelectric power plants include the Daivoes, Gouvaes and Alto Tâmega power plants in Portugal, although they visually appear on the Iberdrola Energía Internacional map.

⁽²⁰⁾ Includes both projects under construction and projects with a positive decision to start construction (positive FID).



Iberdrola in the United Kingdom



Parque eólico Whitelee, Reino Unido

Primary Brands



Key figures 2023

3,002 MW Installed capacity

111,468 Km / Power lines

6,268 Employees **3,002** MW Renewable installed capacity

30,321 GWh Distributed energy

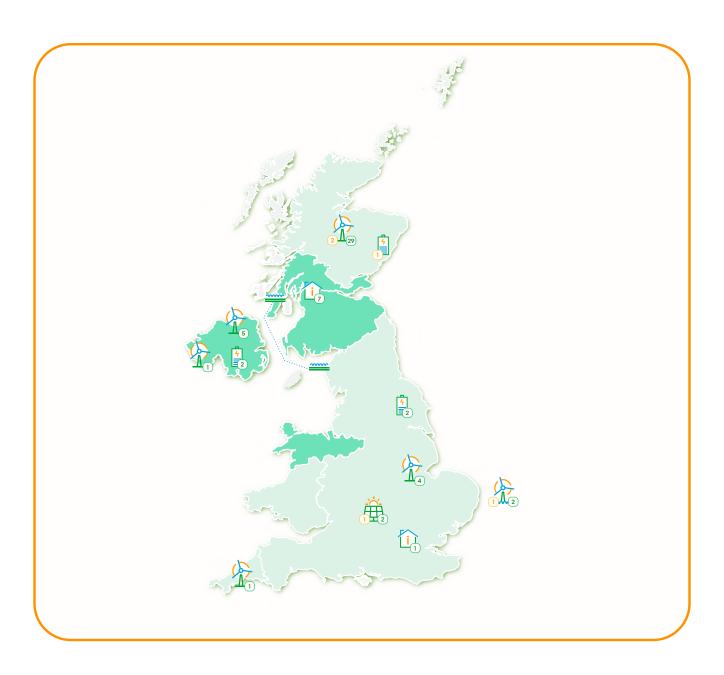
2,214 €M Gross investments 7,459 GWh Net production

4.5 Million consumers (21)

1,119 €M Direct tax contribution

⁽²¹⁾ Total number of electricity and gas customers.

















Iberdrola in the United States



Vineyard Wind offshore wind farm - United States.

Primary Brands



Key figures 2023

9,673 MW Installed capacity

171,912 Km / Power lines

7,999 Employees 8,833 MW Renewable installed capacity

37,174 GWh Distributed energy

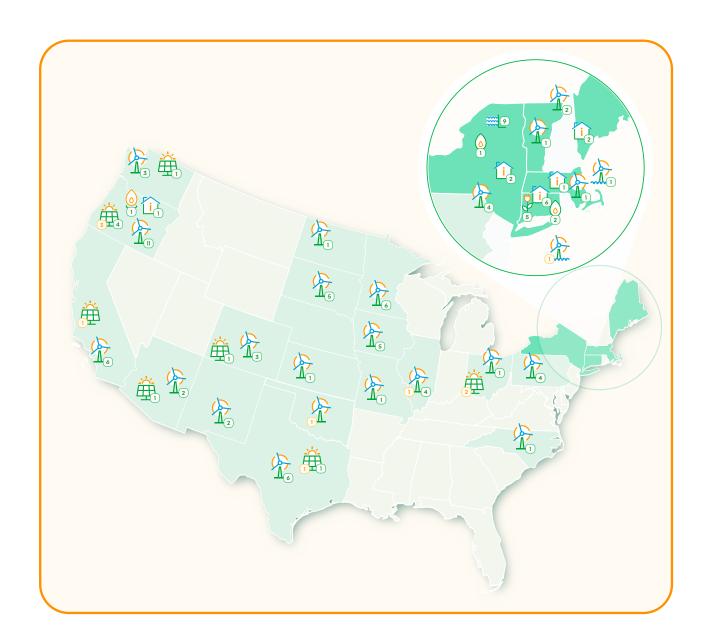
3,028 €M Gross investments 23,326 GWh Net production

3.4 Million consumers (22)

1,261 €M
Direct tax contribution

⁽²²⁾ Total number of electricity and gas supply points.







70 Onshore wind 8,045 MW



l Offshore wind farms 39 MW



8 Solar photovoltaic plants 618 MW



9 Hydroelectric plants 118 MW



3 Combined cycle gas plants 204 MW



Cogeneration plants 636 MW



5 Other renewables 13 MW

Projects under construction



2



ı.



7





Electricity distribution



Area of influence



Iberdrola in Brazil



Santa Luzia transmission Line, Brazil

Primary Brands



Key figures 2023

4,395 MW Installed capacity

727,802 Km / Power lines

15,693 Employees **3,862** MW Renewable installed capacity

78,343 GWh Distributed energy

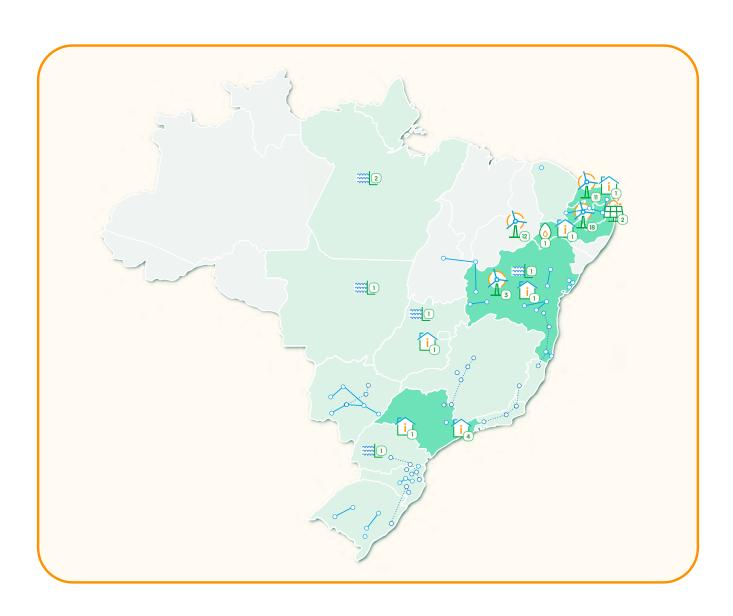
1,659 €M Gross investments 13,653 GWh Net production

16.4 Million consumers (23)

2,530 €M
Direct tax contribution

⁽²³⁾ Total number of electricity supply points.









6 Hydroelectric plants 2.159 MW



1 Combined cycle gas plants 533 MW











Iberdrola in Mexico



Hermosillo Solar photovoltaic plant, Sonora, Mexico

Primary Brands



Key figures 2023

4,051 MW
Own installed capacity

7,146 MW
Third-party installed capacity

1,301 Employees 1,232 MW
Own renewable installed capacity

103 MW Third-party renewable installed capacity

166 €M Gross investments 16,866 GWh Net own output

39,931 GWh Net third-party output

310 €M Direct tax contribution













Own: 2,617 MW Third-party: 7,043 MW





Iberdrola Energía Internacional (IEI)(24)



Port Augusta wind farm, Australia

Primary Brands



Key figures 2023

3,809 MW Installed capacity

6,102 GWh Net production

1,993 €M
Gross investments

3,566 MW Renewable installed capacity

6,041 GWh Renewable Net production

579 €M Direct tax contribution 0.4

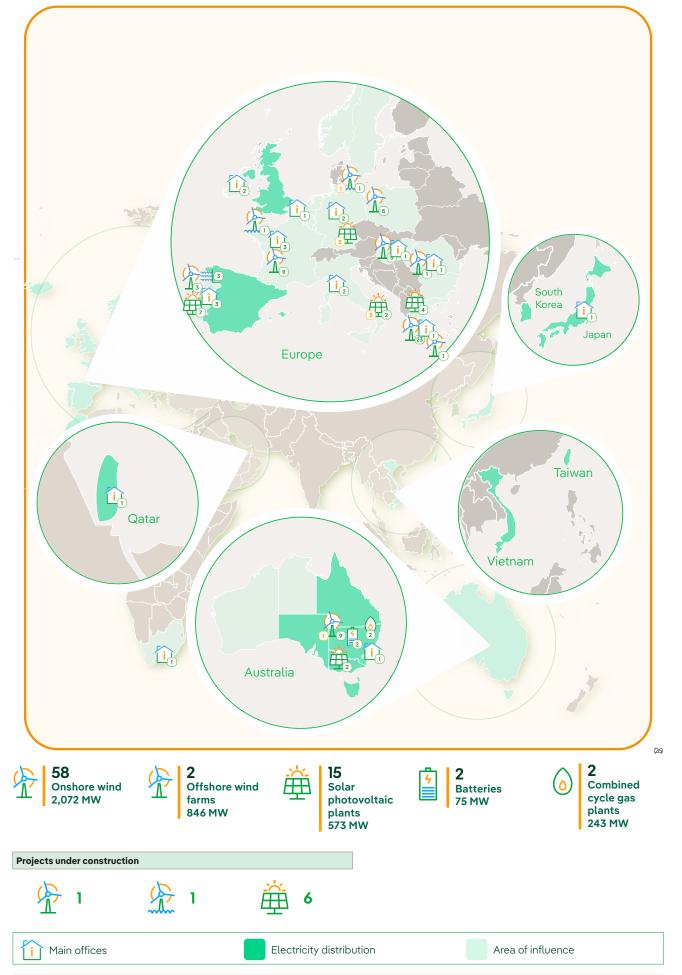
Million consumers (25)

1,121 Employees

⁽²⁴⁾ Represented on this page is the activity of the group in the Rest of World (compared to all of the preceding information), which is mainly carried out by Iberdrola Energía Internacional (IEI).

⁽²⁵⁾ Electricity and gas customers of this segment depend on Iberdrola Clientes Internacional S.A., a subsidiary of the country subholding company Iberdrola España, S.A.





(26) The data on the Daivoes, Gouvaes and Alto Tâmega hydroelectric power plants in Portugal are included in Iberdrola España, although they visually appear on this map.