Process and type of information stolen through *phishing*

1. **Forgery** of a trusted person, organisation or company.

2. Sending **messages** by any means of communication.

3. A percentage of users **trust the message** and click on it.

4. Users access a fake website and enter their **personal details**.

5. Attacker **obtains user's personal data** and uses it for malicious purposes.
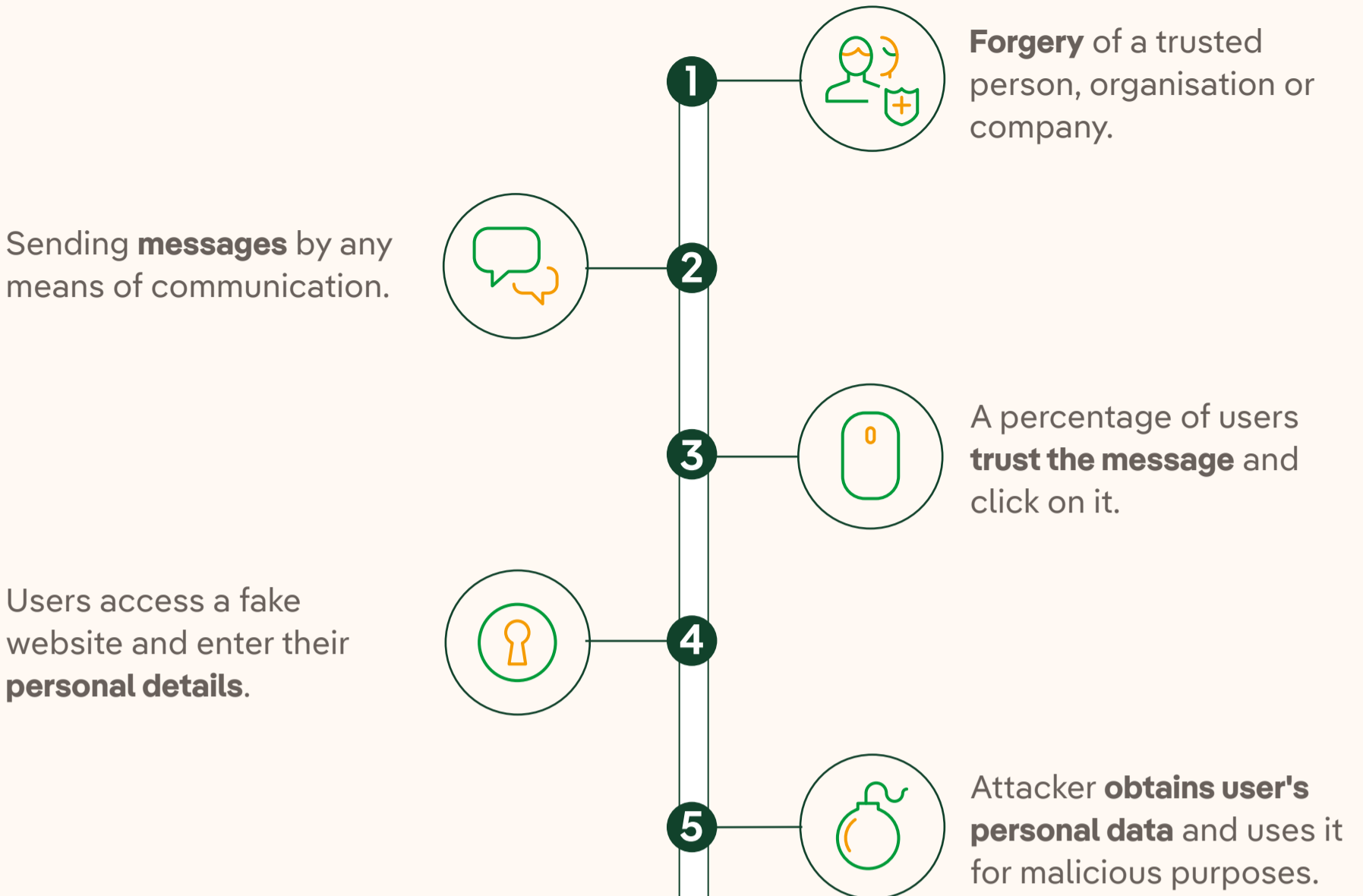
What kind of information does a *phisher* steal?

Personal data

Mailing addresses
ID document number
Location and contact details

Financial information

Credit card number
Account number
E-commerce information

Access credentials

Social media
Email accounts
Online banking applications