

Iberdrola strengthens relations with its shareholders through OLA Club

- *Shareholders can be in contact with the electricity company 24 hours a day, 365 days a year – so they don't need to wait for the meeting – with the commitment that their questions will be answered within a maximum of two working days when they are raised online*
- *Investors already registered in the OLA Shareholder Club enjoy exclusive benefits, such as direct telephone assistance through the +34 900 10 00 19 number, invitations to events, draws and access to audiovisual content*

Shareholders are at the heart of Iberdrola, and the company is strengthening its relationship with them through [OLA Shareholder Club](#). This is an exclusive area on the [website](#) for all investors in Europe's largest utility and the second largest in the world.

The aim is to be in contact with the company 24 hours a day, 7 days a week, 365 days a year, and not wait until the day of the General Meeting. Thus, any questions or queries raised through the website – confidentially or openly before other shareholders – will be answered within a maximum of two working days. They also have a telephone number 900 10 00 19.

Shareholders do not need to wait until the General Shareholders' Meeting – the 2024 AGM will be held on 17 May – where they will be able to grant a proxy or cast an absentee vote, check their participation and watch the event live or recorded. They will also be informed of the quarterly performance and strategy, as well as the main financial events and company news.

By registering with this club, which was launched 12 years ago, shareholders can participate in leisure activities, events, draws, and other initiatives. In addition, Iberdrola provides them with regular information about the company's results, share price, significant corporate events, shareholder remuneration, as well as any other significant information about the Group.

OLA was born in 2012 with the aim of making shareholders' right to information a tangible reality and has evolved over the years to achieve maximum shareholder engagement.

Increasing engagement

Shareholders play such a key role that in 2015 the Board of Directors approved a shareholder engagement policy, with a special focus on small investors. The strategy that Iberdrola has been promoting each financial year was drawn up, and led to the creation of the first Iberdrola Shareholders' Club in 2007, and, years later, in 2012, to the launch of OLA (On Line Shareholders).

The latest novelty is the [Accionistas NEWS Iberdrola](#) section, which includes the most important Iberdrola content exclusively for members of the club, the most important content on its activities and how it carries them out. The section is divided into four categories: news, finance, energy industry, and social commitment and sustainability.

Shareholders will know in real time and receive key documents, such as the [integrated report](#), [annual reports](#), [quarterly bulletins](#), and notifications sent to the [CNMV](#). They can also access information through a specific mobile application for investors and shareholders: Iberdrola Relación con Inversores. The electricity company was the first Ibex company to have an app of this type.

Growing dividend

Iberdrola was one of the first listed companies to offer its investors a shareholders' club with the aim of rewarding with exclusive advantages all those who have shown their support and trust in the company's trajectory. Over the years, this initiative has been consolidated as a good practice by the rest of the large listed companies on the Spanish Stock Market.

Iberdrola is fully committed to its shareholders and therefore the dividend is a key element. The company has increased remuneration by more than 300% from €0.136 per share since 2000 to the €0.55 planned for this year, excluding the engagement dividend.

The positive performance of the company on the stock exchange has added to the remuneration. In fact, a shareholder who bought shares in 2000 and has held them until now, reinvesting the dividend, has obtained a return of around 900%.