

2018/2022 GLOBAL INFORMATION TECHNOLOGY (IT) AND SECURITY PLAN

Iberdrola group investments in its innovation and digital transformation program will **top €1,000 million between 2018 and 2022.**

Digitisation is transforming the way we work and will entail **an additional €600 million in EBITDA by 2022.**



Automation

Advanced O&M model
Preventive maintenance
Big data
Customer service digitisation
New e-solutions
...

Operational
improvements

Process
transformation

New products
and services



Additional
€600 million
in **EBITDA**
by **2022**

INFORMATION TECHNOLOGY (IT) APPROACH



INNOVATION AND DIGITAL TRANSFORMATION

- Initiatives related to **smart metering programs**
- **Big data and analysis** tools
- Development of **new products and services** for retail customers
- Improved **asset lifecycle** management



EFFICIENCY

- Adoption of the **highest technology standards** for cloud-based IT services, our mobility services, and for improving infrastructures



GLOBAL IT AND SECURITY PLAN

- Effectively guarantee critical **assets** and **processes**
- Improved **control over grid access** and **data security**
- Enhanced **intrusion prevention**

Source: Highlights 2018-2022 / Resources.