

Outlook 2018 – 2022 Update

London

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Chairman & CEO



IBERDROLA



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Strategic Overview

A new energy context

#1 Industry Trends

#2 Energy Transition



#3 Iberdrola's Approach

#Business Units



#Strategic Pillars



#Value Creation



#1 Industry Trends

The World faces the need for...

1

...Decarbonisation

Climate change and **air pollution** lead to severe **impacts** on **ecosystems, infrastructure** and **social systems**

+30% emissions to 2040 under current policies scenario¹

2

...More Energy

Population growth, increased **urbanisation** and extension of power supply

+30% energy demand by 2040 (NPS)¹

3

...Optimised Processes

Increased **competitiveness** and **complexity** requires enhanced **efficiency** and an **agile** culture

Global corporate spending on energy R&D USD 88 Bn (2017)²

4

...A New Customer Approach

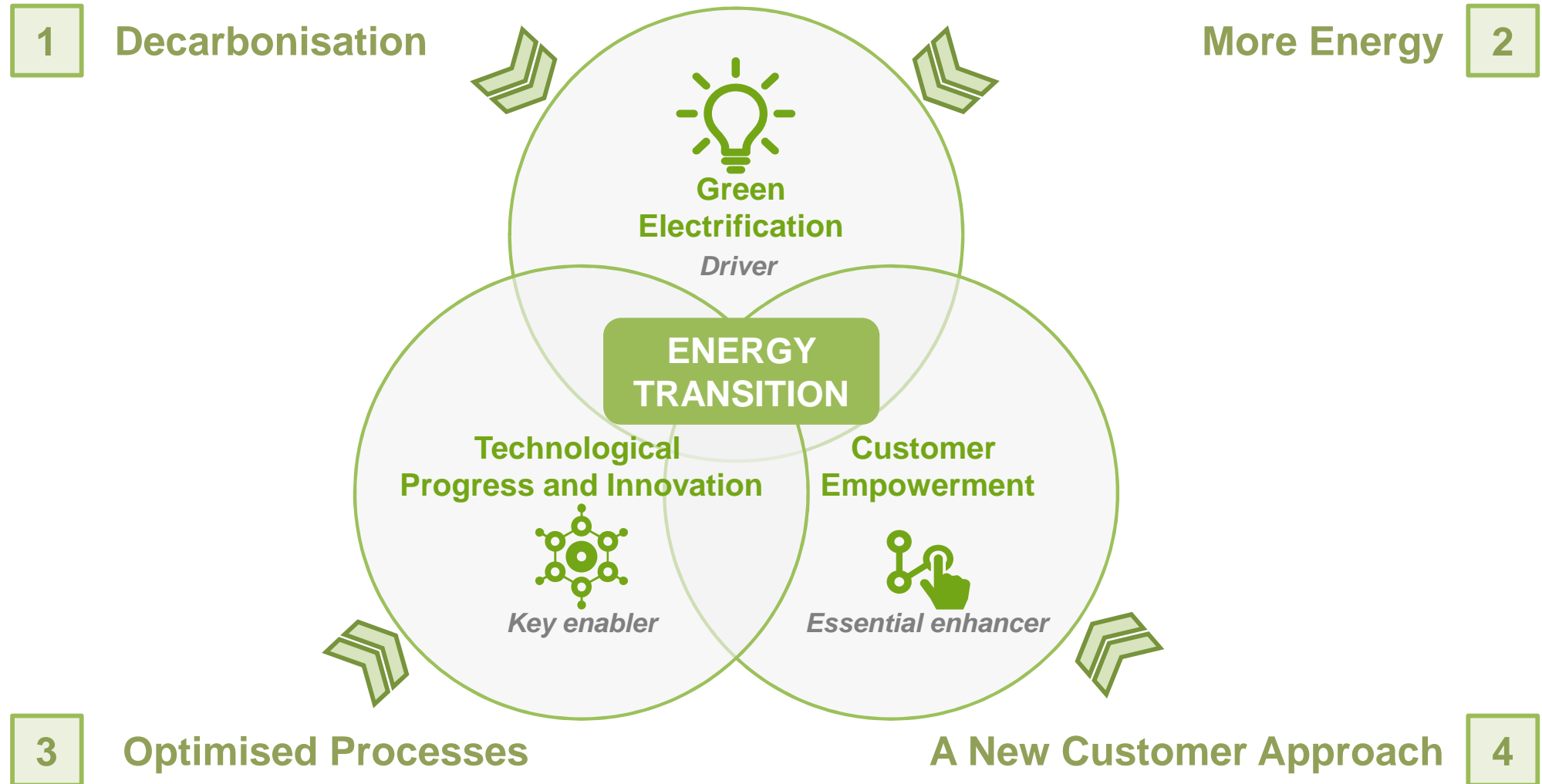
A more **informed** and **pro-active** customer with **new habits** and **behaviour** and **smarter tools**

Internet of Things devices worldwide to grow from ~27 Bn in 2017 to 125 Bn in 2030³

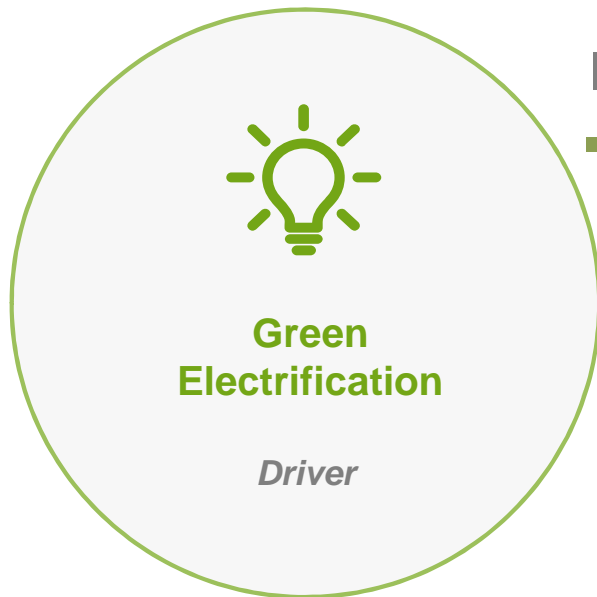
...requiring a new and sustainable model

#2 Energy Transition

A clean, reliable and smart model



#2 Energy Transition



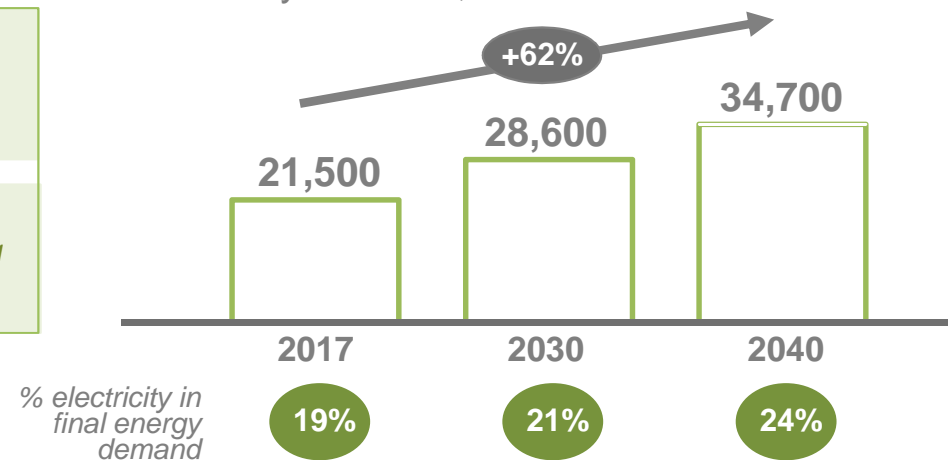
Increased GREEN ELECTRIFICATION based on...

- ...more and better ENERGY POLICIES
- ...enhanced PRIVATE INITIATIVES
- ...sophisticated GREEN FINANCING tools (i.e. TFCD)
- ...stronger PUBLIC AWARENESS
- ...improved AUDITING & TRACEABILITY mechanisms

2018 - 2040	Renewable generation growth: +164%, Total electricity demand increase: +62% ¹
	USD 16,300 Bn investments in Renewables & Networks ¹

World electrification¹

Electricity demand, TWh



...to support the upcoming global electricity demand growth

¹ IEA: World Energy Outlook 2018, New Policies Scenario (NPS)

#2 Energy Transition



Technological
Progress and Innovation

Key enabler

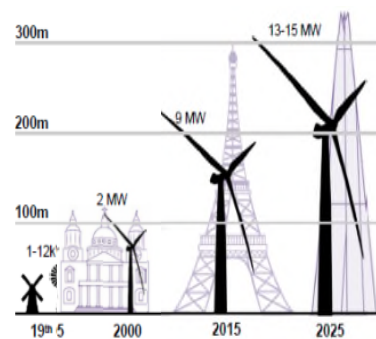
TECHNOLOGICAL PROGRESS & INNOVATION allow...

...a continuous **COST REDUCTION** in green technologies

...developing enhanced **CAPABILITIES**

...reaching improved **ACCESIBILITY**

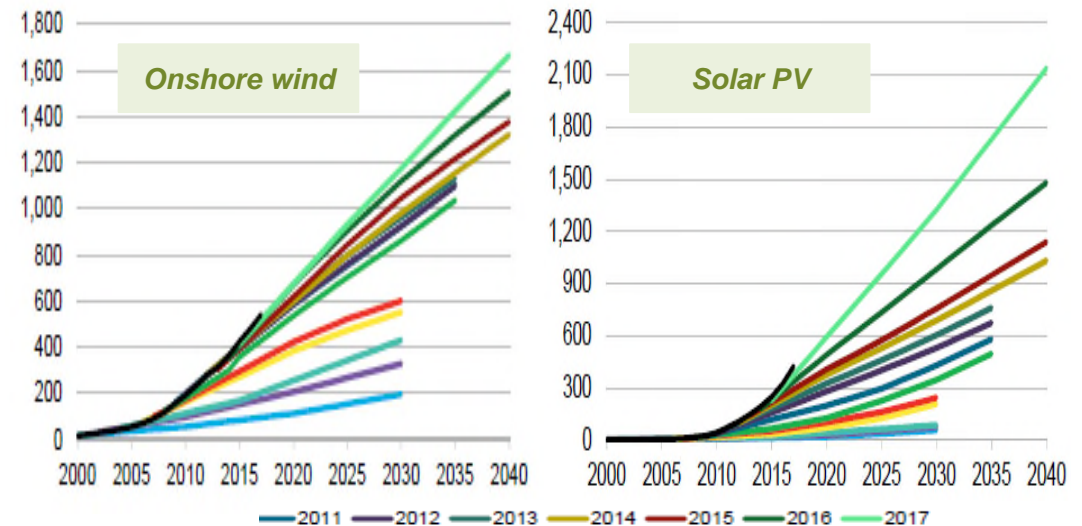
Wind turbine size



Solar PV evolution

Bi-facial PV solar panels: up to 25% yield

Global cumulative capacity forecasts (installed GW)¹



...estimates to be consistently exceeded and recalculated

¹ IEA: World Energy Outlook 2018, New Policies Scenario (NPS)

#2 Energy Transition

CUSTOMER EMPOWERMENT focused on...



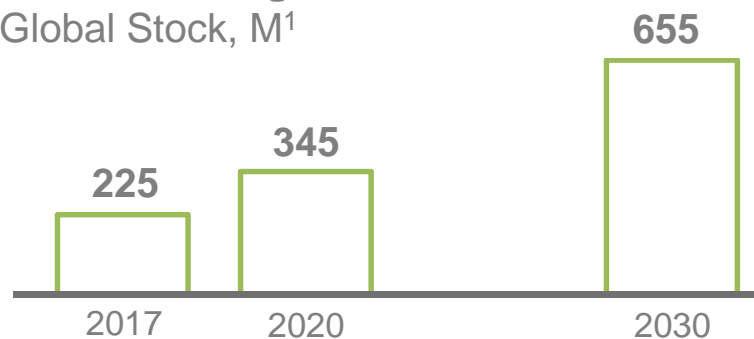
...new **PRODUCTS & SERVICES**

...evolved **RESPONSIBLE CONSUMPTION** habits

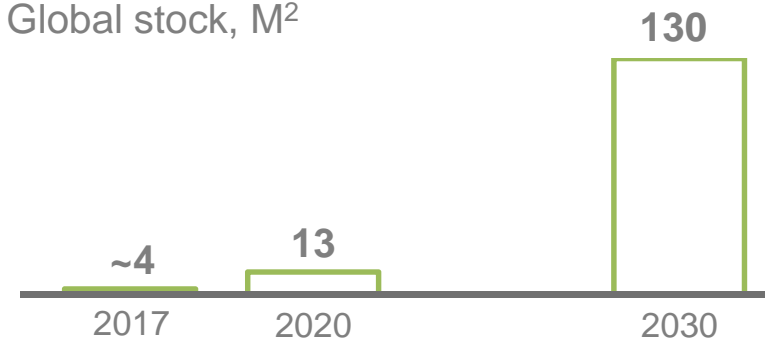
...increased **CUSTOMISED** energy demand

...a growing **PROSUMER** approach

Smart Meters growth
Global Stock, M¹



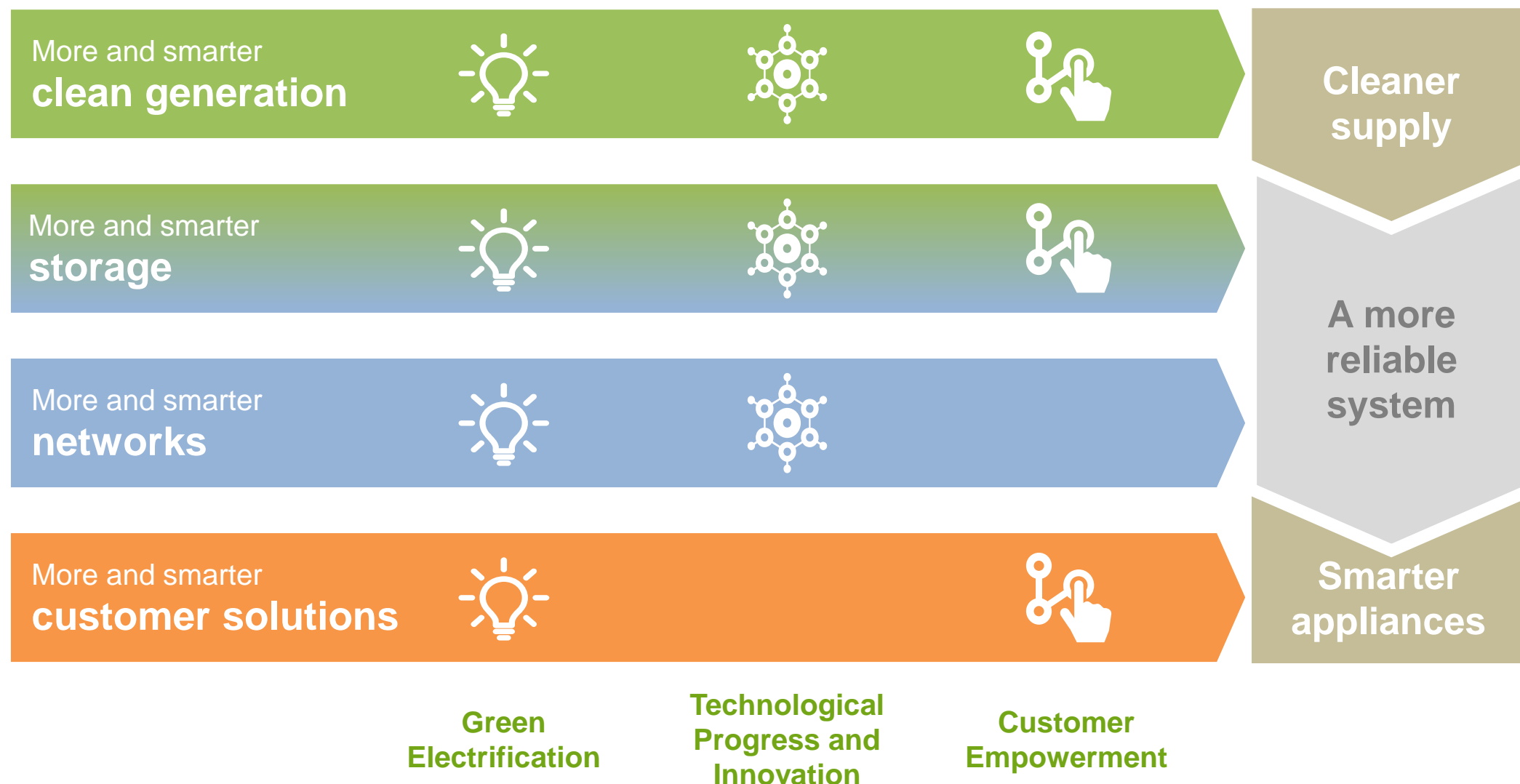
Electric Vehicle growth
Global stock, M²



...making forecasts to be exceeded in the future

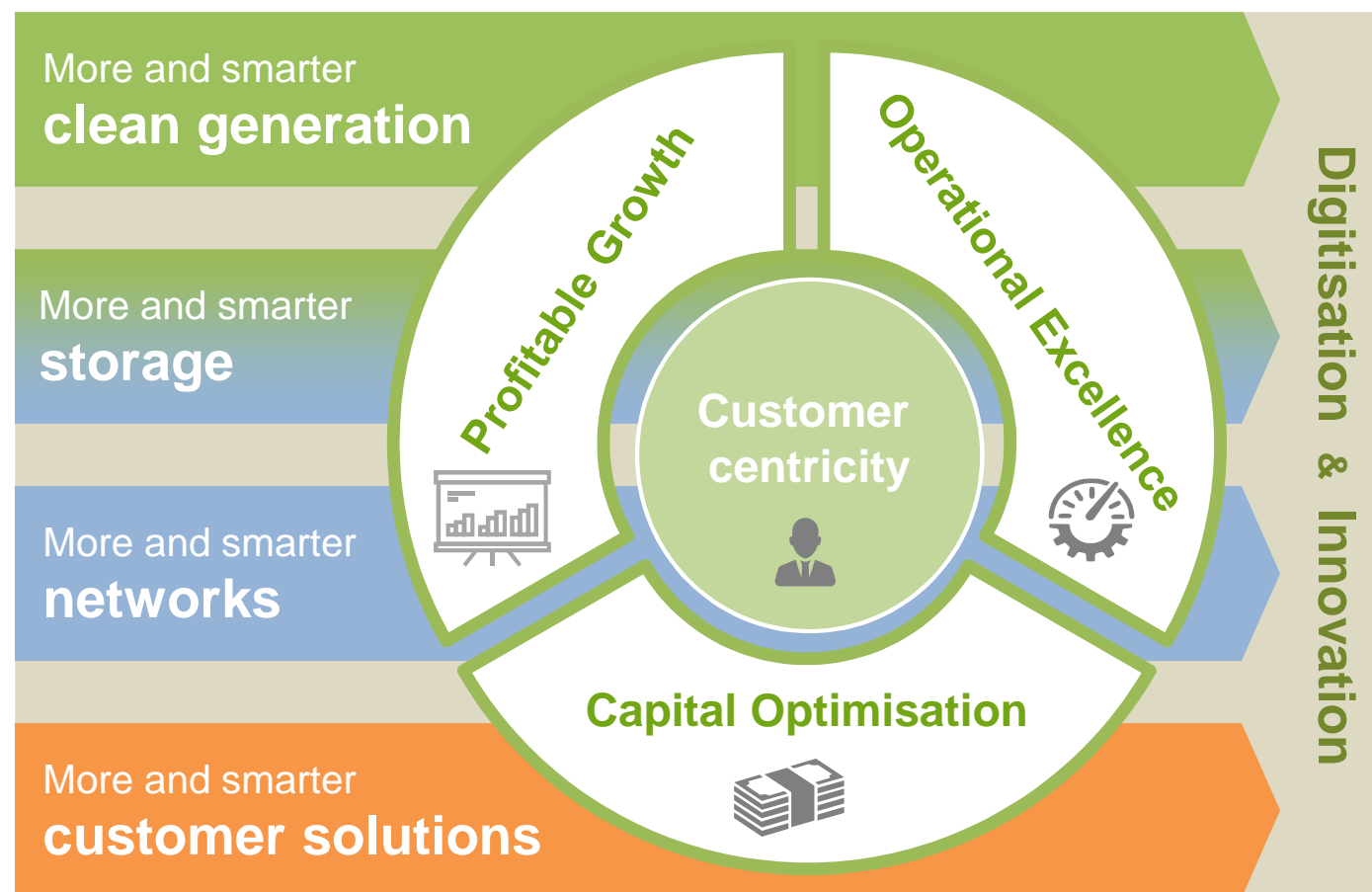
#3 Iberdrola's Approach

The Energy Transition is an opportunity Iberdrola is ready to continue seizing in all its businesses



#3 Iberdrola's Approach

Our strategic pillars, combined with digitisation and innovation...



...will continue delivering sustained value creation for all our stakeholders

Outlook 2018- 2022 Update

Accelerating the delivery of the 2018-2022 plan: ahead of the initial schedule

7.5% Growth in Net Profit to EUR 3,014 M ✓

EUR 9,349 M EBITDA (+27.7%) ✓

EFFICIENCY improvement (>10%) ✓

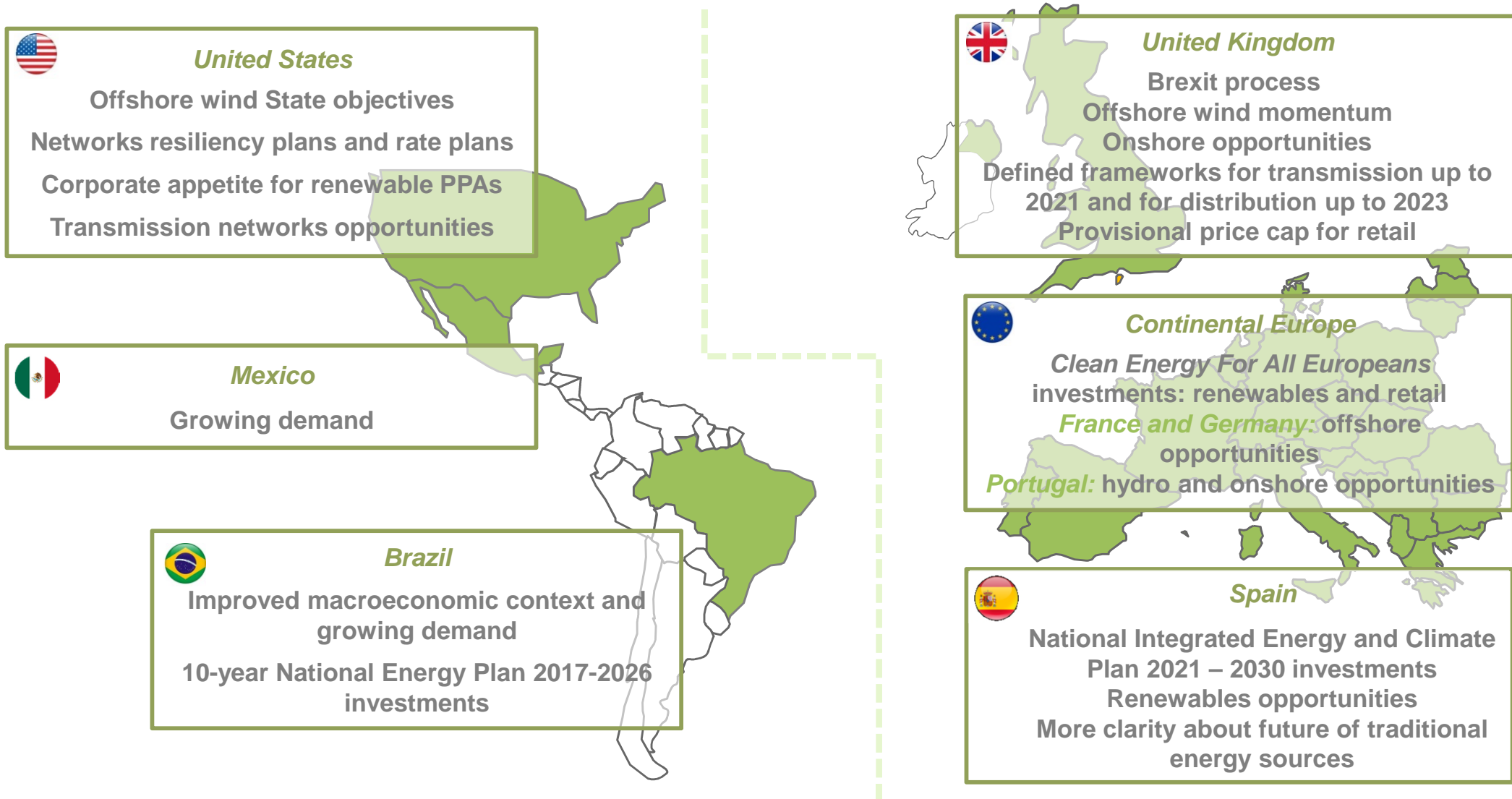
EUR 5,320 M INVESTMENTS ✓

7.7% growth in shareholder remuneration¹ ✓

¹ Subject to approval at Annual General Meeting (AGM)

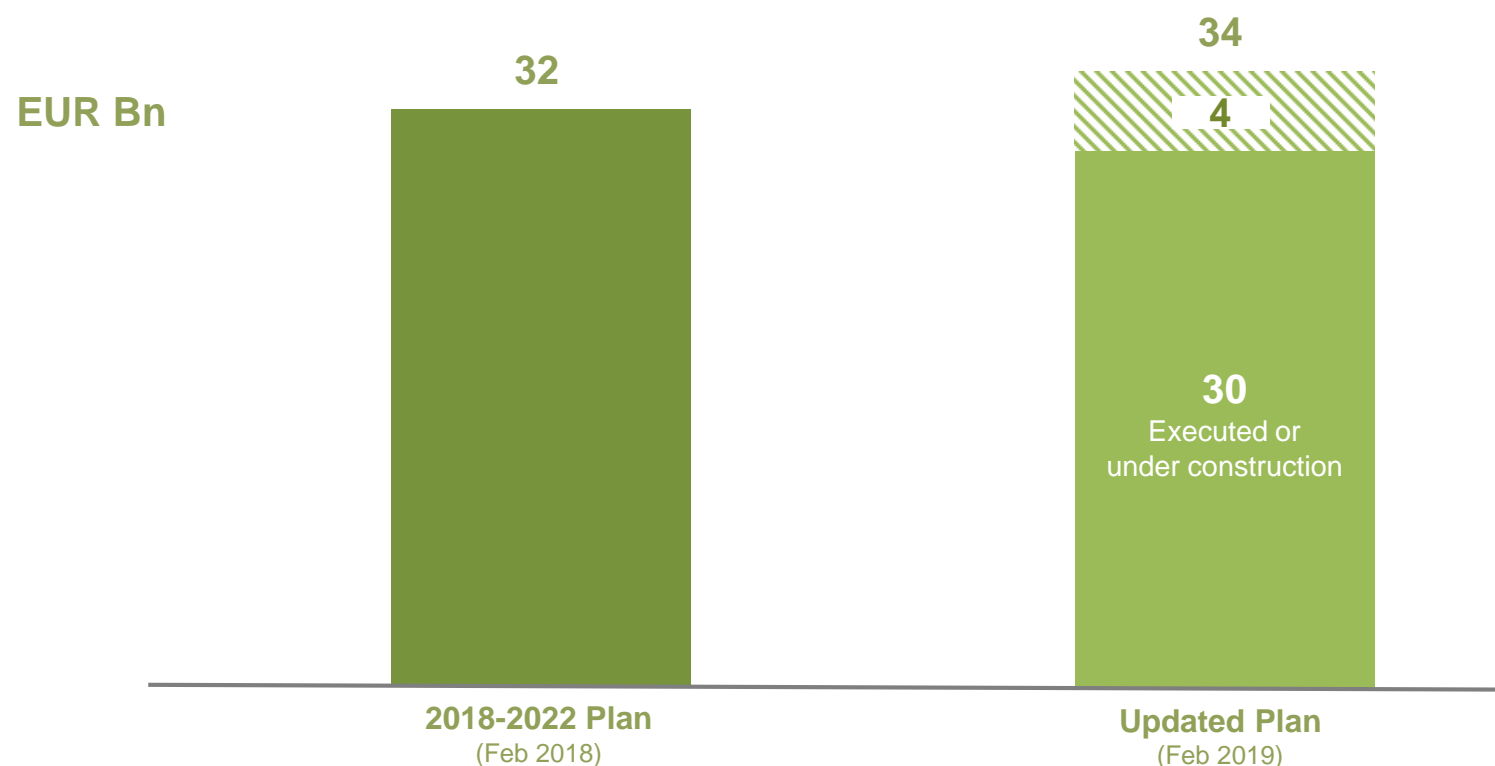
Context update

New opportunities and challenges arise in the current context





Accelerating investments to reach EUR 34 Bn, with EUR 30 Bn already executed or under construction



Investments 2018 – 2022: investments by business

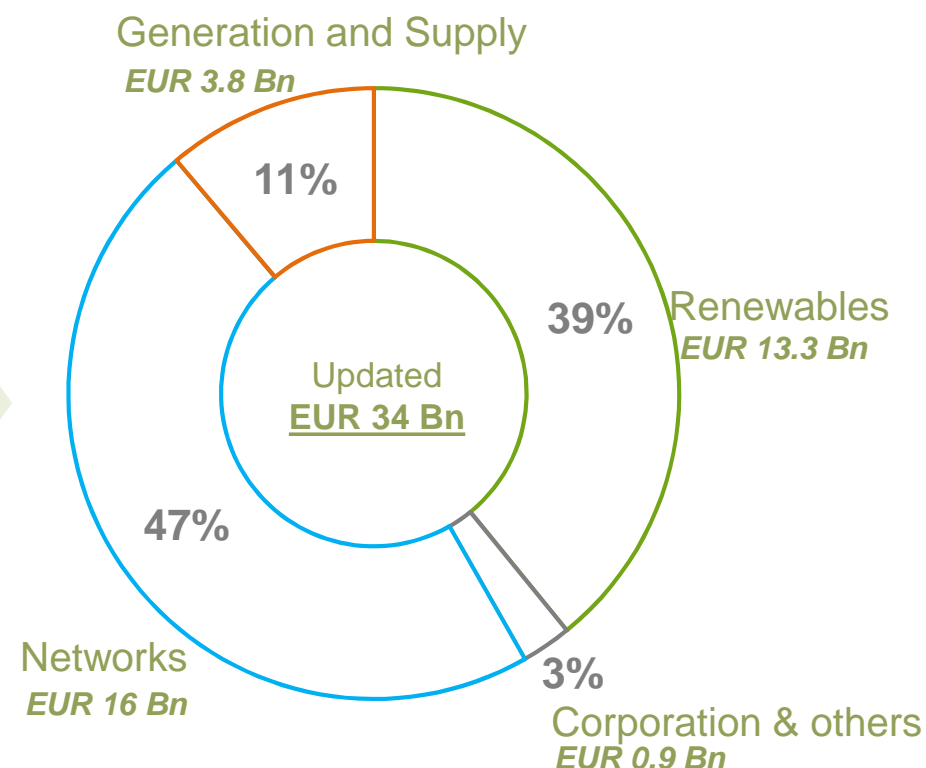
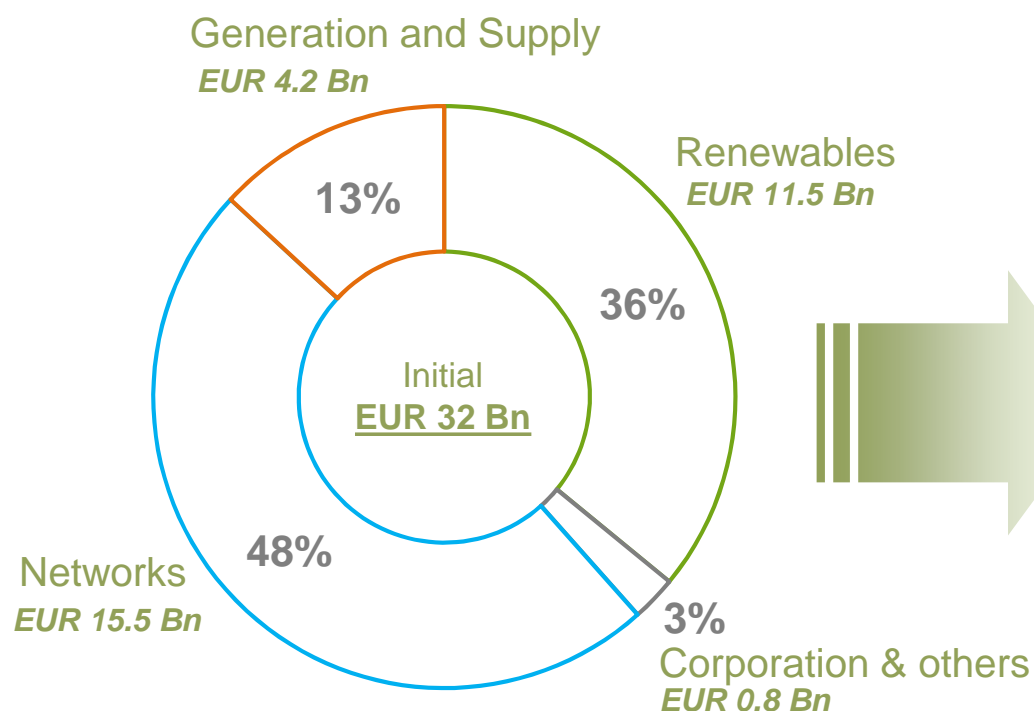


Profitable Growth

Increasing the investments in regulated or long-term contracted activities, up to 86%...

Initial **EUR 32 Bn** Plan

Updated **EUR 34 Bn** Plan



...due to new opportunities in Renewables or Networks in most of geographies

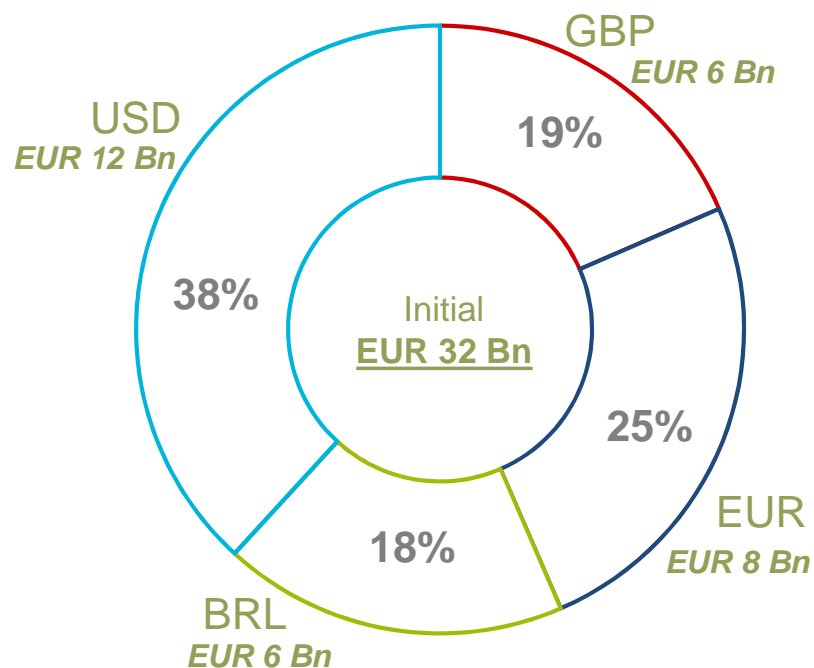
Investments 2018 – 2022: investments by currency



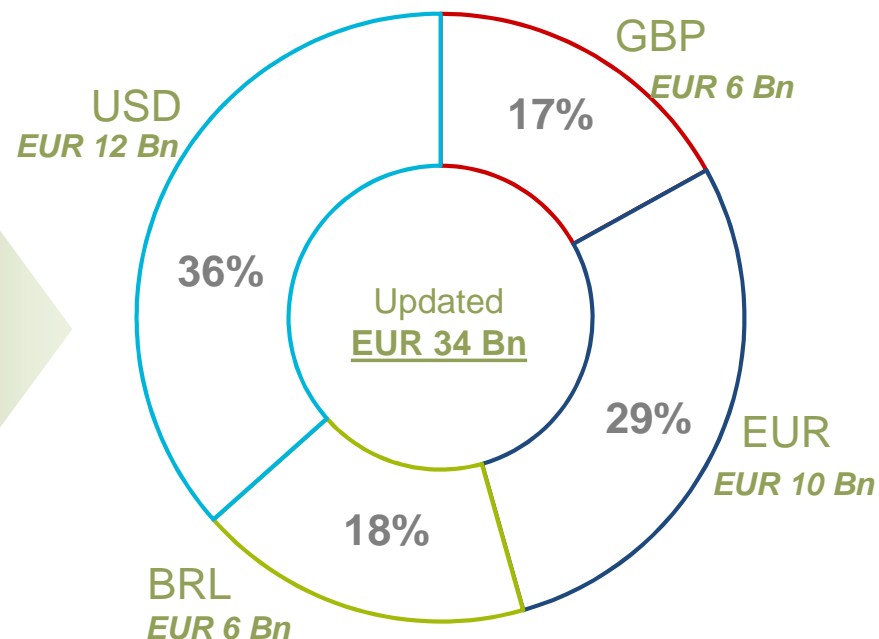
Profitable Growth

Maintaining currency diversification...

Initial EUR 32 Bn Plan



Updated EUR 34 Bn Plan



...with a slight increase in the Euro share and decrease of British Pounds


Investments 2018 – 2022: Networks assets




Profitable Growth

98% of EUR 16 Bn investments in networks in progress, based on existing regulatory schemes, increasing networks assets by 34%...

Networks investments driven by regulatory schemes

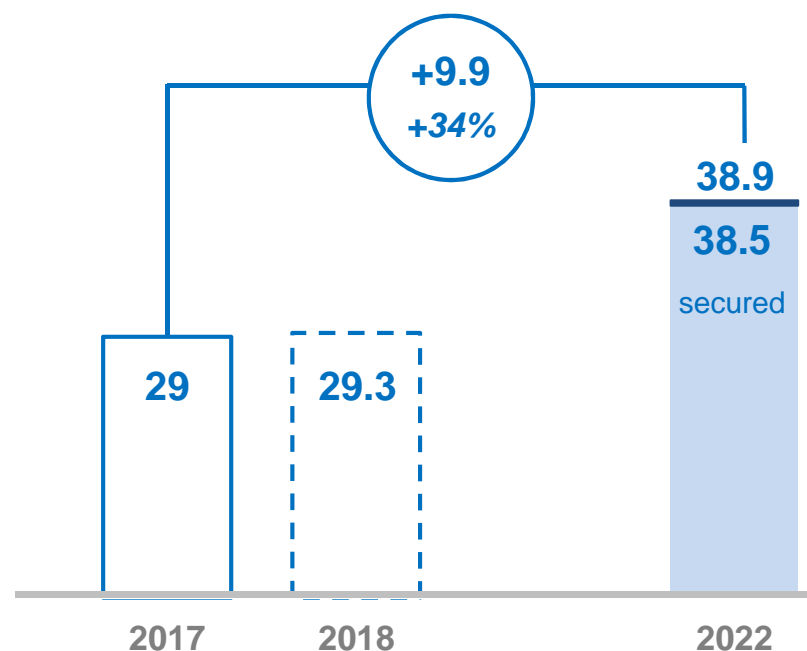
-  Distribution – New York & Connecticut: up to 2019
- Distribution – Maine: up to fourth quarter 2020*
- Transmission Maine and Connecticut: FERC regulated
- NECEC transmission: COD December 2022
- Gas - Connecticut: up to 2020 (SCG) and up to 2021 (CNG)
- Gas – Massachusetts: up to 2021

-  Sao Paulo: up to 2019
- Pernambuco: up to 2021
- Bahía: up to 2023
- Rio Grande do Norte: up to 2023
- Transmission lines: from 2018 to 2048

-  Transmission RIIO T1: up to 2021
- Distribution RIIO ED1: up to 2023

-  Distribution: up to 2020

Total Regulated Networks Assets (EUR Bn)



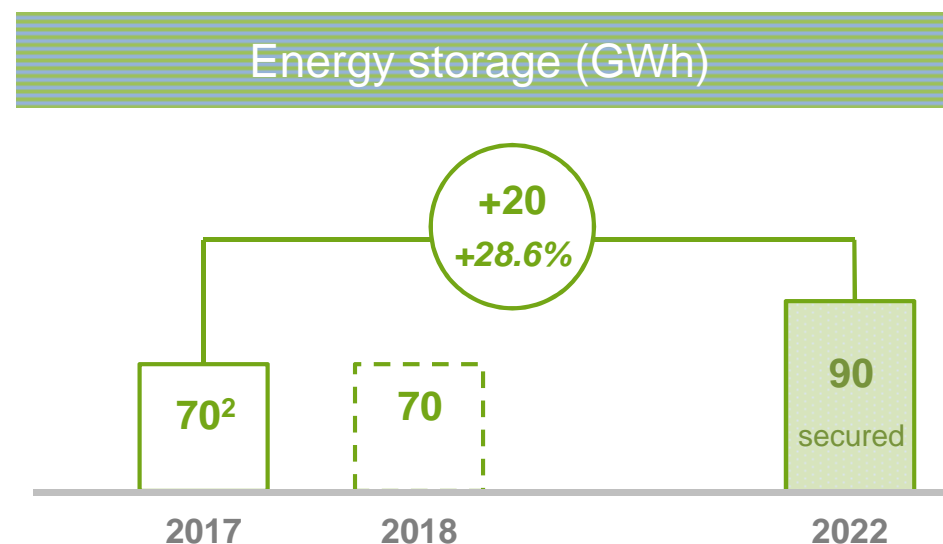
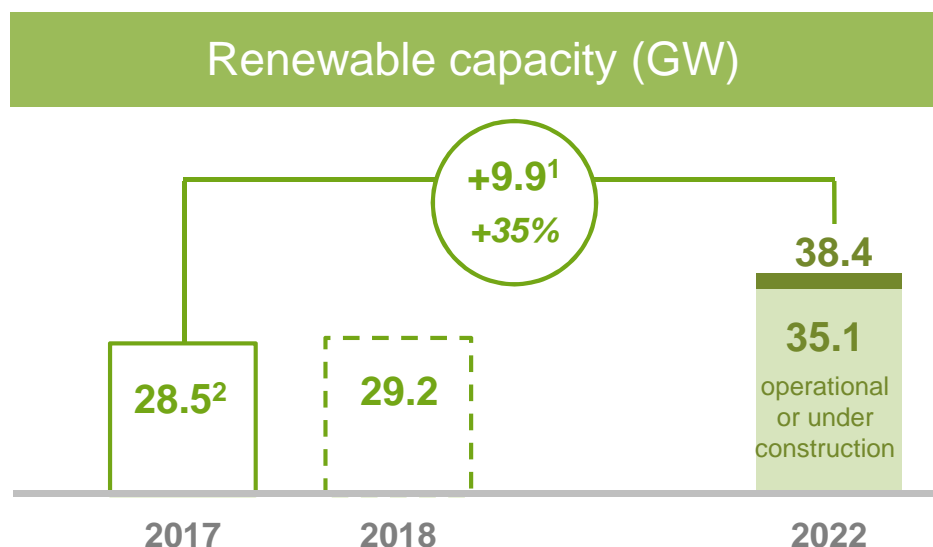
...with capital in progress mostly in the US and the UK, to reach EUR 3.7 Bn by the end of 2022 (vs EUR 2.1 Bn by the end of 2017)

Investments 2018 – 2022: Renewable capacity



Profitable Growth

EUR 13.3 Bn of renewable investments: 70% executed or under construction to add +6.6 GW of capacity and +20 GWh of energy storage...



...and remaining 30% for +3.3 GW identified projects in Spain, the UK and the US during the plan. EUR 5.3 Bn capital in progress end of 2022

¹ Including 670 MW of Belo Monte which consolidate through equity

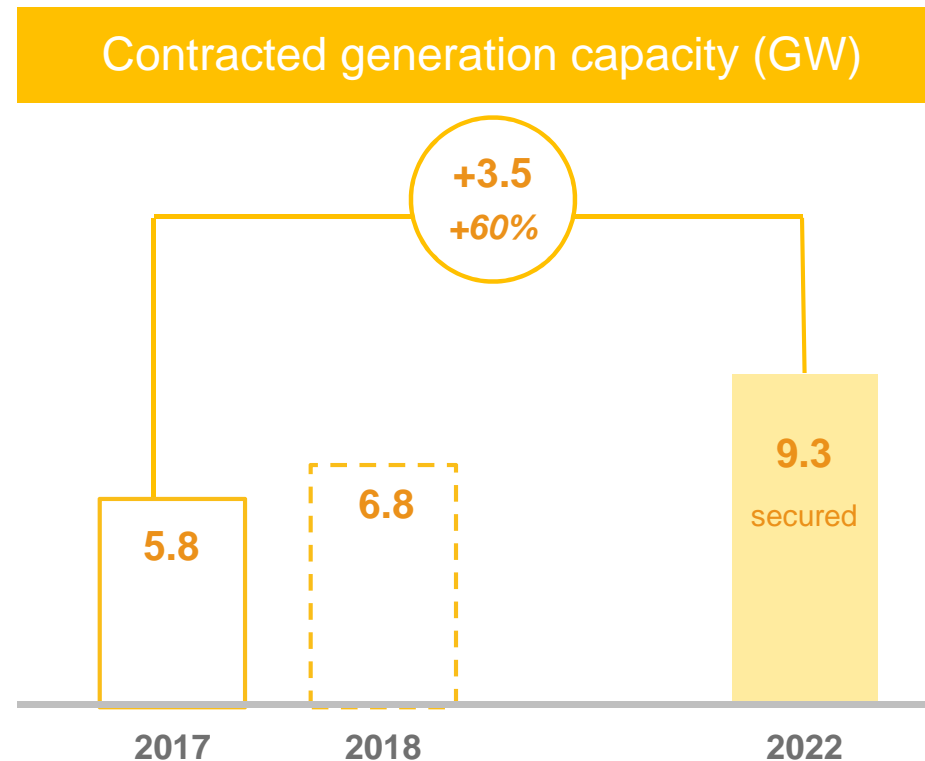
² Excluding pumped-hydro divestment in the UK (566 MW)

Investments 2018 – 2022: Contracted generation capacity



Profitable Growth

Also in contracted generation, 100% of the EUR 3.8 Bn investments in progress...

















...representing +3.5 GW by 2022

Investments 2018 – 2022: Generation capacity



Profitable Growth

As a result, over 13 GW in progress will raise installed capacity by 39% during the plan...

Capacity in progress (MW)		Commissioning date				New capacity 2018 - 2022	Additional Projects	
		2018 - 2019	2020	2021	2022			
Renewables	Offshore		490	224			1,514	+3.3 GW to be operational by 2022
					400	400		
	Onshore		1,049	263			2,548	
			326	202				
			155	66				
						471		
				16				
	Solar PV		10				628	
			227					
			274	117				
	Hydro		612	306			1,916	
					998			
								
Combined Cycle & Cogeneration			2,729	779			3,508	
			5,871	1,973	1,398	871	10,113	13,413

...and capital in progress, mainly from offshore wind and hydro projects, to reach EUR 5.3 Bn by the end of 2022 (vs EUR 5.1 Bn by the end of 2017)



EUR 3.5 Bn of capital optimisation through asset rotation

Capital Optimisation



2018
EUR 1.2 Bn



UK Conventional Generation: EUR 0.7 Bn

Other non-core Spain: EUR 0.3 Bn

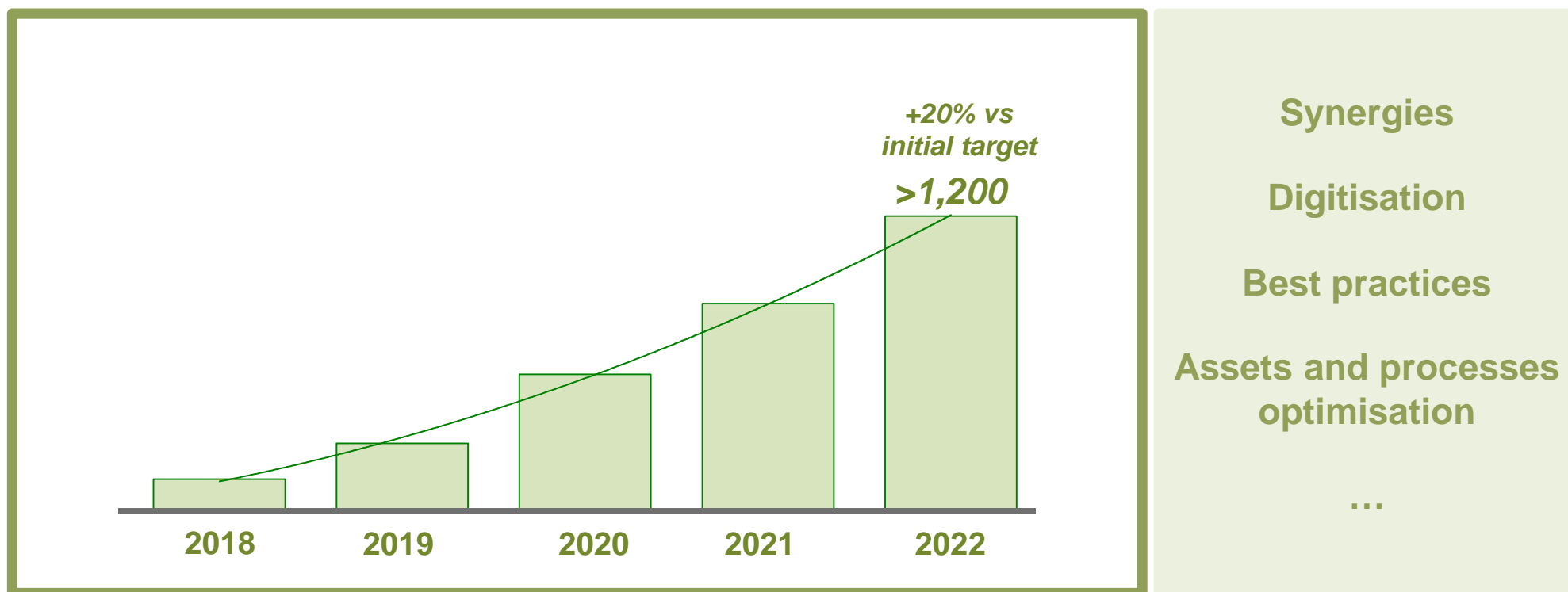
US Gas Business: EUR 0.2 Bn

2019 - 2022
EUR 2.3 Bn



Measures executed and in progress will lead to an improvement of the initial target to over EUR 1,200 M...

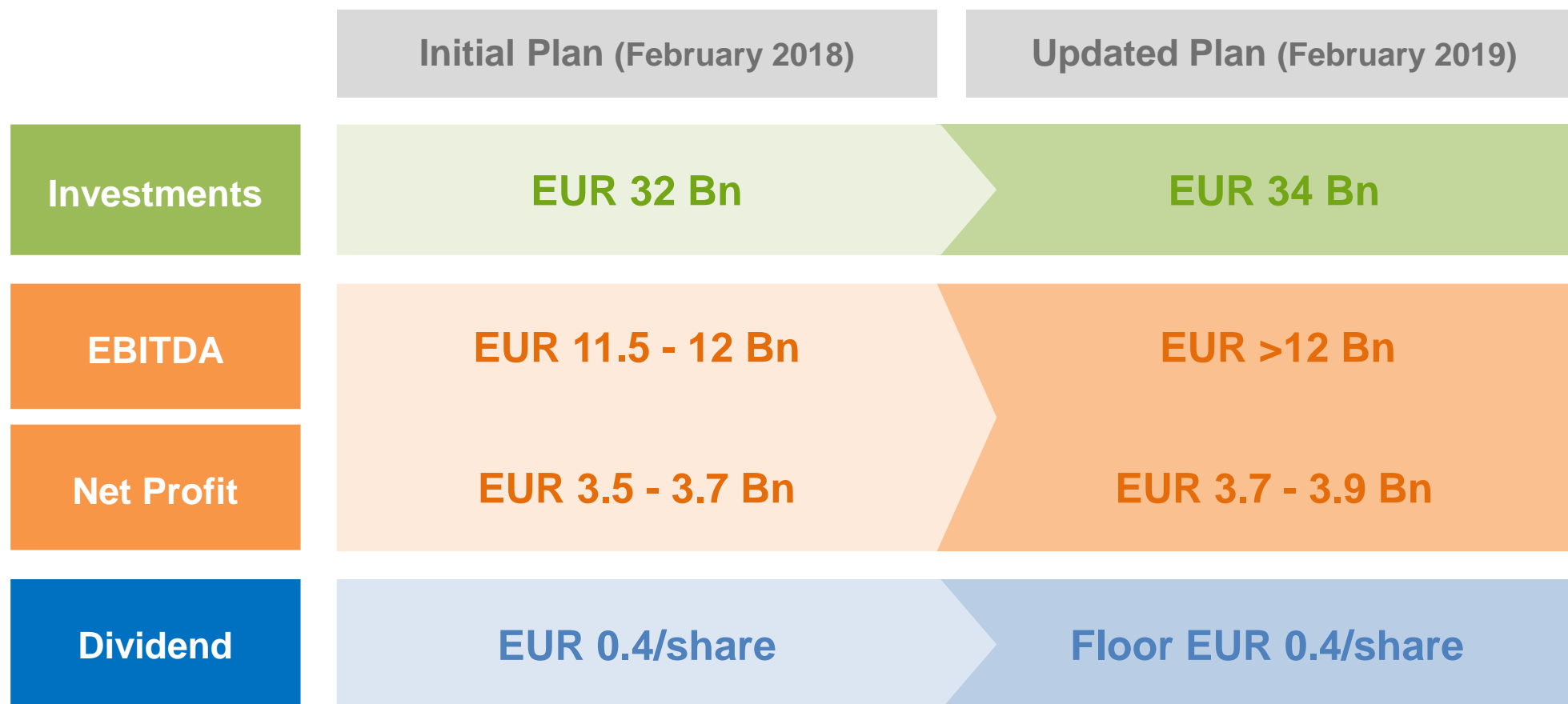
2018-2022 plan efficiencies (accumulated EUR M)



...of operational efficiencies during the period (EUR ~350 M in 2022)

Growth: 2022 Results

Updated plan results exceed the upper limits of the previous plan...



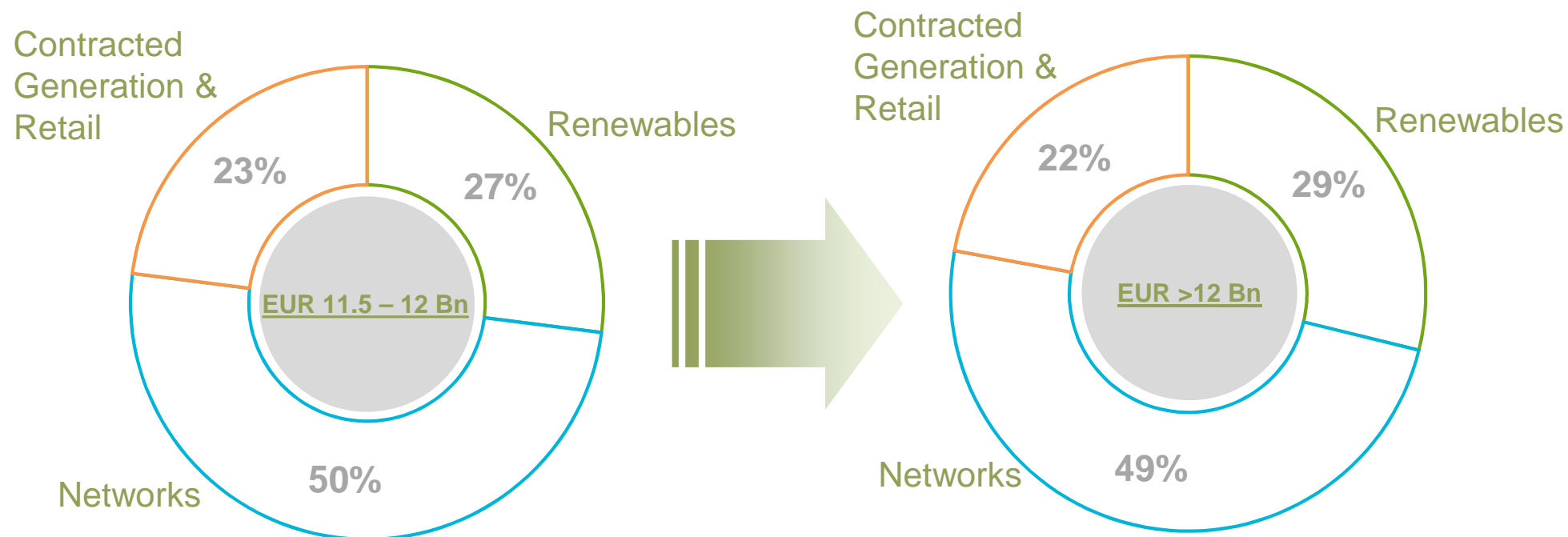
...becoming the new floor figures

Growth: 2022 Results

Improved estimated results by 2022 with EBITDA over EUR 12 Bn in the EUR 34 Bn investments scenario

EBITDA by business:
Initial EUR 32 Bn Plan

EBITDA by business:
Updated EUR 34 Bn Plan

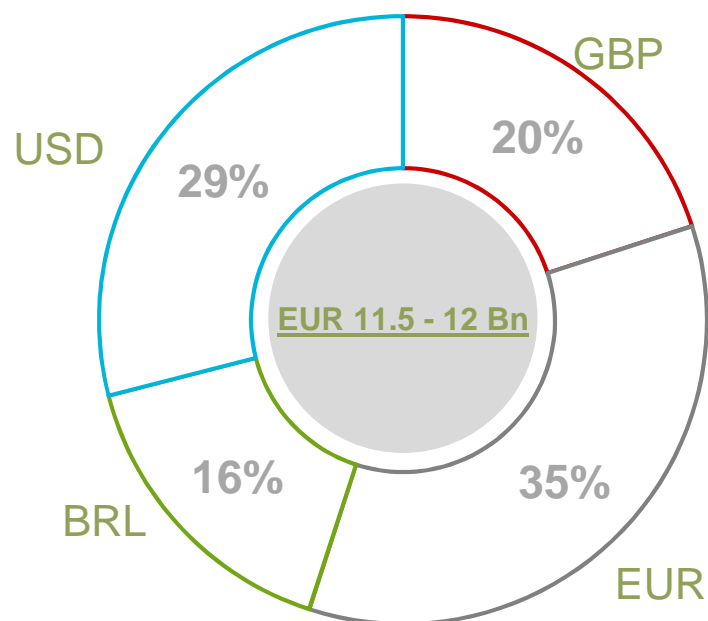


With renewables and networks share to increase up to circa 80%

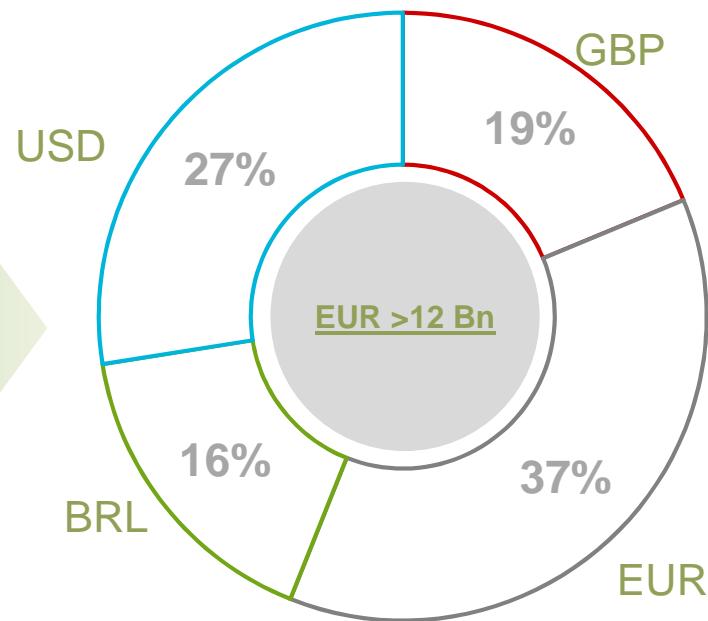
Growth: 2022 Results

By currency, EBITDA distribution remains balanced

EBITDA by currency:
Initial EUR 32 Bn Plan



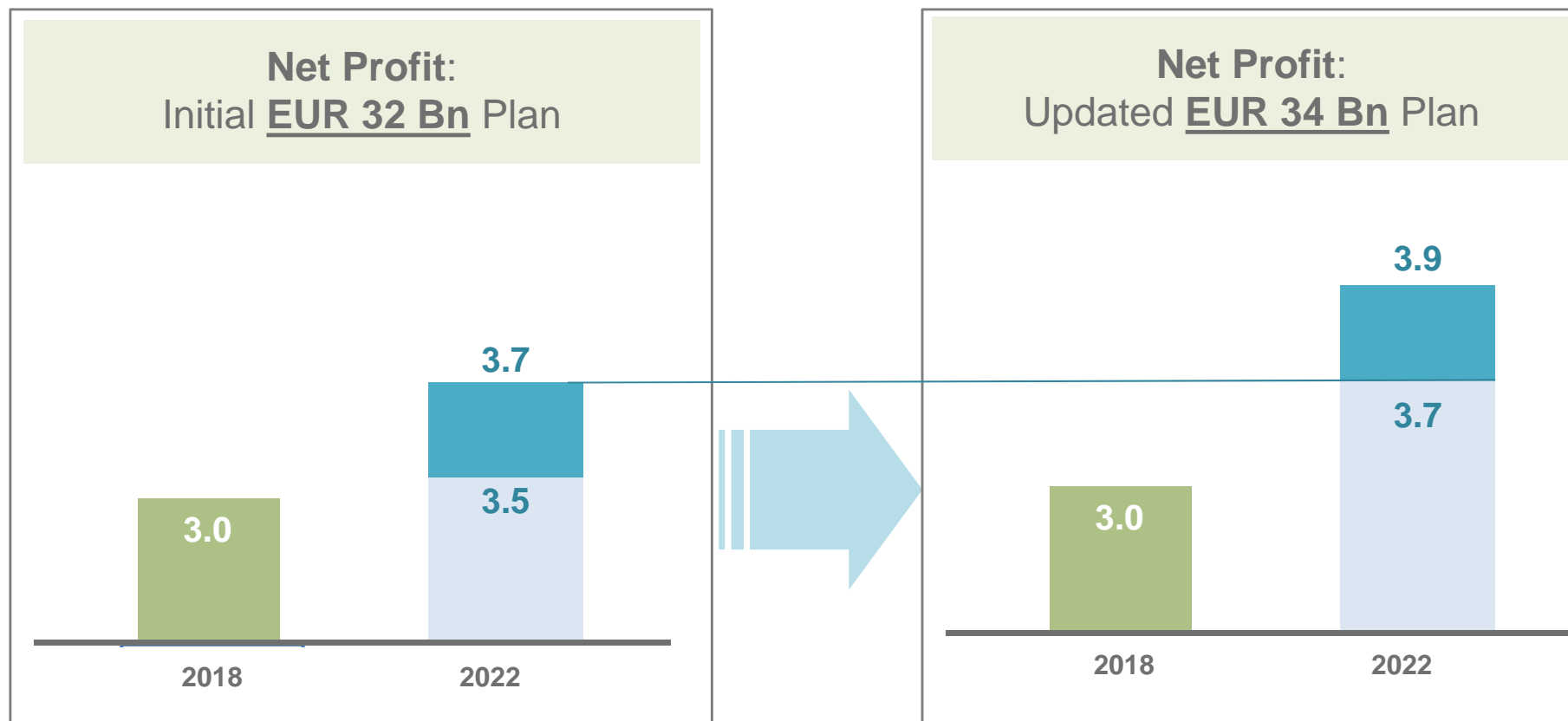
EBITDA by currency:
Updated EUR 34 Bn Plan



Growth: 2022 Results

Net Profit by 2022 between EUR 3.7 - 3.9 Bn

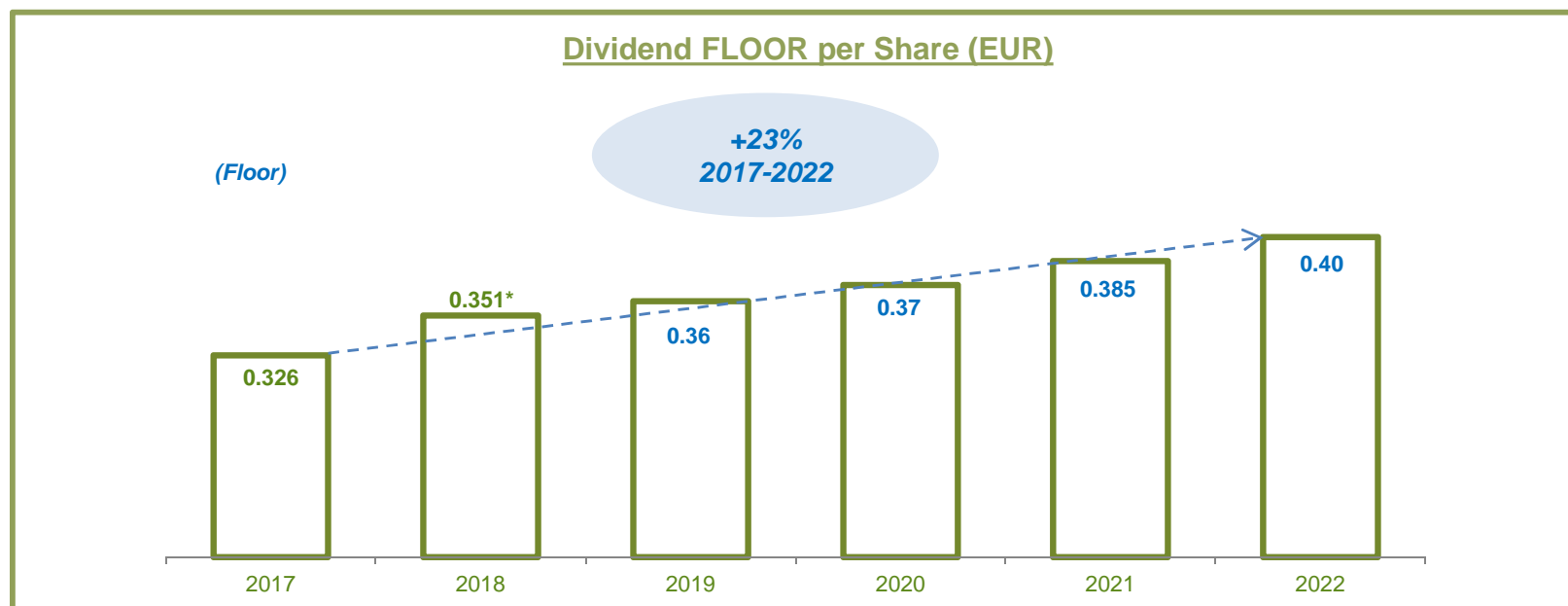
Upper part of the range becomes the lower part of the new range...



...with a Net Profit increase of up to 30% vs 2018

Sustainable shareholder remuneration

Growing dividend in line with results...



...with a growing floor, maintaining the shareholder remuneration policy:

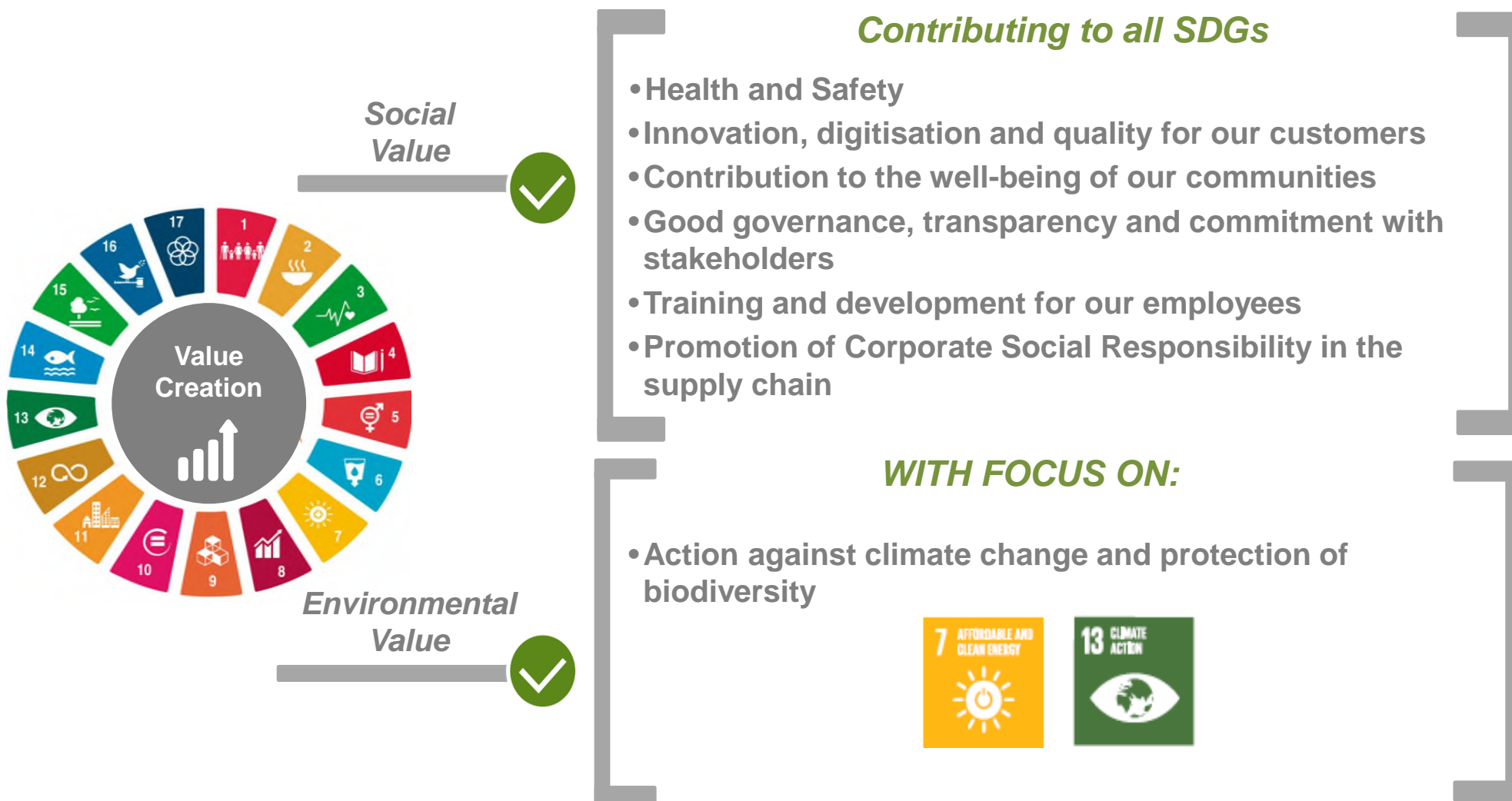
Pay-out between 65% and 75%...

...maintaining optionality with the “Iberdrola Retribución Flexible” program...

... and the current number of shares at 6,240 million

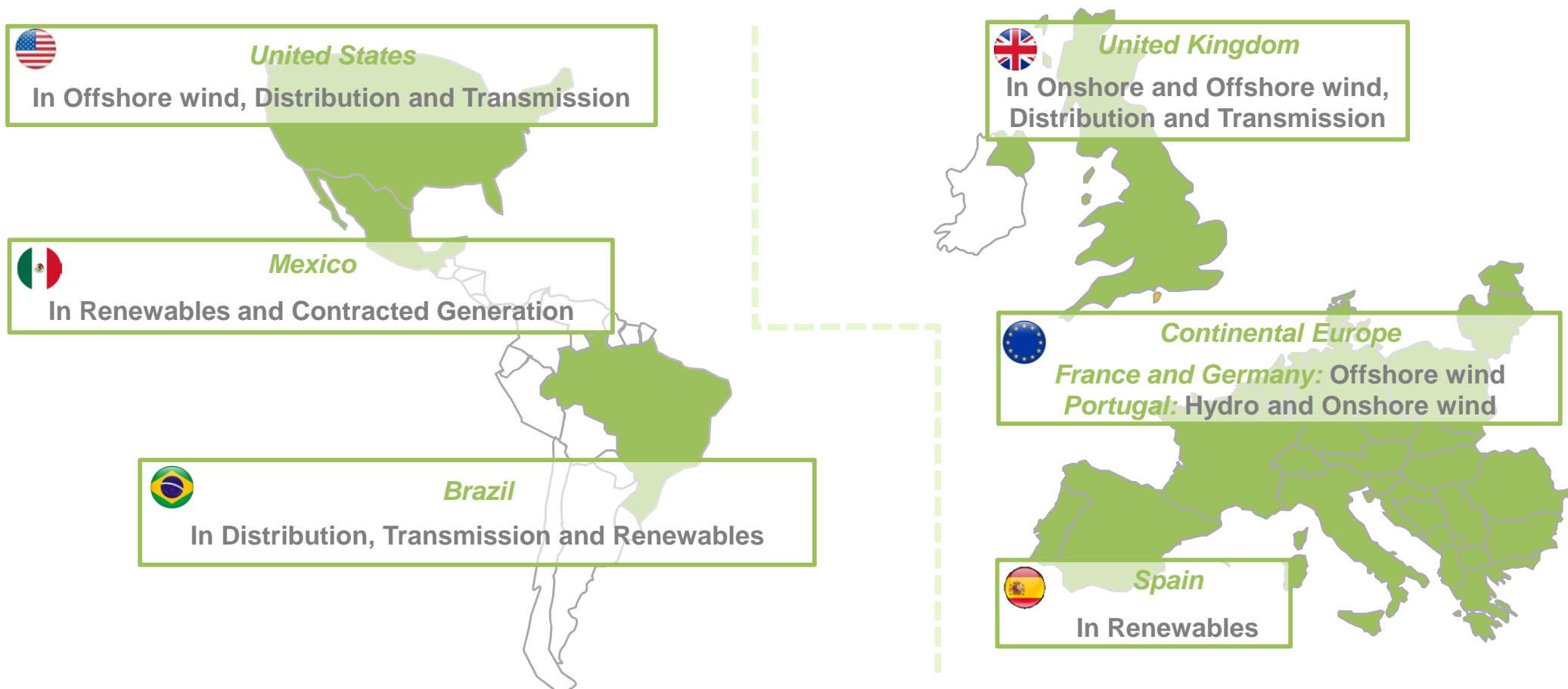
*Subject to approval at the Annual Shareholder Meeting 2019 (ASM)

Our social dividend, based on the SDGs, will create value for our stakeholders



Additional growth opportunities: post 2022

Accelerating growth during the plan and beyond



With over EUR 9.0 Bn of capital in progress by the end of 2022

Additional growth opportunities in Spain

In the context of the National Integrated Energy and Climate Plan 2021–30...

Plan aligned with EU energy and climate policies

74% renewable generation share by 2030:
adding 64 GW of renewable capacity (*Solar: 37 GW, Wind: 27 GW*) and 6 GW of storage

Retirement of 4 GW of nuclear capacity by 2030 and all by 2035

Retirement of 6 GW of coal capacity by 2025 and all by 2030

5 million Electric Vehicles by 2030 (16% of the fleet) and
only zero-emission vehicles sales from 2040

Electrification of the economy

...coherent with the full decarbonisation of the Spanish economy by 2050,
with a 21% reduction of CO₂ emissions by 2030 (vs 1990)

Additional growth opportunities in Spain: solar PV and onshore wind

Iberdrola to continue leading the energy transition...

...maintaining our leadership in renewables...

...replacing coal and nuclear with renewable output...

...generating enough energy to supply our customers

Iberdrola, best positioned with key strengths

- ✓ Expertise
- ✓ Sites
- ✓ Financial strength
- ✓ Grid connection
- ✓ Customer base



>700 MW in construction

+



> 2,500 MW in progress

+

> 7,000 MW of pipeline



...with over 30 projects in all regions to add +3 GW by 2022...

...and additional pipeline to reach at least +10 GW in operation by 2030

Additional growth opportunities: offshore wind in Europe and the US

Increasing our current installed capacity in the UK and Germany to reach >2GW by 2022, with additional +1 GW secured post 2022...

		Pending Targets	Total Iberdrola Capacity by 2022	Iberdrola Capacity post 2022	Additional Pipeline
Europe	United Kingdom	16,000 MW	909 MW		
	Germany	5,100 MW	350 MW	486 MW	3,500 MW
	France	2,000 MW		496 MW	
US	Massachusetts	2,400 MW	800 MW		
	New York	9,000 MW	Bids delivered		
	Rhode Island	600 MW	Bids delivered		4,200 MW
	New Jersey	3,500 MW	Bids to be delivered		
	Connecticut	2,000 MW	-		
	North Carolina	-	-		
	Virginia	2,000 MW	-		2,500 MW
	Maryland	~1,500 MW	-		
		~45 GW	>2 GW	~1 GW	>10 GW



Iberdrola, solid track record

- ✓ Global team with regional branches
- ✓ Development sites
- ✓ Financial strength

...and a >10GW pipeline for further opportunities

Conclusions

Accelerating growth, transforming initial caps in updated floors...

	Initial Plan (February 2018)	Updated Plan (February 2019)
Investments	EUR 32 Bn	EUR 34 Bn
Results	2022 EBITDA EUR 11.5 - 12 Bn 2022 Net Profit EUR 3.5 - 3.7 Bn	2022 EBITDA EUR >12 Bn 2022 Net Profit EUR 3.7 - 3.9 Bn (c. +30% vs 2018)
Dividend policy	Growing in line with results (pay-out 65%-75%) reaching EUR 0.4/share in 2022	Growing in line with results (pay-out 65%-75%) reaching Floor EUR 0.4/share in 2022
Financing	2022 FFO/Net Debt 24%	2022 FFO/Net Debt >24%

...with additional organic growth opportunities driven by financial strength

Outlook 2018 – 2022 Update

London

26 February

José Sáinz Armada

Chief Financial & Resources Officer



IBERDROLA

Financial Management

Plan Hypothesis

2018 Financial performance

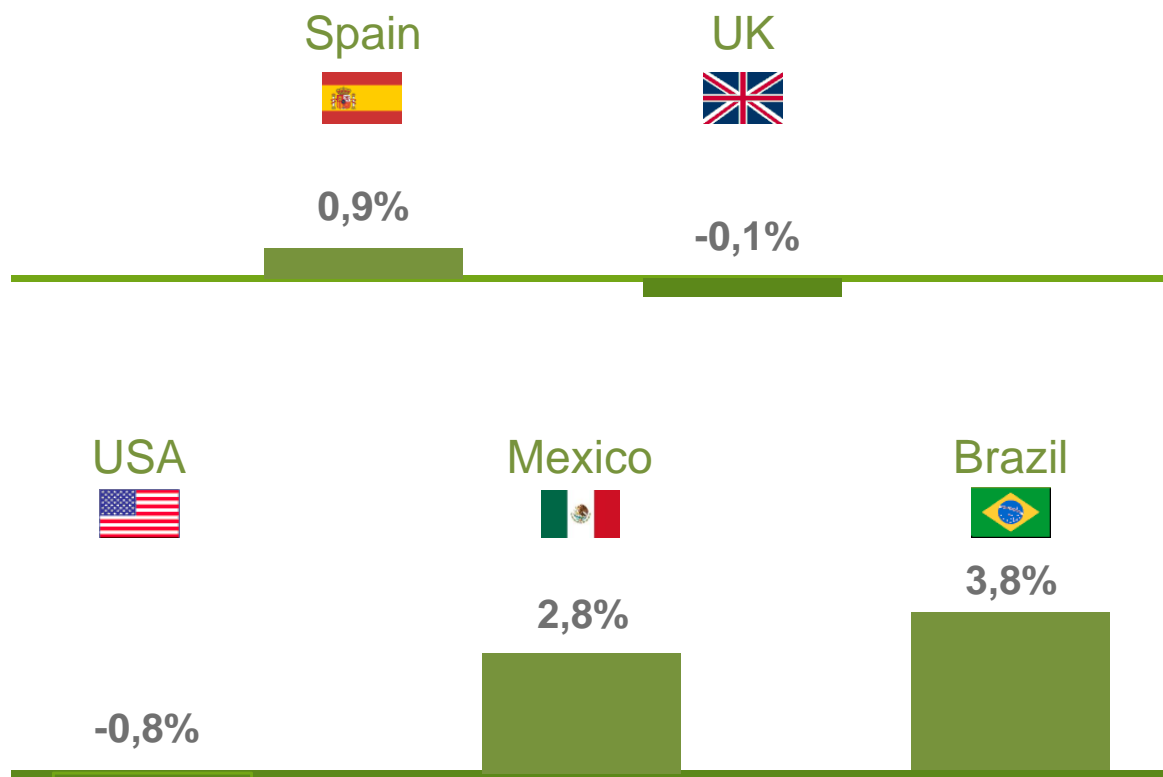
Financial strategy 2019-2022

Plan Hypothesis

Outlook 2022 update: Demand

Flat demand in Spain, UK and USA and more growth in Mexico and Brazil

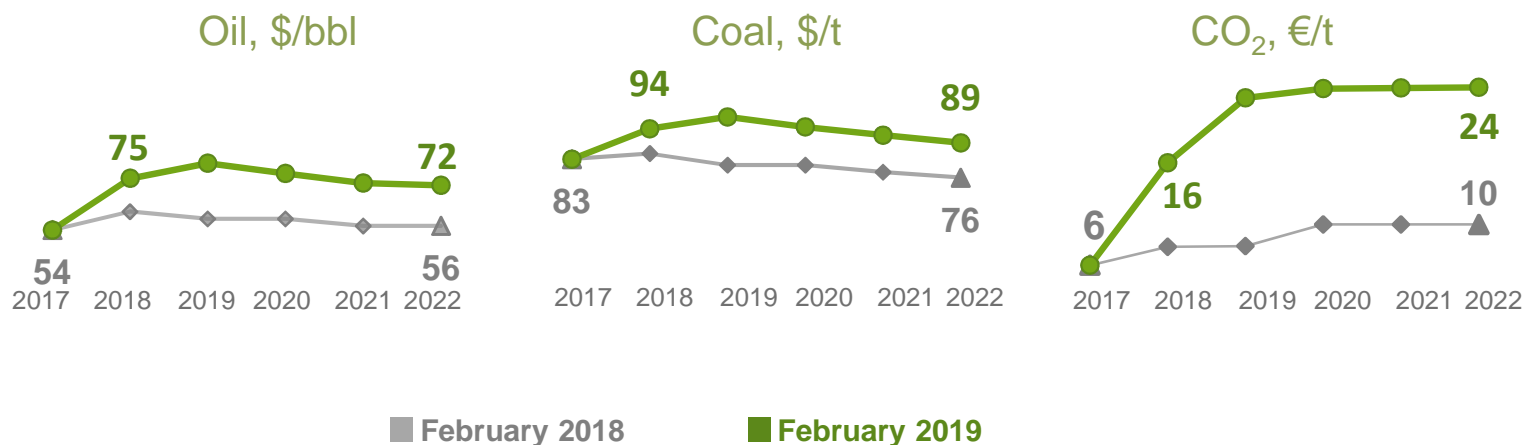
Electricity demand
growth
CAGR 2017-22



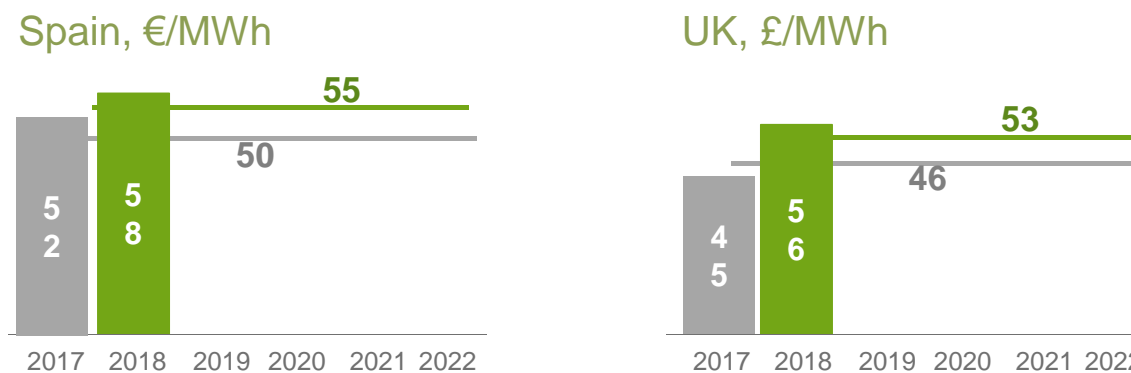
Outlook 2022 : Prices hypothesis

Price increase derived from a higher CO2 cost

Commodity Prices



Power Prices







Prices derived from market quotations and estimates from analysts (PIRA, WoodMac, Aurora, CERA-IHS)

Macro hypothesis for 2019-2022

Modest increase in interest rates in US and Brazil, and higher in the Eurozone and UK as monetary policies normalize

New forecast slightly lower than last years' in the long part of the curve and similar in the short part
Forecasts based on market consensus

	Interest rates						New financing average spreads
	Average 2019-22		(Feb,20 th)		2022 End of year		
	3M	10Y ¹	3M	10Y ¹	3M	10Y ¹	
	0.63%	1.30%	-0.31%	0.34%	1.25%	1.73%	» <div>0.88%</div> <div>Swap 7 years</div>
	2.86%	3.00%	2.64%	2.64%	2.85%	3.00%	» <div>1.25%</div> <div>Treas. 10 years</div>
	1.78%	2.11%	0.87%	1.17%	2.30%	2.30%	» <div>1.46%</div> <div>Treas. 10 years</div>
	7.38%	-	6.50%	-	7.50%		» <div>115% CDI</div> <div>5 years</div>
1/ Swap 7 years for EUR, Treasury 10 years for USD and GBP							

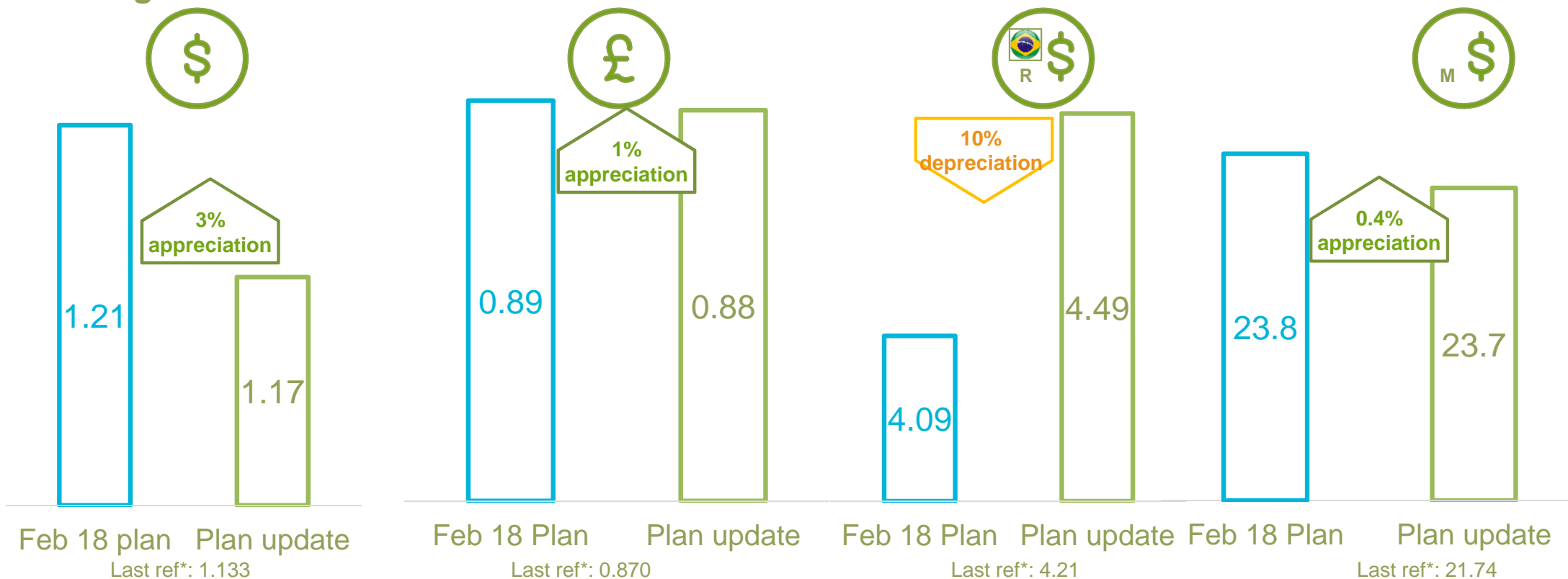
^{1/} Swap 7 years for EUR, Treasury 10 years for USD and GBP

Interest rates estimates slightly below last year Plan,
partially offset by slightly higher spreads

Macro hypothesis for 2019-2022

Plan update assumes no change in average FX rates,
appreciation of \$ and £ compensates BRL depreciation
FX estimates up to 2022 assumes 2019 forward levels versus EUR

Average FX rates vs. Euro



2019 Net Profit mostly hedged

Old plan refers to the Revision of the Strategic Plan in February 2018 while New Plan refers to Long Term forecast January 2019 (5 years average)

* February 20th 2019

Impact of new accounting standard for leases

Iberdrola criteria for IFRS16 in line with current accounting standard definition

New IFRS 16 standard from 2019

- Main differences with respect to previous standards are:
 - Leases net present value considered as debt
 - Leases costs removed from External Services (EBITDA) to increase depreciation & financial costs

Iberdrola Accounting criteria

- Accounting standards definition for Leases is the same under US GAAP and IFRS
- In the US the “big-four” audit firms & companies apply the US GAAP criteria: land lease definition fulfilled by those agreements that grant the exclusive use of the land during the term of the contract
- Iberdrola also applies this criteria. Lease definition under IFRS is the same as under US GAAP
- Criteria pending to be ratified by IASB

Impact of new accounting standard for leases

Main impact of new accounting criteria for IFRS16

IFRS 16 impacts 2019 onwards

Balance Sheet

Net Debt: +EUR 0.4 Bn

P&L

EBITDA: +EUR 68 M

Net Profit: ~ 0

Cash Flow

FFO: +EUR 50 M

RCF: +EUR 50 M

Net Debt / EBITDA

FFO / Net Debt

RCF / Net Debt

Impact

~ + 0.02

~ - 0.1 p.p.

~ - 0.1 p.p.

Increase in Net Debt ~EUR 0.4 Bn and reduction in FFO/Net Debt ratio by ~0.1 p.p.

2018 Financial performance

2018 Interest rate risk management

Increase in fixed-rate structure in 2018 to 78% to take advantage of low interest rates and reduce volatility in financial expenses

As December 2018



• IRS Fw start already signed:



1,250 M in 2019
900 M in 2020



1,300 M in 2019
550 M in 2020



400 M in 2019
380 M in 2020

Including forwards swaps



Fixed rate structure of 65% excluding forward swaps

2018 Financing activity

EUR 6.8 Bn of new financing and EUR 7.4 Bn credit lines renegotiated, diversifying markets at very competitive levels, continuing with green/sustainable strategy (65%)

Total financing EUR M	Green / Sustainable financing Amounts (M)	Details
Hybrid 700	EUR 700	<ul style="list-style-type: none"> Second issuance, after 2017's, of a green hybrid issue in the Spanish Market
Bond market 3,270	EUR 750 \$ 50	<ul style="list-style-type: none"> Public Euro market: Public Bond issued in Green Format Private Eur market: USD 50 M issue
Bank market Loans 960	\$ 400	<ul style="list-style-type: none"> First green loan in Mexico First corporate deal in Latam under sustainable criteria
Bank market Credit lines 7,450	EUR 5,300 \$ 2,500	<ul style="list-style-type: none"> Extended maturity to Feb 2023 (EUR 900 M new financing) Sustainable format
Multilateral 1,575	EIB, BNB and BNDES	<ul style="list-style-type: none"> European and Brazilian Markets



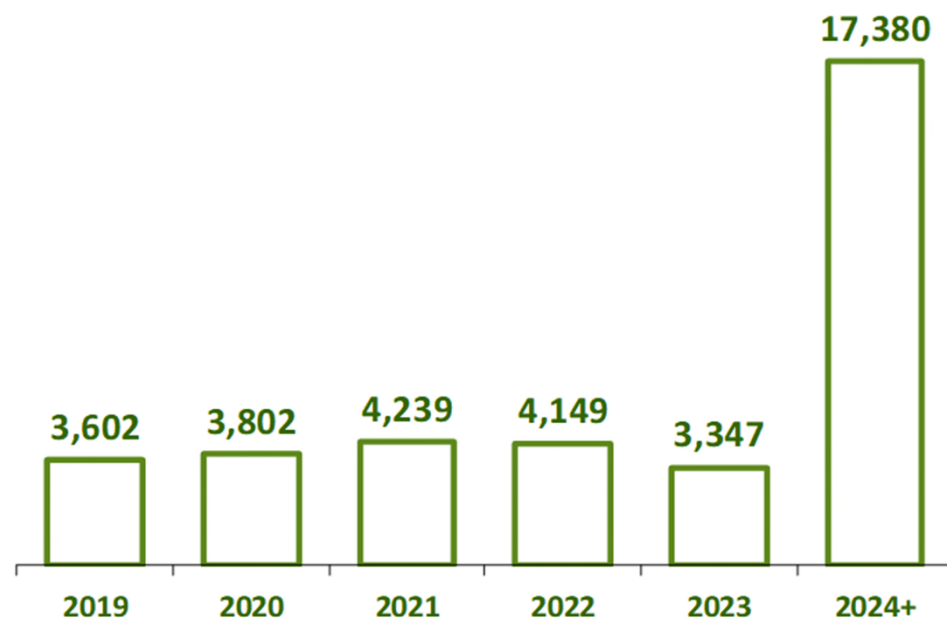
- 65% of funds raised in green / sustainable markets
- All syndicated credit activity signed in sustainable format
- EUR 9.8 Bn of green financing outstanding

World leading private company in green bonds

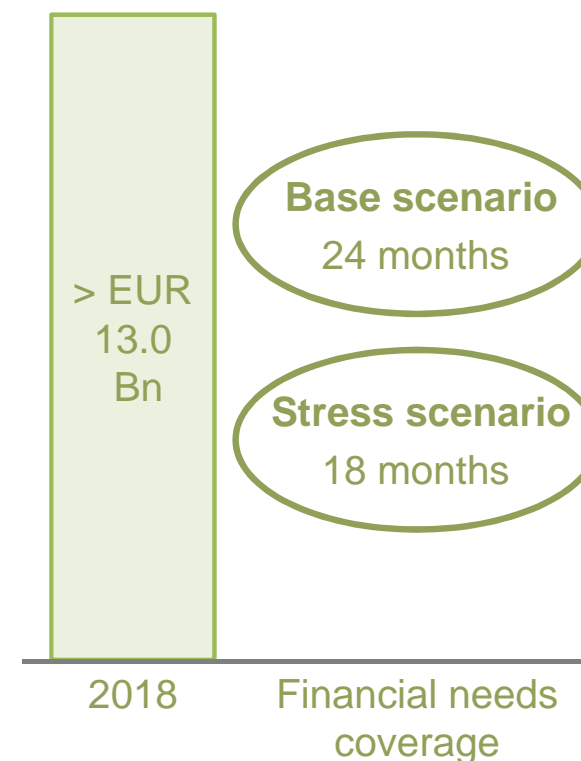
2018 Financial activity

**A comfortable debt maturity profile
and sufficient liquidity to fulfill Rating Agencies requirements**

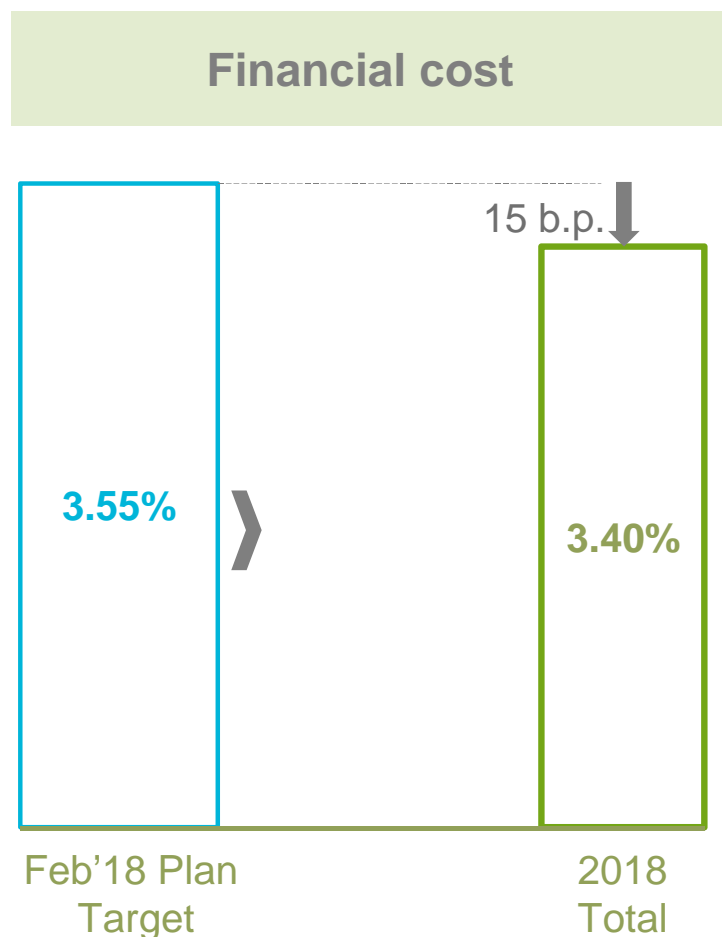
Debt Maturity Profile (EUR M)



Liquidity



2018 net debt financial cost 15 b.p. better than Plan



**Competitive financing conditions
achieved during the year**

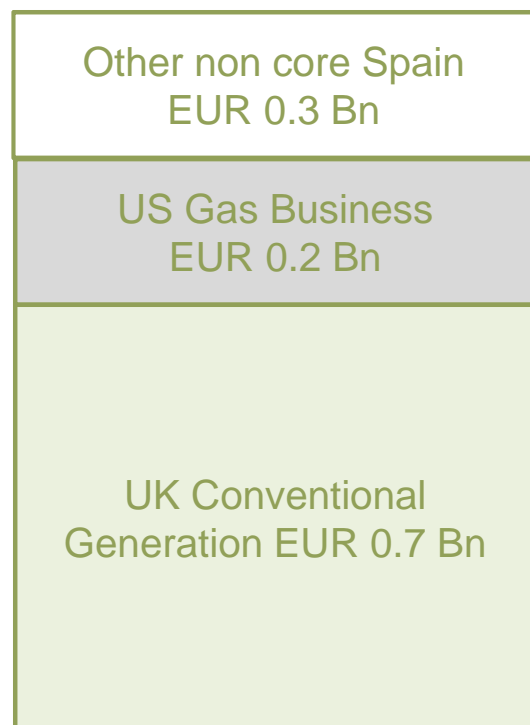


**Excluding IFRS9 change of criteria,
2018 cost of debt would have
been 10 b.p. lower**



EUR 1.2 Bn of divestments already achieved in 2018

2018 Divestments: EUR 1.2 Bn



Reducing 2018 Net Debt



Positive impact on ratios due to their low / negative earnings contribution



During 2018, we have improved significantly the financial profile of NEO

Net Debt / EBITDA ratio improves from 3.9x prior to 2017 equity injection to 3.49x at 2018 year-end



Increased liquidity from 7 months to 20 months



Average life of Debt improved from 3.0 to 3.9 years



Prefunded Brl 4.8 Bn 2019 needs



Rating from AA- to AAA (Brazil Ratings)



As a consequence, NEO reduced new financing credit spreads on CDI from 125% to 115% on average (around 65 bp at current CDI)

Financial strategy for the 2019-2022 period

Main financial guidelines for 2019-2022 period

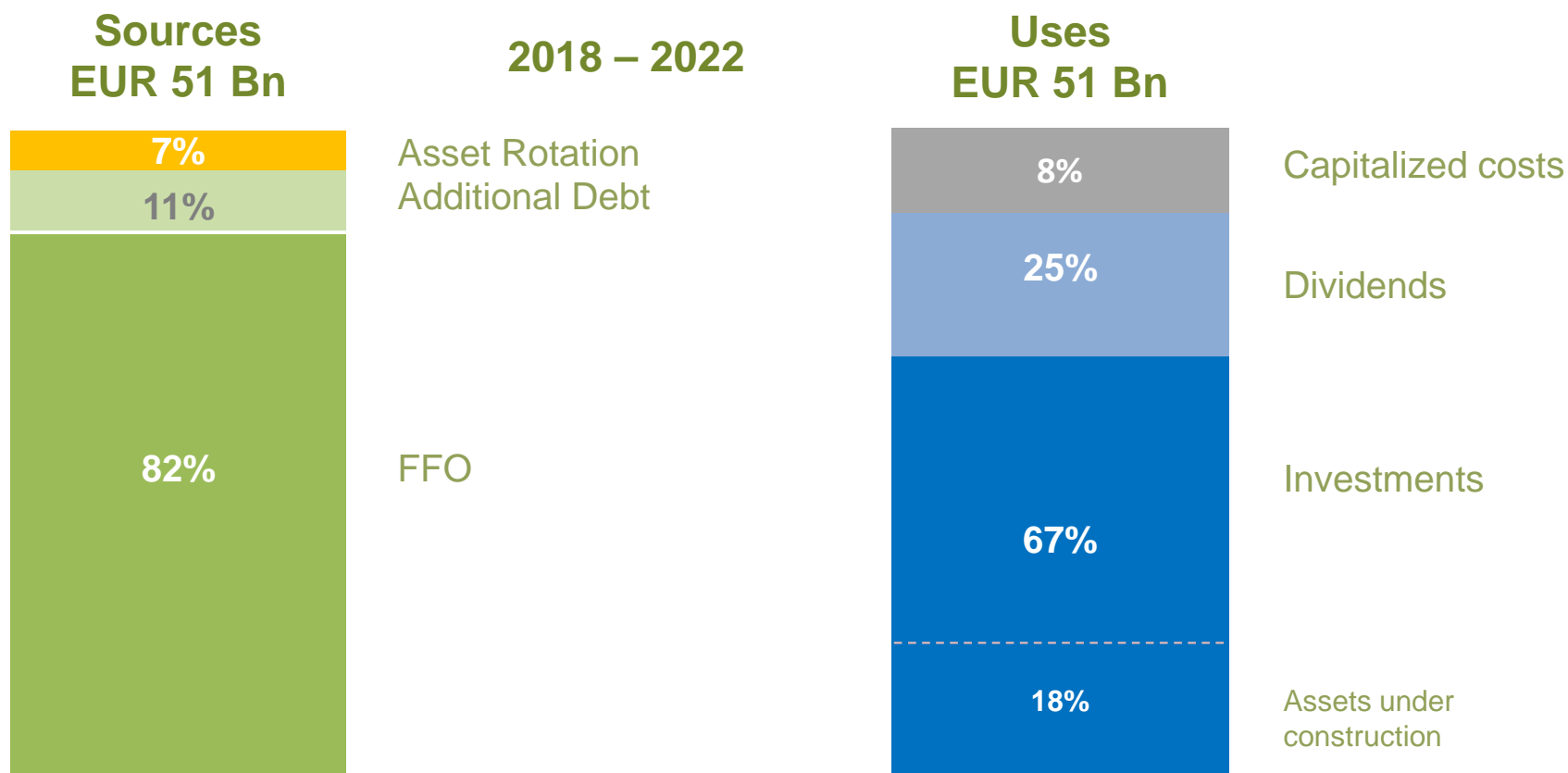
**Financing
growth Capex ...**

**...maintaining
a strong
financial
position ...**

**... permitting
a growing
and
sustainable
dividend
policy**

Sources and uses of funds

EUR 51 Bn of funds, 82% coming from FFO, allows an increasing and sustainable dividend policy up to EUR 12.5 Bn remuneration on top of EUR 34 Bn of investments

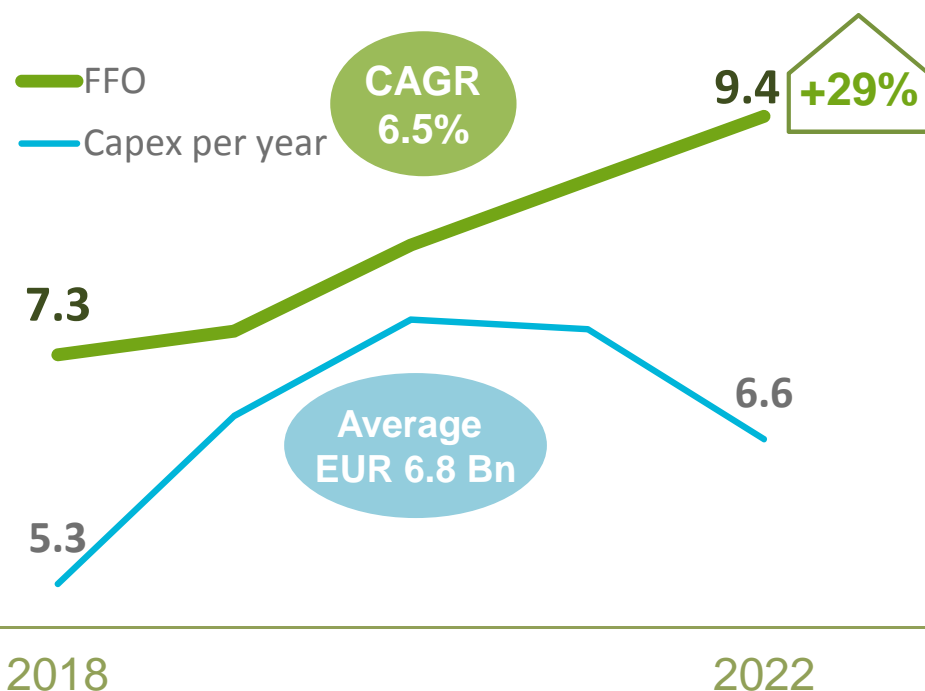


Out of Eur 34 Bn, >EUR 9 Bn assets under construction at the end of the plan

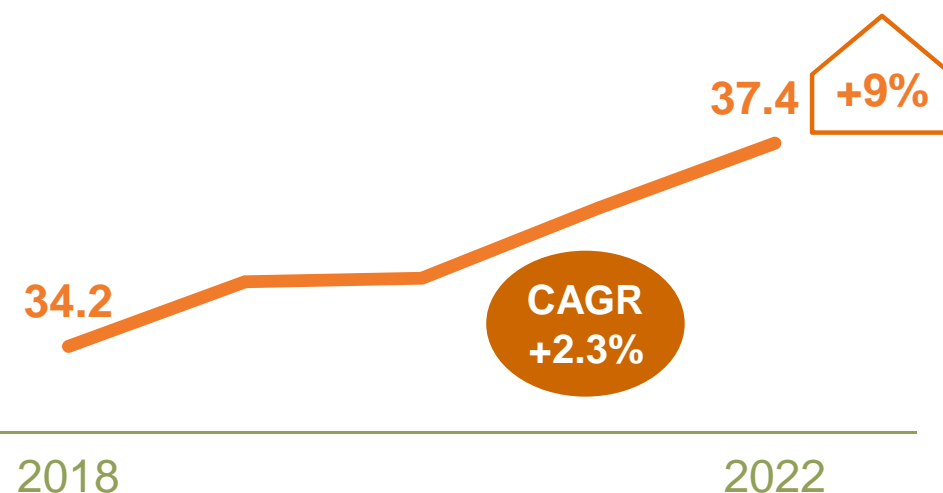
Outlook: FFO, Capex and Net Debt

Average investments will increase 5%, to an average of EUR 6.8 Bn vs. 2018 Plan
FFO grows 29% vs. 2018 to EUR 9.4 Bn while Net Debt increases 9% to over 37 Bn

Investments vs. FFO (EUR Bn)

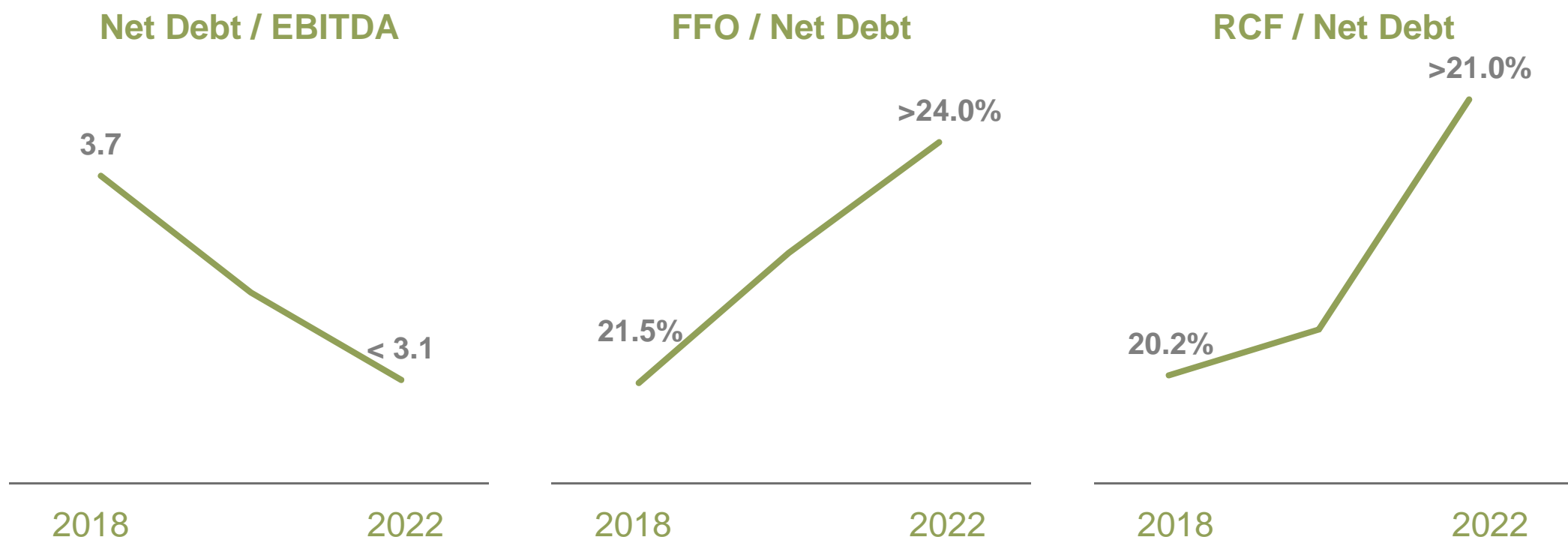


Net Debt (EUR Bn)



Solvency ratios

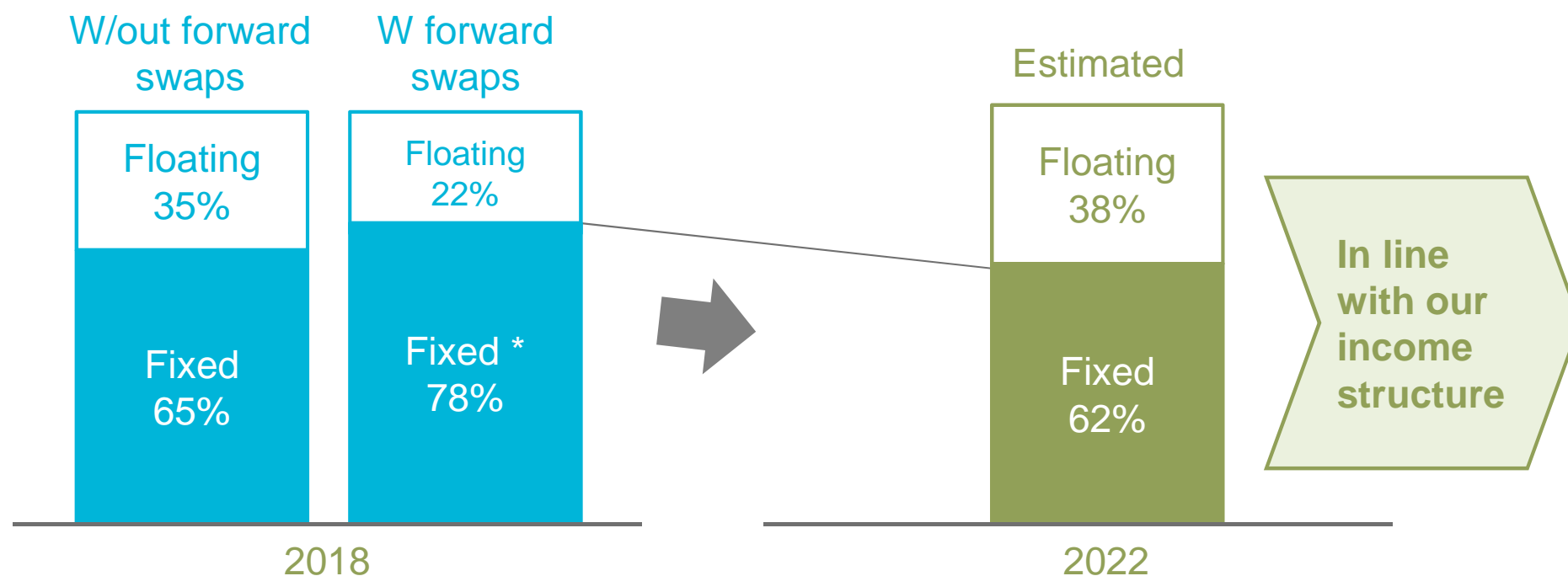
Financial ratios will improve throughout the Plan ...



... allowing for further organic investment growth in 2021 and 2022 as they exceed our 22% FFO / Net Debt target

High fixed rate structure anticipating possible rate hikes in the future

Debt structure




* Forward swaps: EUR 4.6 Bn

Demanding investment plan requires financial costs to be under control fixing a greater percentage of our debt portfolio

Debt structure by currency

- Duration of regulatory cycles: on average ~5.5 years
- Average debt maturity of 6 years guarantees re-pricing of debt to regulatory changes to reflect new interest rate environment

	Debt weighting*	% fixed current**	»	% fixed estimated range
€	46%	69%		65-75%
\$	24%	85%		80-90%
£	16%	66%		55-70%
 R \$	12%	4%		0-10%
M \$	2%	-0%		46-56%

* Over net debt 2018/2022 average

** Not including Forward IRS

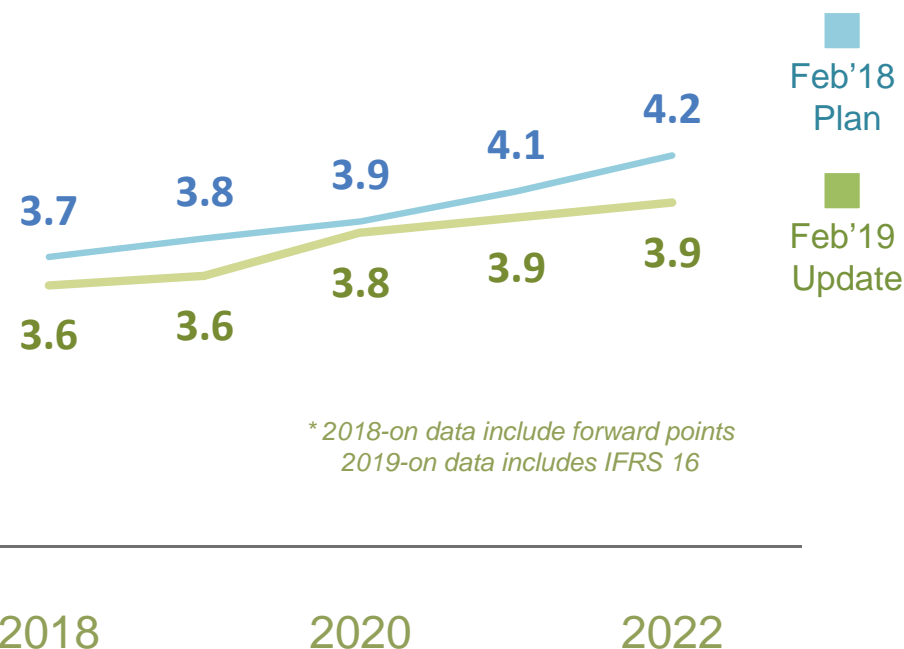
Cost of Debt

Average cost of net debt will remain below 4% despite larger investments in BRL and US\$

Gross debt financial cost by currencies

	2018	2022
€	1.7%	1.5%
\$	4.0%	4.3%
£	3.3%	3.5%
R\$	7.8%	8.4%
M\$	-	9.0%

Net financial cost *

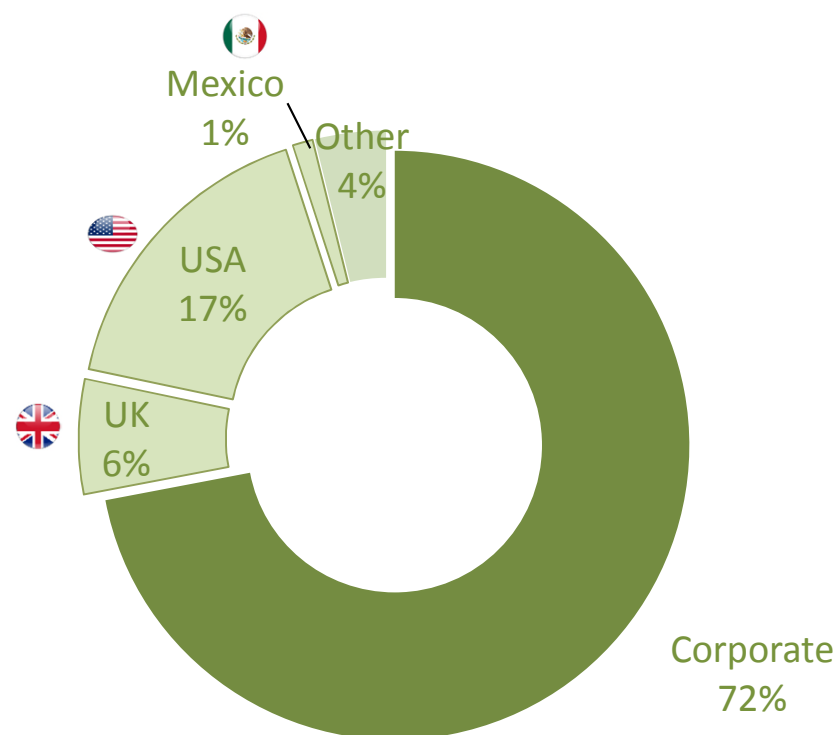


On average 0.20 p.p below Plan'18





Structural subordination

Financial model designed to follow current structural subordination guidance (ex Neo)

Current situation



Subordination during the plan

Average		Target
	21%	
	6%	
	1%	
Other	2%	

Our model gives us flexibility to optimize non-holding company level debt based on country situation and regulatory requirements

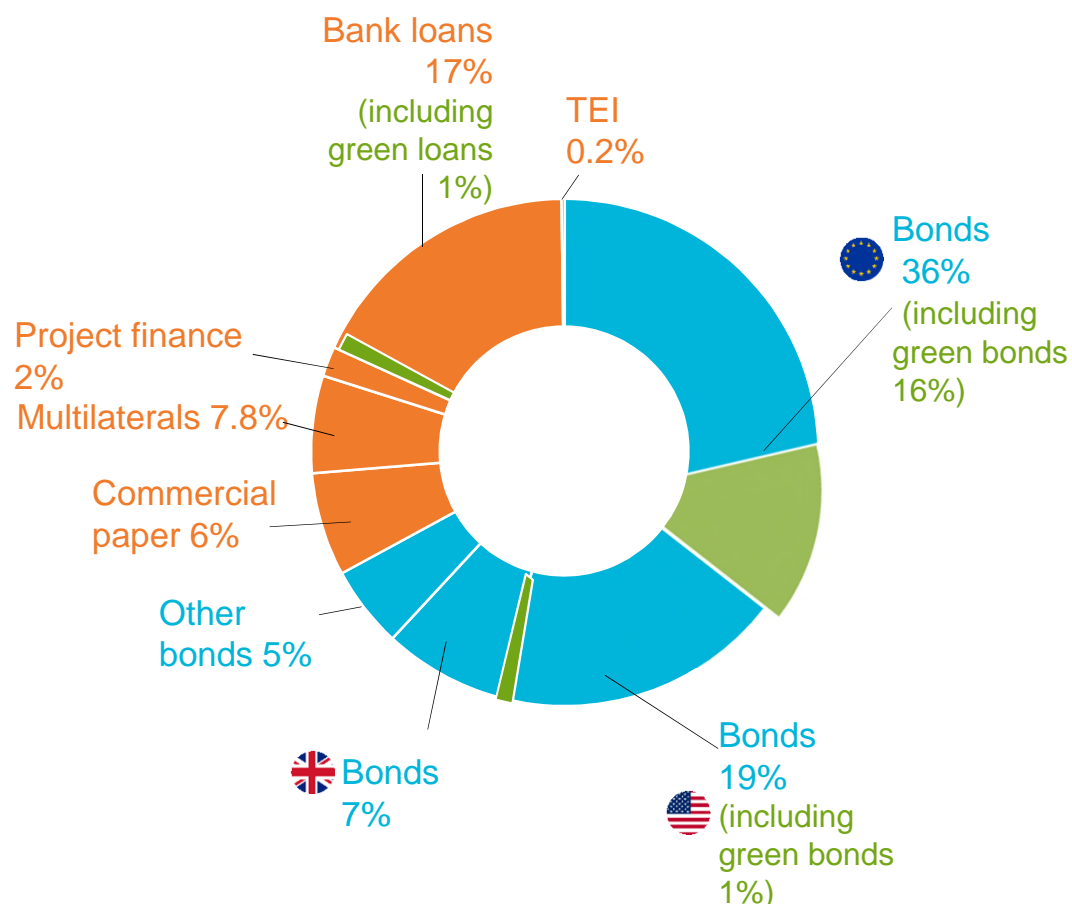
Debt structure per markets

Strong diversification in sources of finance, with low bank risk

Access to many markets

Maintaining leadership in sustainable / green markets

Current debt structure by market



During the plan

Green financing

- Consolidating green financing strategy:
 - The leading private company
 - New green financing to be done in Brazil

Bond market





- Eurobond will be our main source of financing
- Main source of financing in all countries

Multilateral lenders & TEI

- Iberdrola considered strategic partner (EIB, BNB, BNDES...)
- Taking advantage of Tax Credits in the US

Liquidity

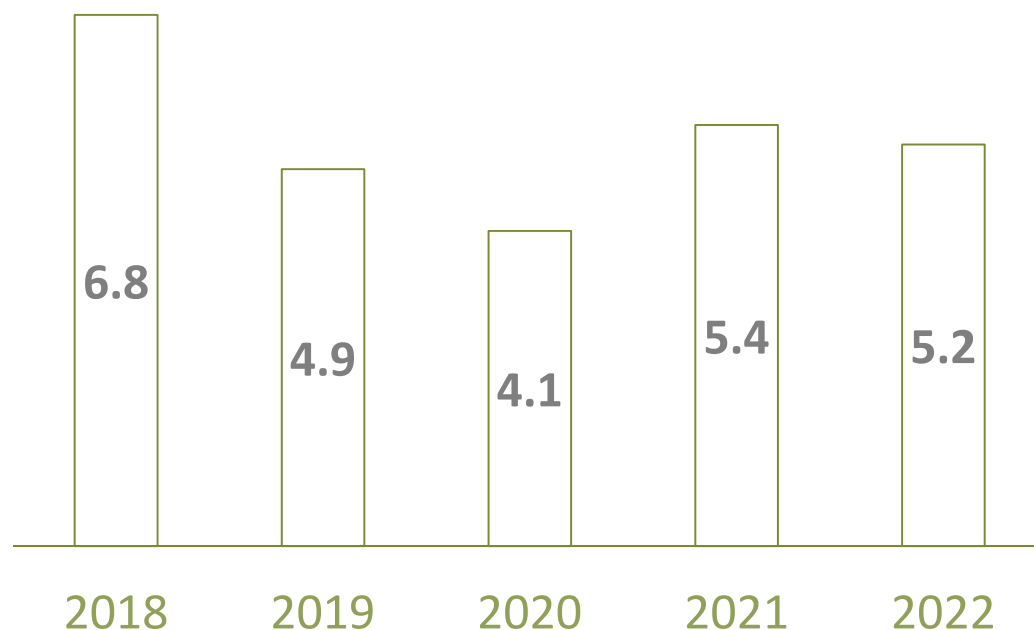
Active liquidity management, keeping ~ EUR 12-14 Bn,
with ability to increase if required

Target	Liquidity management criteria	
	Rating agencies' requirements	<ul style="list-style-type: none">▪ S&P: 12 Months Sources / Uses > 1.2▪ Moodys: 18 Months in risk scenario▪ Fitch: (Liquidity + FCF post dividend and Capex) / 12 months maturities > 1,25x 
	Cost	<ul style="list-style-type: none">▪ Minimize: Reduce cash and increase credit lines 
	Allocation	<ul style="list-style-type: none">▪ Maintain sufficient liquidity in each country 

Neoenergia has its own liquidity policy
that requires covering 12 months of financing needs

Moderate financial needs over the period ...

Financial needs (EUR Bn)



- 2018 financing higher than required due to pre funding of 2019 NEO financing needs
- Moderate financial needs thanks to a **comfortable debt** maturity profile and **strong generation of funds**
- In 2019/2022 period, the main **source of financing** will be **Holding** but **USA and Brazil** will **access** financing markets too

Financed mainly from the Holding

Divestments

... considering EUR 3.5 Bn of divestments over 2018-2022

Asset rotation 2018-2022 (EUR Bn)



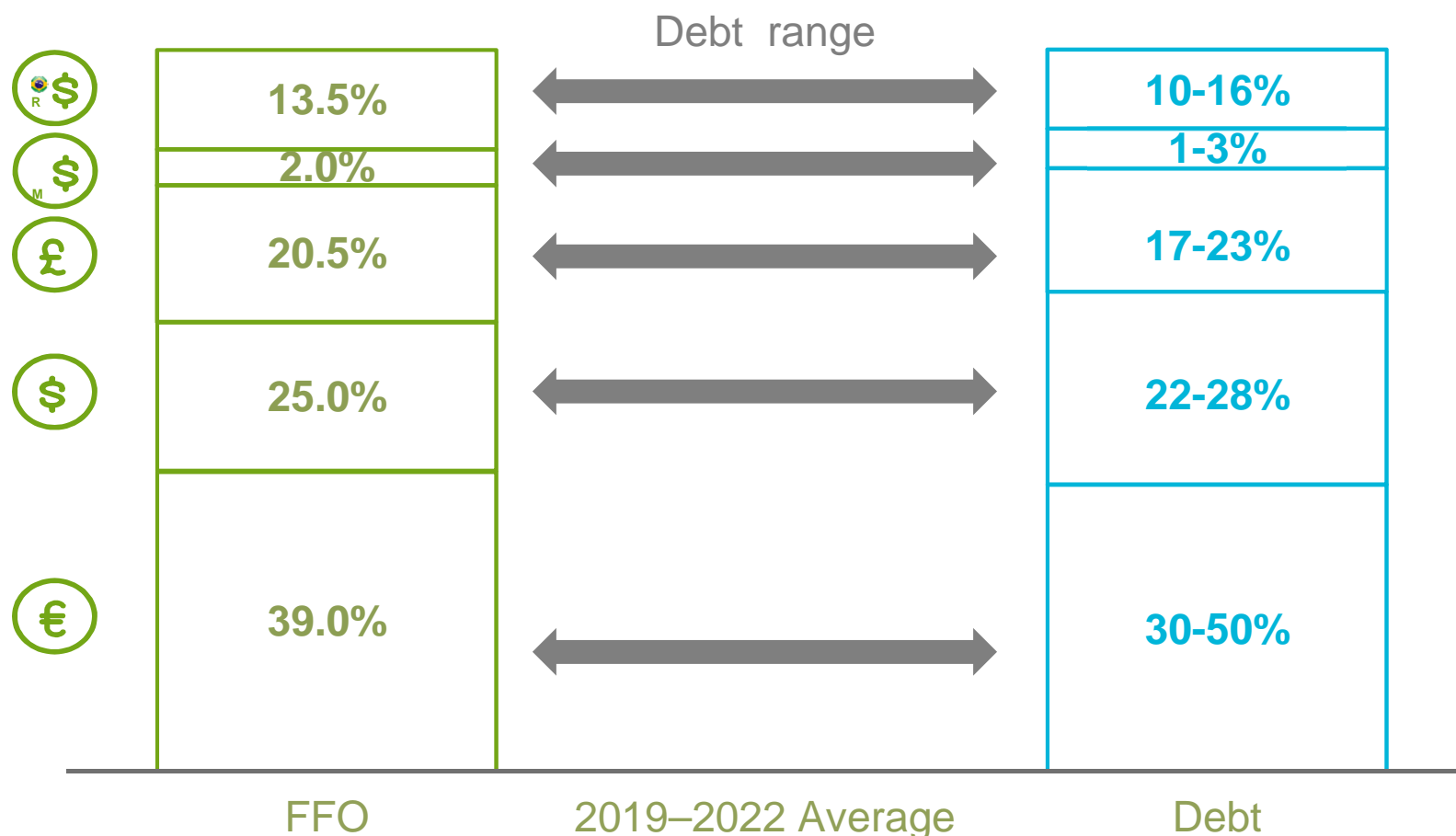
- Minority stakes & non core assets
- Low strategic fit assets
- Low EBITDA / FFO contribution assets

Flexible approach depending on investment opportunities

FX risk management: structural

Structural FX hedge is taken by having the debt in the same currency and similar % as the funds from operations

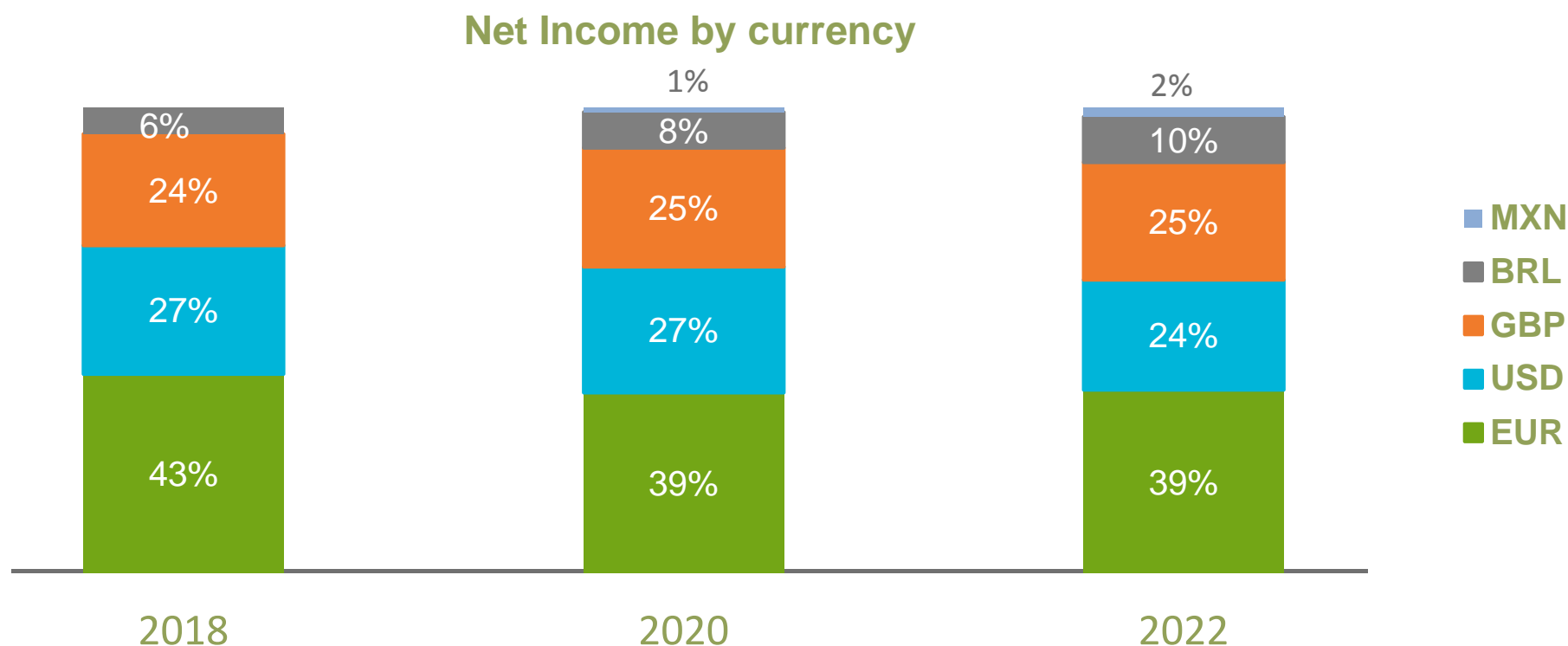
Minimize FFO / Net Debt ratio volatility



FX risk management: yearly

FX risk in the Profit & Loss account
is minimized through derivatives

Hedging Net Income FX exposure in currencies against the Euro

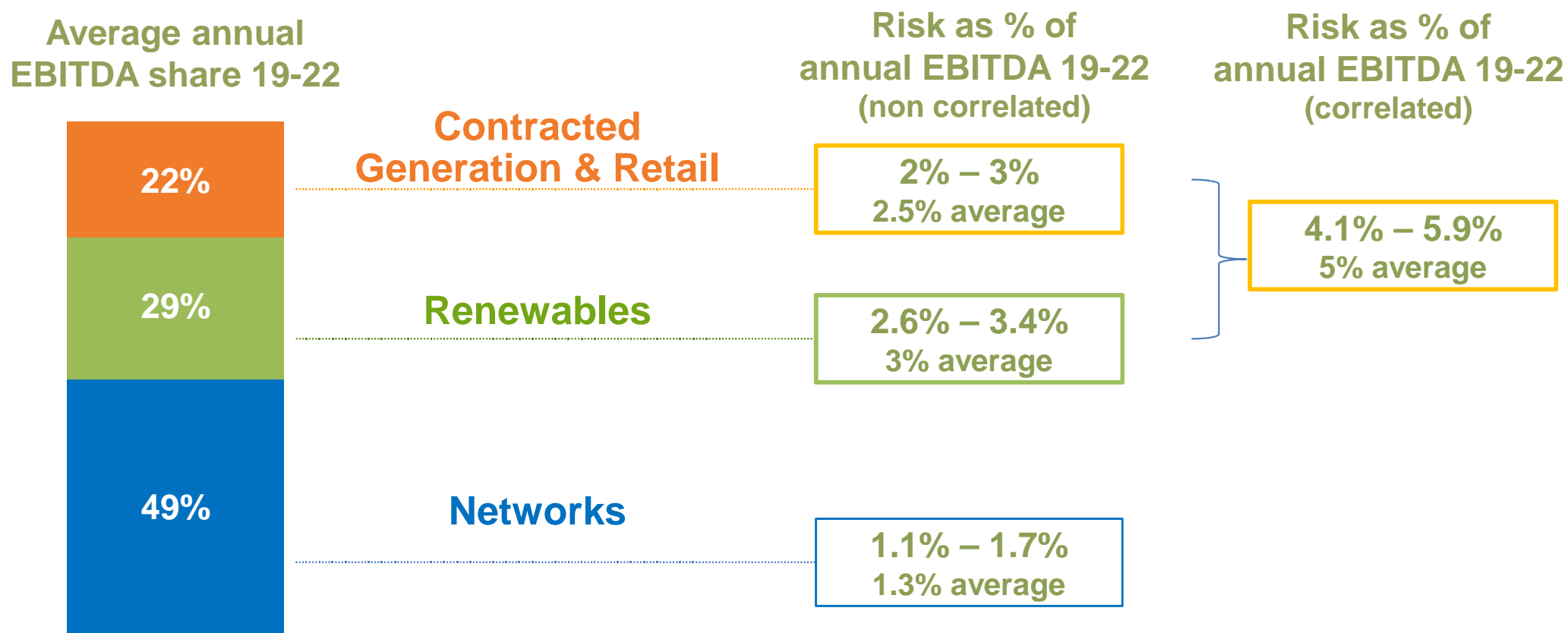


Almost 100% of the 2019 risk position already hedged: USD, GBP and BRL

Business risk- Average 2019-2022

80% of average annual EBITDA comes from Renewables & Networks Businesses with ~4.3% EBITDA at risk in an adverse scenario

Total correlated Business risks is ~6%



Non measurable political & macro risk could also impact the Plan

Brexit

Hard Brexit would have no direct immediate material impact on 19-22 Plan update, except for currency translation, hedged for 2019



Increases in FX will impact in future translation of results, although 2019 already hedged



Interest rate and CPI increases naturally hedged through different regulatory mechanisms: RAV in Networks, CFDs in Offshore and costs in SVT cap

Key equipment and materials purchased ahead to mitigate risk to avoid potential import custom delays



No material impact of tariffs expected on East Anglia 1 but additional administration burden



Other areas analyzed with no material impacts (HR, GDPR, Insurance, commodity trading procurement...)



Indirect impact would be related to macroeconomics

Cybersecurity

Ensuring the protection of assets, systems and information across the entire Group

Global Comprehensive Cybersecurity Program based on risk management approach with standard rules deployed in all countries and businesses

Reinforced security measures for critical infrastructures and personal data protection



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