

# CYBERSECURITY INCIDENT POINT OF CONTACT FOR SUPPLIERS

THE SUPPLIER SHALL REPORT INCIDENTS TO THE IBERDROLA GLOBAL INCIDENT RESPONSE CENTRE (24X7):



+34 944 664 405



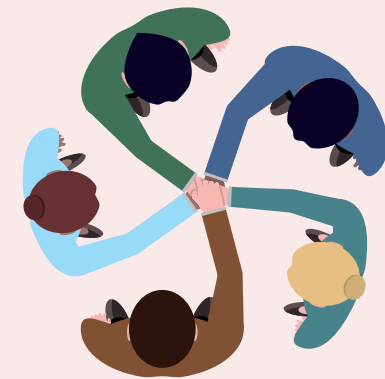
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## IT IS IMPORTANT TO REPORT AS SOON AS POSSIBLE

Suppliers must notify Iberdrola immediately of any cybersecurity incidents they detect.

Late notification of an incident can have serious consequences and may result in penalties.



## CYBERSECURITY IS EVERYONE'S RESPONSIBILITY

*Who is responsible for cybersecurity?*

*Cybersecurity is a global challenge and a shared responsibility.*



## IMPACT ON ACTIVITIES

Certain business activities may be affected or paralysed.

Additionally, if the supplier determines that the incident may impact an active service at Iberdrola, it must notify the person responsible for the affected service.



## CONTRACTUAL CLAUSES

Contracts include the obligation to report any incident affecting the systems, failure to do so being a breach of contract, including the responsibility to report incidents affecting subcontractors that the supplier is using to provide Iberdrola with the contracted service.

**REMEMBER: A CYBER-ATTACK OR HUMAN ERROR CAN HAVE SERIOUS CONSEQUENCES FOR YOUR COMPANY AND CUSTOMERS.**