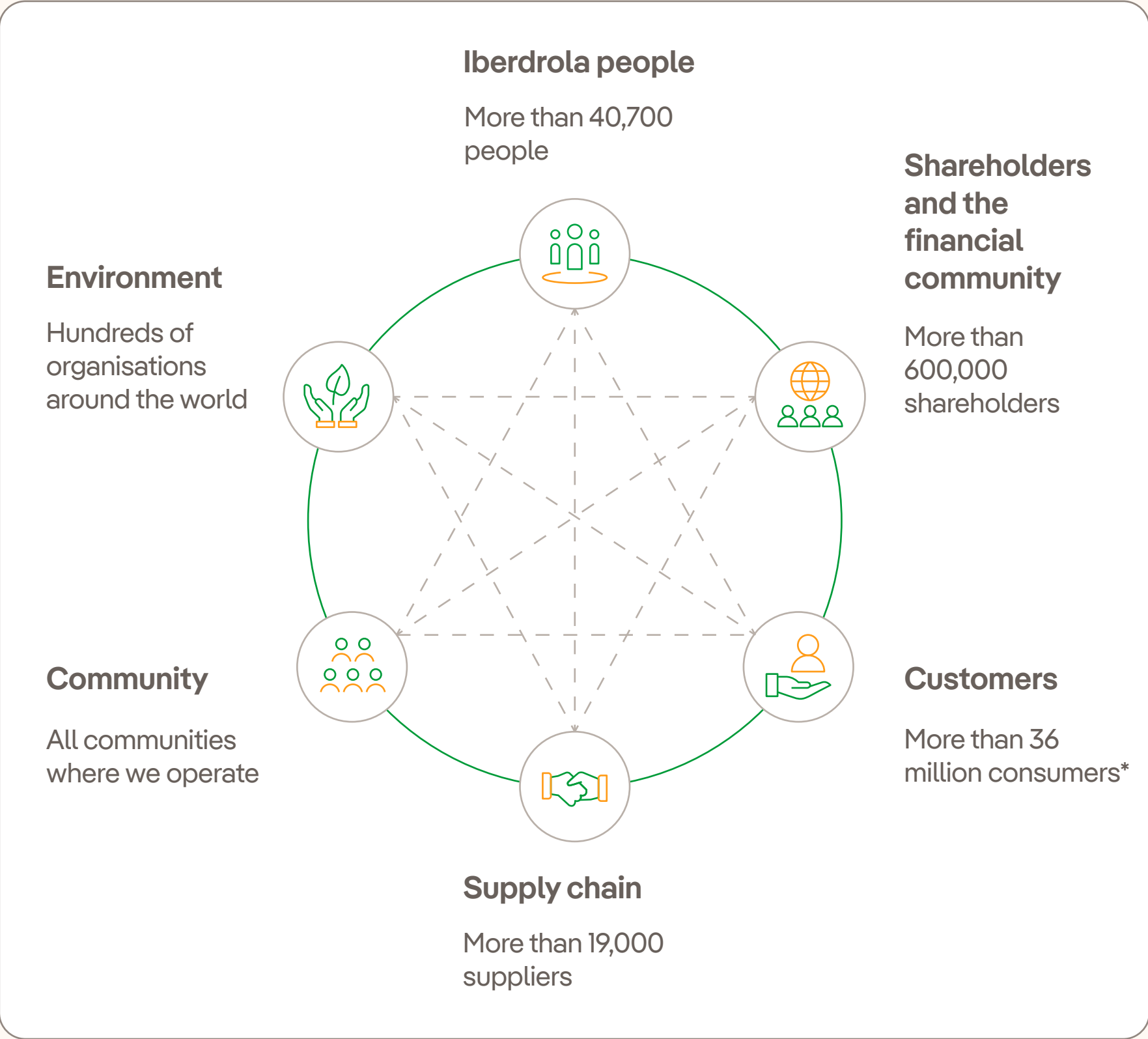


Relationship Universe Iberdrola



* Of this total, 32.1 million users are electricity users, the rest being gas users (4.3 million users). Of these, 85.7% are residential users.