

PRIVACY NOTICE

Date: 14/07/2022

Iberdrola, S.A and the companies that are part of the Iberdrola Group (any of them, hereinafter, “**Iberdrola**”) are committed to protecting your privacy and to complying with personal data protection laws and regulations, in particular and as applicable, the European General Data Protection Regulation (“**GDPR**”), and personal data protection laws and regulations applicable in the jurisdictions where the companies of the Iberdrola Group are located. Your personal data will be processed in a lawful, fair and transparent manner; for specific and legitimate purposes; only if it is adequate, relevant and limited to what is necessary in relation to such legitimate purposes. We will strive to keep your data accurate and updated. Personal data will be maintained in a way that allows for the identification of the data subject only for so long as is necessary to fulfill the legitimate purposes that justify the processing.

Iberdrola has implemented technical and organisational measures to protect your data from accidental loss and from unauthorised or unlawful modification, access, use or disclosure, and has also established procedures to respond to any security incident that could affect your personal data.

Through this privacy notice you are hereby informed about the processing of your personal data on the occasion of your communication of a security vulnerability of Iberdrola.

This notice may be modified from time to time. If this notice is updated, we will notify you in writing.

You should read this notice, and any updates, to be aware of how Iberdrola processes your personal data.

Who is responsible for processing your personal data?

The data controller is the Iberdrola Group company to which you address your communication, and which is indicated on the website through which you make the aforementioned communication.

Iberdrola has appointed Data Protection Officers for the following companies. You may contact them in connection with any matter related to this privacy notice:

- Iberdrola, S.A.: dpo@iberdrola.com
- All other Iberdrola Group companies in Spain: dpo@iberdrola.es
- Iberdrola Energía Internacional, S.A.U., Iberdrola Clientes Internacional, S.A.U. and Iberdrola Renovables Internacional, S.A.U.: dpoiei@iberdrola.com
- Iberdrola Group companies in the UK: dataprotection_corporate@scottishpower.com
- Iberdrola Group companies in Italy: dpo@iberdrola.it
- Iberdrola Group companies in Portugal: dpo@iberdrola.pt
- Iberdrola Group companies in Ireland: dataprotection@iberdrola.ie
- Iberdrola Group Companies in France: dpo@iberdrola.fr
- Iberdrola Group Companies in Germany: datenschutz@iberdrola.de
- Iberdrola Group Companies in Brazil: dpo@neoenergia.com

What personal data do we collect and process and how do we obtain your personal data?

The personal data that we may process from you includes the contact details that you give to us in the communication.

For what purposes will we process your data?

The information you provide to us will be processed for the sole purpose of contacting you, if necessary, to manage the reported vulnerability.

What is the legal basis for processing your personal data?

The legal basis for processing your personal data for the purposes detailed above is your consent that you give by sending the communication including your personal data.

How long do we keep your data?

The personal data processed will be kept for the time necessary to comply with the purpose for which the data was collected and, in any event, for a maximum period of one year from the receipt of the communication.

At the end of the above periods, Iberdrola may keep the personal data, duly blocked, until the expiration of the statute of limitations of (i) obligations to which Iberdrola may be subject (including, for such additional periods as may be required by applicable law or regulation, court, administrative or arbitration proceedings, legal, regulatory or audit requirements, etc.), and (ii) potential actions or liabilities related to.

Disposal of personal data will be made in a manner intended to protect the privacy of such information and in accordance with our internal procedures and applicable law.

Who may receive your data?

Your personal data will not be communicated to third parties and public authorities except to comply with legal obligations, to comply with court orders, legal processes or government, regulatory or judicial requests or in case of communication to state security forces and corps where there are indications of a crime.

What are your rights?

You have the right to access your personal data and request the correction of inaccurate information and, where applicable, the erasure of data no longer required for the purposes for which it was collected. You also have the right to object to or restrict the processing of the data, and its portability. In cases where the processing of your data is based on your consent, you may withdraw such consent at any time, though not retroactively.

You may submit requests to exercise their rights, where applicable, through ProteccionDatosES@iberdrola.es

You may lodge a complaint with the Spanish Data Protection Agency or the appropriate control authority.