

Iberdrola, the first European energy company to obtain Europrivacy data protection certification for digital contracting

- *The Europrivacy certification covers Iberdrola's main digital processes for purchasing products and services, including browsing the corporate website, interacting with the chatbot and email communications.*
- *Awarded to Iberdrola Clientes España, Curenergía and Iberdrola Clientes Portugal, the Europrivacy European Data Protection Seal underlines the Group's commitment to the highest standards of privacy and data protection in the digital sphere.*

Iberdrola has reached a new milestone in its commitment to data protection and digital transparency by becoming the first European energy company to obtain the European Data Protection Seal, Europrivacy.

Europrivacy is the first certification system approved by the European Data Protection Board (EDPB) to act as an official European Data Protection Seal, in accordance with Article 42.5 of the General Data Protection Regulation (GDPR). It is recognised by all Member States of the European Union (EU) and the European Economic Area (EEA). Europrivacy certification has been awarded to Iberdrola Clientes España, Curenergía and Iberdrola Clientes Portugal for personal data processing in digital contracting processes, including browsing the corporate website, interacting with the chatbot and email communications.

This seal certifies that, in the context of the certification assessment objectives, the organisations meet the highest standards for protecting the rights and freedoms of individuals in the processing of their personal data.

This recognition underlines Iberdrola's commitment to its customers' privacy, ensuring that their data is processed with the utmost security, transparency and responsibility, as part of a responsible, ethical and rights-respecting digital strategy.

Commitment to privacy

The Spanish Data Protection Agency (AEPD in Spanish) has recently renewed the extension of the Iberdrola Group's Binding Corporate Rules (BCRs), strengthening the company's commitment to consistent and rigorous privacy management in all the countries where it operates.

In line with the company's ethical digital strategy, Iberdrola is strengthening its leadership in privacy within European energy, positioning itself as a benchmark among utilities in compliance with the highest standards in data protection.

The certificates can be viewed publicly in the official Europrivacy certificate register: <https://europrivacy.com/es/resource/registry>.

About Europrivacy:

Europrivacy is a comprehensive certification system approved by the EDPB and the European Data Protection Authority (EA) to act as a European Data Protection Seal in accordance with Articles 42 and 43 of the GDPR. It provides a comprehensive assessment of GDPR compliance in data processing. It is applicable to all types of data processing activities, including innovative technologies such as AI. It is applicable to both data controllers and data processors. Europrivacy can easily be extended to other regulations to assess and certify regulatory compliance to reduce risks, simplify compliance management and turn it into a source of value creation. For more information, please visit <https://www.europrivacy.org>.