

Subscription Center Privacy Policy

Iberdrola will protect your privacy and guarantees compliance with personal data protection legislation and, in particular, the General Data Protection Regulation ("**GDPR**") and the Organic Law on Personal Data Protection and guarantee of digital rights ("**LDPGDR**"). Your personal data will be processed in a lawful, fair and transparent manner; in accordance with explicit and legitimate purposes, where it is appropriate, relevant and limited to what is necessary in relation to those purposes. In addition, we will keep your data accurate and up to date, retaining it in a form that allows your identification only for as long as necessary for the purposes of the processing.

Iberdrola has implemented the necessary technical and organizational measures to protect your data from accidental loss or unauthorized alteration, access, use or disclosure, having also established procedures to react to any security incident that may affect your personal data.

By means of this Privacy Policy we inform you about the way in which your personal data will be treated as a user of the Subscription Center.

1. Which of your personal data do we process?

Iberdrola will only process your personal data as necessary to fulfil the processing purposes reported below. In this case, your email address.

2. How do we obtain your personal data?

You provide us with your personal data by registering with the Iberdrola Subscriptions Center.

If you do not provide us with the personal data, there is a chance that we will not be able to process your registration.

We would ask you to update your personal data as and when it undergoes changes, and to always provide us with truthful information as we need your details to be current.

3. Who is the data controller of your personal data?

Data controller of your personal data is IBERDROLA, S.A., with tax residence at Plaza Euskadi 5, 48009 Bilbao and CIF A- 48010615. Iberdrola has designated a data protection delegate, to whom you may address any questions regarding this Privacy Policy by contacting dpo@iberdrola.com.

4. For what purposes will we process your data?



We can inform you that the data provided to us through this form shall be treated with the sole purpose of providing you with varied information about Iberdrola.

5. What is the legal basis for processing your data?

The legal basis for the processing your data is the execution of the services that Iberdrola provides you, according your request for registration in the Subscription Center.

6. How long will we keep your data?

Personal data supplied shall be kept for as long as you keep your subscription active and, duly blocked, until after the expiration of the statute of limitations for any legal action.

7. Who will your data be revealed to?

Your personal data shall not be made known to any third party unconnected with Iberdrola, S.A. However, your data may be accessible by external service providers in relation to your registration in the Subscription Center and the sending of the information indicated. Iberdrola may contract with entities that may have access to personal data within the framework of these tasks and without being used for any other purpose. Iberdrola has signed with all of them the contracts required by the GDPR and the LOPDGDD.

8. What are your rights?

The data subject and/or their legal representative will be entitled to access their personal data, and to request that any incorrect data be amended. Where applicable, they may seek the deletion of any data that is no longer necessary for the purposes for which it was collected, as well as exercising their right of opposition and/or limitation of data processing and portability.

You may exercise your rights free of charge via the following channels:

- By email: accionistas@iberdrola.com
- By call to Shareholder's Call Center: 900 100 019.
- Sending a written notice to: Shareholder's Office, C/ Tomás Redondo, 1, 28033 Madrid.

If you are not satisfied with the exercise of your rights, you may submit a complaint to the Spanish Data Protection Agency at www.aepd.es.