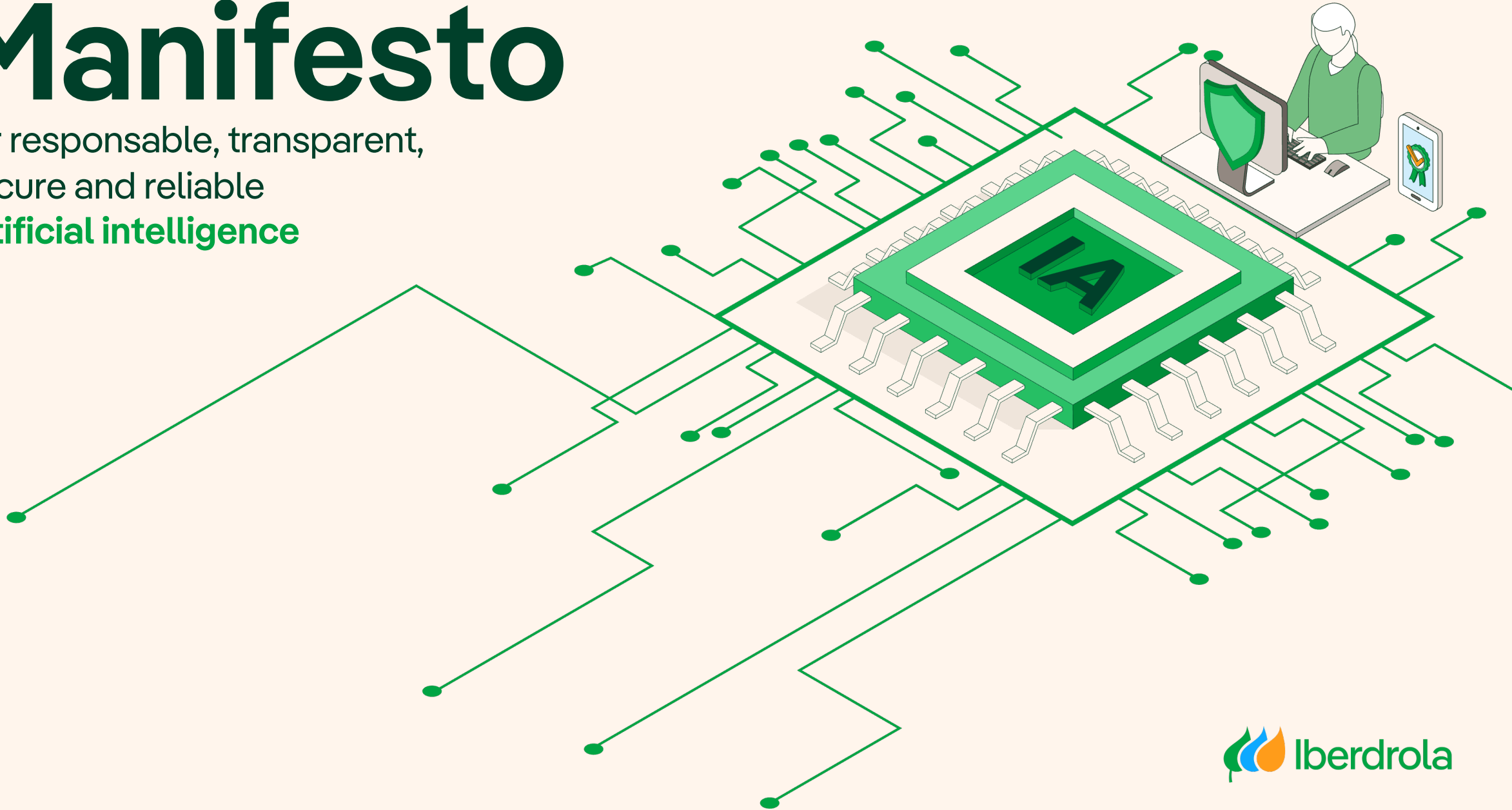


Manifesto

for responsible, transparent,
secure and reliable
artificial intelligence



a. Principle of respect for human beings and social wellbeing

Principios

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Artificial intelligence systems will be developed and used as tools in the service of people, fully respecting human dignity and the environment, in accordance with the technological state of art at the time and so that they benefit all human beings.

The Company shall endeavour to **use the artificial intelligence tools responsibly**, in line with its commitment to respecting human rights, with the Purpose and Values of the Iberdrola Group, and to the Ethical and Basic Principles of Governance and Sustainability of the Iberdrola Group, ensuring that their design and use can be controlled and supervised by people.

In any case, the company shall pay special attention to ensuring that artificial intelligence systems do not harm health or safety, nor have negative impacts on fundamental human rights.



a

We always apply AI in the service of people, with respect for human dignity, fundamental human rights and the the Purpose and Values of the Iberdrola Group.

b. Principle of equal opportunities and non-discrimination

The company shall endeavour that **artificial intelligence systems** are developed and used in ways that foster equal access, equal opportunities and diversity, while avoiding biases that could lead to discriminatory effects (based on any condition or characteristic such as race, ethnic origin, religion, sexual or political orientation, or unfair prejudice).

Principios



b



We promote artificial intelligence that encourages equality of access, opportunities and diversity, avoiding any discriminatory bias and always respecting the dignity and rights of all people.

C. Principle of culture of innovation

Principios

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The Company shall endeavor that the design, development and application of **artificial intelligence tools** are aligned with its innovation strategy, aimed at keeping the Company at the forefront of new technologies and disruptive business models. It will foster a “culture of innovation” that permeates the entire organisation and promotes motivating work environments that encourage and reward the generation of ideas and innovative practices.



C

We want intelligence to help usartificial stay one step ahead, fostering a culture of innovation where new ideas are valued and everyone can grow together

d. Principle of privacy

Principios

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The Company shall endeavour that **artificial intelligence systems** are developed and used in accordance with privacy and data protection laws, as well as with the Group's Governance and Sustainability System, and that they process data that comply with established standards of quality and integrity.

d



We want artificial intelligence to respect your privacy and protect your data, always complying with regulations and upholding the quality and integrity of all data in everything we do.

e. Principle of transparency

Principios

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The Company shall promote the development and use of **artificial intelligence systems** in a manner that ensures appropriate tracking and transparency, ensuring that users are aware when they are communicating or interacting with an artificial intelligence system. To this end, it shall duly inform the affected individuals about such system's capabilities and limitations, as well as the rights that protect them.



We want artificial intelligence to be clear, respectful, trustworthy and transparent.

f . Principle of security and resilience

Principios

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The Company will shall endeavour to ensure that **artificial intelligence systems** are developed and used in a way that minimises involuntary and unexpected harm and that they are resilient against attempts at unauthorised access, alteration of their use or performance, and unlawful use by malicious third parties, while ensuring the continuity of service provision at all times.

The Company shall have **hardware, technical and software security mechanisms** in place to protect and foster the proper functioning of its artificial intelligence systems against any alteration, misuse or unauthorised access (whether physical or cyber), as well as to ensure the integrity of data stored or transmitted through them.

As a general rule, without prejudice to the exceptions that may be established for well-founded reasons by the IT Division (or by such division as assumes the duties thereof at any time), they shall generally not develop or use **artificial intelligence systems** that are classified as high-risk pursuant to the standards established at any time.

f



Our approach to the use of artificial intelligence is robust and secure: we protect your data, prevent risks and develop our projects in line with good governance principles.

g. Principle of training and awareness-raising

The Company shall endeavour to ensure that the **developers of artificial intelligence tools** receive training on all the aspects required to understand the risks involved in using these systems, including legal and ethical considerations, behavioural aspects and best security practices, thereby ensuring that end users of artificial intelligence tools can use them safely.

Principios



g

We train our teams to understand the risks, act responsibly and ensure that AI is safe and reliable.