

INFORMATIVE NOTE

The certificate recognises more than 150 measures implemented by the group in response to the pandemic

Iberdrola is the first company in the world to obtain AENOR certification for its COVID-19 protocol

- After becoming the first Ibx 35 listed multinational to achieve this recognition in June, the certification has now been extended to all its global affiliates: Iberdrola España, ScottishPower, AVANGRID, Neoenergia, Iberdrola México and Iberdrola Energía Internacional
- This guarantees not only the health and safety of people, but also the quality of its energy supply

Madrid. Iberdrola is the first company to obtain global certification from AENOR for its COVID-19 protocol. This certification has been extended to all group companies - Iberdrola España, ScottishPower, Avangrid, Neoenergia, Iberdrola México and Iberdrola Energía Internacional - after the holding company was approved in June this year, becoming the first Ibx 35 multinational to certify its excellent measures against the pandemic.

The certification granted by AENOR, dated 15 July, guarantees the system implemented by Iberdrola to deal with the coronavirus, ensuring the health and safety of people and maintaining the quality of the electrical energy supply.

This highlights the efficacy of the [more than 150 measures implemented by Iberdrola](#) around the world to support all stakeholders during the health emergency: employees, suppliers, shareholders and society at large.

To do this, AENOR considers several aspects, such as management of specific risks in the organisation, occupational health management, good cleaning and hygiene measures, organisational measures, protective measures, training, information and communication, crisis management and uninterrupted operations.

In terms of the group business, the certificate has also been validated for production, transport, distribution and energy retailing and other activities undertaken by Iberdrola group companies, which currently have more than 35,000 employees in 23 countries.



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These measures include purchasing and donating essential healthcare products worth around €25 million and reinforcing the grid to secure a reliable power supply for hospital facilities.

Iberdrola also went out of its way to keep the supply chain going, which meant bringing forward €4 billion worth of orders from over 10,000 suppliers during the first quarter of the year – twice the amount spent in Q1 2019.

Iberdrola, providing jobs and a secure supply

During the COVID-19 crisis, Iberdrola proved its commitment to keeping and creating quality jobs, also announcing plans to hire thousands of workers in 2020.

The company also succeeded right from the beginning in striking a balance between the need to continue providing society with its essential power supply service and the responsibility to protect the health and safety of each and every employee.

Iberdrola sees the well-being of its human capital as a top priority, which is why it was the first multinational to obtain AENOR's Healthy Company certificate under a year ago, applying to all of the companies in the group that operate in 25 countries.

About Iberdrola

[Iberdrola](#) is a global energy leader, the number-one producer of wind power, and one of the world's biggest electricity utilities by market capitalisation. The group supplies energy to almost 100 million people in dozens of countries including Spain, the United Kingdom (ScottishPower), the United States (AVANGRID), Brazil (Neoenergia), Mexico, Germany, Portugal, Italy and France. With a workforce of more than 35,000 and assets in excess of €122 billion, it achieved a turnover of over €36.4 billion and a net profit of over €3.4 billion in 2019.

Iberdrola is championing the transition towards a sustainable energy model through its investments in renewable energy, smart grids, large-scale energy storage and digital transformation, to offer the most advanced products and services to its customers. Firmly committed to clean energy, Iberdrola is one of the companies with the lowest emissions and an international benchmark for its contribution to sustainability and the fight against climate change.

