

The company has undertaken the necessary changes and developments to continue its activity after the entry into force of the new tolls

i-DE, the Iberdrola Group's distribution company in Spain, is invoicing retailers without delay or incident

- **It has adapted its systems in good time without incident. These changes have ensured that the distribution by the leading national electricity group has not resulted in any incidents with the retailers**

Iberdrola, and specifically its distributor i-DE, has expressed its satisfaction at having undertaken the necessary changes and developments to continue its activity after the entry into force of the new tolls, being able to bill without any real delay to the retailers who are, in effect, the ones who deal with the customers.

This is the consequence of having adapted their systems in good time without incident. These changes have ensured that the distribution of the leading national electricity group has not resulted in any incident with the retailers.

It should be remembered that the distribution company is responsible for delivering the energy to each supply point, while the retailer agrees the conditions with the customer, takes care of the customer and bills for the energy consumed.

The delays by other distributors are affecting the service that all retailers offer to their customers.

i-DE operates a distribution system with 270,000 km of power lines across 10 Autonomous Communities in Spain, serving a population of 17 million.

