More than 600,000 shareholders and the financial community.

More than 35,000 people in the workforce.

Institutions and organisations around the world.

All communities in which the company operates.

THE ENVIRONMENT

THE MEDIA

CUSTOMERS

SUPPLIERS

REGULATORY ENTITIES

SOCIETY AT LARGE

Involvement of stakeholders

Creation of sustainable value for stakeholders

*Consumers; for electricity, where there are distribution and retail electricity areas, the total number of customers is used; for all other areas, the supply points. For gas: the total number of gas customers is used, except for the US where the total number of the supply points is included.