

2 April 2020

## **IBERDROLA CHAIRMAN, IGNACIO GALÁN, VISITS THE DISTRIBUTION OPERATION CENTRE IN LARRASKITU AFTER THE ANNUAL GENERAL MEETING**

Following the conclusion of the Annual General Meeting, Iberdrola's Chairman, Ignacio Galán, carried out a visit to the Distribution Operation Centre for the north of the country, located in Larraskitu, Bilbao.

At the Centre, he spoke to workers and expressed his support and encouragement for their continued efforts in these exceptional times.

Iberdrola's Distribution Operation Centre (DOC) in Larraskitu, Bilbao, oversees, supports and controls Iberdrola's electricity transmission and distribution networks in the Basque Country, Navarre and La Rioja, 24 hours a day

Using one of the world's most advanced remote-controlled IT systems, the DOC operates an infrastructure network of almost 38,000 km of power lines (very high, high, medium and low tension), more than 250 substations and almost 18,000 transformer centres, serving almost two million people.

Its remote-controlled system allows any incident on the power grid to be detected and dealt with efficiently. Real-time monitoring of all parts of the power grid also means that management of the grid is optimised.

40 members of staff from i-DE, Iberdrola's electricity distribution company, work at Larraskitu. The coronavirus action plan adopted by the group, to guarantee power supplies and the functioning of its operations while also ensuring the safety of its employees, includes specific initiatives for groups of key workers and for the staff who run this centre.

Iberdrola has six Distribution Operation Centres across Spain, which also include Electric Mobility Control Centres, from where the impact of electric vehicles on the distribution network is monitored and assessed.