

# Suppliers Ariba Network Help Center



SAP Ariba Network ?

**SAP Ariba**

### Supplier Login

User Name

Password

Login


Having trouble logging in?

New to Ariba?  
[Register Now](#) or [Learn More](#)

Is your company registered?  
[Search](#)

**Click on the sign to Access Ariba Network's Help Center.**

### Connecting your ecosystem



Standard Chartered and SAP Ariba collaborated to provide supply chain solutions to businesses in Asia Pacific Ariba Network. This is designed to procure-to-pay process easy, efficient and seamless

[Learn More](#)

Search...

- Why can't I find an event?
- Participating in events (4:53)
- Does Ariba offer live webinar training?
- Error: "The username and password pair you entered was not found"
- Error: "The username and password entered has already merged to another Ariba Sourcing user account"
- Error: "User already exists. Please enter a different username."
- How do I access and change the former administrator's account?
- How do I participate in my buyer's event using an email invitation?

[View more](#)

Can't log in? Let us help you!

[Documentation](#) [Support](#)

URL: <https://service.ariba.com/Supplier.aw/125003080/aw?awh=r&awssk=J8c8a01G&dard=1>

**Ariba Sourcing** Company Settings ▾ Frank Seeger ▾

IBERDROLA, S.A. - TEST

Welcome to the Iberdrola Group IBuy site. IBuy is the cloud collaborative tool of Iberdrola Group for sourcing processes that at all times guarantees the security and confidentiality of the transactions. SAP Ariba administers this site in an effort to ensure market integrity

**Events**

Title	ID	End Time ↓
▶ Status: Completed (2)		
▶ Status: Pending Selection (4)		

**Registration Questionnaires**

Title	ID	End Time ↓	Status
▶ Status: Completed (1)			

**Qualification Questionnaires**

Title	ID	End Time ↓	Commodity	Regions	Status
No items					

**Questionnaires**

Title	ID	End Time ↓	Commodity	Regions	Status
No items					

**Certificates**

**Help Center** Search...  
FAQ How do I complete my customer requested profile?  
FAQ Why can't I find an event?  
FAQ How do I navigate through the checklist to submit my response?  
FAQ Can't find what you are looking for? Try these search tips.  
Participating in events (4:53)  
FAQ Why can't I see my task on the Proposals tab?  
FAQ I need help accessing a sourcing event  
Does Ariba offer live webinar training?  
FAQ I need help connecting with a customer  
FAQ Error: "User already exists. Please enter a different username."  
View more  
Documentation Support

Use the search bar to find answers to your functional and navigational questions

Frequently asked questions

# Help Center

Ariba Exchange User Community

Search... Home | Learning | Support

**Learning Center**

Product Documentation

- ▶ Getting started

Tutorials

- Having trouble logging in (2:03)
- Supplier Basics (4:33)
- Introduction to the dashboard (11:47)
- Responding to prerequisite questions (2:20)
- Participating in events (4:53)
- Responding to RFIs (2:51)
- Responding to RFPs (3:46)
- Participating in auctions (7:13)
- Alternative bidding (5:00)
- Custom Excel bidding (2:25)

Into the Learning Center you will find documents and videos with tutorials

Help Center

Search...

FAQ How do I complete my customer requested profile?

FAQ Why can't I find an event?

Can't find what you are looking for? Try these search tips.

How do I navigate through the checklist to submit my response?

Participating in events (4:53)

Why can't I see my task on the Proposals tab?

I need help accessing a sourcing event

Does Ariba offer live webinar training?

FAQ I need help connecting with a customer

FAQ Error: "User already exists. Please enter a different username."

FAQ How do I access and change the former administrator's account?

View more

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**Support Center**

I need help with  Start

Examples:

- Prerequisites
- Bidding in an auction
- Importing my responses
- Complete my Supplier Profile Questionnaire

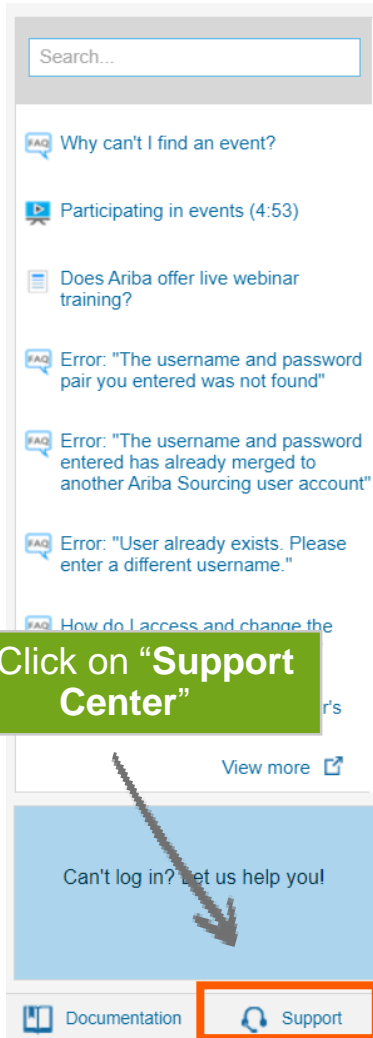
Common Troubleshooting Tags

- Supplier account login
- My account settings
- Account navigation
- Company profile
- Contact account administrator
- Review company profile
- Company account settings
- Search invoices
- Standard accounts
- View home dashboard
- Event participation
- Browser configuration
- Event content
- Invoice rejection messages
- Proposals

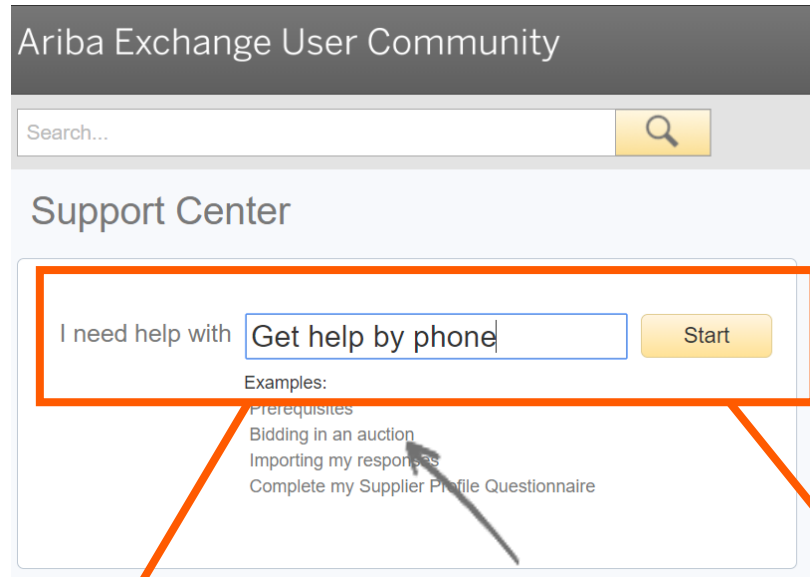
SAP Cloud Trust Center

Information and latest notifications about product issues and planned downtime. Check status

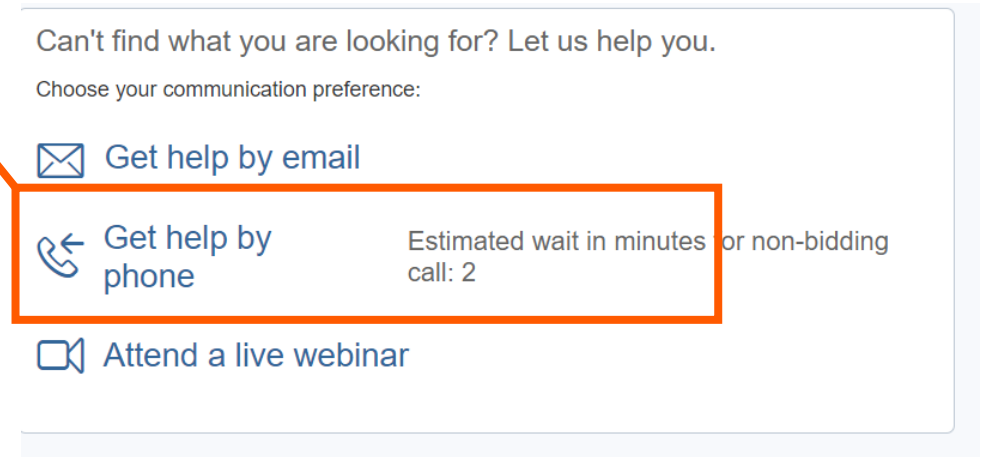
# Get help by phone



1. Click on "Support Center"



2. Write "Get help by phone" to search the phone help. You can write here any issue to find information about.



3. Click on "Get help by phone"

# Get help by phone

## SAP Ariba Phone Support



Provide the following information, and the next available specialist will call you.

### Problem Description

Short Description: \*

Do you require assistance bidding in an event that closes within the next 60 minutes?

Yes  No

### Contact Information

First Name: \*

Last Name: \*

Company: \*

Email: \*

Requested Language: English [Select a different language from the Home tab.](#)

Phone: \*  Extension:

Confirm Phone Number: \*

\*  My phone number is correct.

Do not record this phone call.

Ariba Network ID:

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the [Ariba Privacy Statement](#) and applicable law.

\*  I agree

1. Fill in your contact information and a SAP specialist will contact you.

2. Click on "Submit"

\* Required Fields

Submit

Cancel

