

Keys to personal data processing as an www.iberdrola.com user

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OUR COMMITMENT

Your personal information will be processed **LEGALLY, FAITHFULLY AND TRANSPARENTLY** in accordance with the applicable personal data protection regulation in force at any given time.



HOW DO WE COLLECT YOUR PERSONAL DATA?

Through the data you provide us with in **FORMS** you fill on the website or through the different **E-MAIL ACCOUNTS** that Iberdrola makes available on its website for contact purposes.

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WHAT WILL WE PROCESS YOUR DATA FOR?

- Respond to queries or **requests for information**
- Respond to **job applications**
- To customize and improve the tools and **functionalities of the website**
- To send **notifications and newsletters** through different electronic devices
- For any other purpose required or permitted by the applicable law or for which you have given your consent



WHO WILL BE ABLE TO ACCESS YOUR PERSONAL DATA?

- **Authorized personnel of Iberdrola** subject to the applicable data protection laws
- **Official bodies** or third parties in accordance with the applicable legislation
- **External service providers**, with whom we have signed the legally required contracts

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WHAT ARE YOUR DATA PROTECTION RIGHTS?

- Right to request **access** to personal data
- Right to request **rectification** if the data are inaccurate or complete the data that it is incomplete
- Right to request **erasure** of your data
- Right to request **restriction** of processing
- Right **to object** to processing
- Right to data **portability**
- Right not to be subject to a decision based solely on the **automated processing** of your personal data

To exercise your rights, you must send a written communication to Iberdrola's registered office, Plaza Euskadi 5, Bilbao, or to the email address, dpo@iberdrola.com, including in both cases a copy of your ID card or other equivalent identification document.



INFORMATION SECURITY

We have taken **TECHNICAL MEASURES** to protect your data and information and developed **PROCEDURES** to intercept any data security incident.

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