Keys to personal data processing as an www.iberdrola.com user

1. **OUR COMMITMENT**
   Your personal information will be processed **LEGALLY, FAITHFULLY AND TRANSPARENTLY** in accordance with the applicable personal data protection regulation in force at any given time.

2. **HOW DO WE COLLECT YOUR PERSONAL DATA?**
   Through the data you provide us with in **FORMS** you fill on the website or through the different **E-MAIL ACCOUNTS** that Iberdrola makes available on its website for contact purposes.

3. **WHAT WILL WE PROCESS YOUR PERSONAL DATA FOR?**
   - Respond to queries or **requests for information**
   - Respond to **job applications**
   - To customize and improve the tools and **functionalities of the website**
   - To send **notifications and newsletters** through different electronic devices
   - For any other purpose required or permitted by the applicable law or for which you have given your consent

4. **WHO WILL BE ABLE TO ACCESS YOUR PERSONAL DATA?**
   - Authorized personnel of Iberdrola subject to the applicable data protection laws
   - Official bodies or third parties in accordance with the applicable legislation
   - External service providers, with whom we have signed the legally required contracts

5. **WHAT ARE YOUR DATA PROTECTION RIGHTS?**
   - Right to request **access** to personal data
   - Right to request **rectification** if the data are inaccurate or complete the data that it is incomplete
   - Right to request **erasure** of your data
   - Right to request **restriction** of processing
   - Right to **object** to processing
   - Right to data **portability**
   - Right not to be subject to a decision based solely on the **automated processing** of your personal data

   To exercise your rights, you must send a written communication to Iberdrola’s registered office, Plaza Euskadi 5, Bilbao, or to the email address, dpo@iberdrola.com, including in both cases a copy of your ID card or other equivalent identification document.

6. **INFORMATION SECURITY**
   We have taken **TECHNICAL MEASURES** to protect your data and information and developed **PROCEDURES** to intercept any data security incident.